



# Animal Control Annual Report 2010

## Mission Statement

The mission of the Copperas Cove Animal Control is to maintain a sanitary and disease-free shelter, to improve quality of life for sheltered animals and to preserve a safe community environment by securing stray and abandoned animals.

*Copperas Cove*

*Animal Control*



*2010*

*Annual Report*



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“The City Built for Family Living”

Animal Control

***To The Honorable Mayor, City Council, City Manager, and Citizens of Copperas Cove:***

*Animal Control was placed under the Police Department in October 2001 and since 2003 a Copperas Cove Animal Control Annual Report has been prepared for you and we take great pleasure in presenting it. This is the eighth making of the Copperas Cove Animal Control Annual Report. We are constantly improving on this report to bring the most concise data possible.*

*This report is designed to inform you about the functions and efforts of our Animal Control Department. In reviewing this report, you may discover aspects of the Animal Control Department that you were not previously aware of. It is our intention to serve the citizens of this community in the most professional, effective and efficient manner possible. The Animal Control Officers are experienced and highly trained. All of our Animal Control Officers are state certified Animal Control Officers and are state certified to euthanize animals. The continuous training is a major contributing factor as to why we have such a professional staff at our Animal Control Facility.*

*The Animal Control Advisory Committee was approved by City Council in June of 2005. This committee is comprised of the Deputy Chief of Police, the Animal Control Supervisor, a licensed veterinarian, two individuals who reside within the city limits, and a representative from an animal welfare organization. The primary function of the committee is to assist the Animal Control Department in communication awareness to the citizens of Copperas Cove regarding services, procedures, and compliance with city ordinance and state laws and to make recommendations for improvements on programs and services to better serve the community.*

*The Animal Control Officers make every attempt to keep our community safe by eliminating the streets of stray and vicious animals and by strict enforcement of rabies vaccinations, animals running at-large and setting up Dangerous Animal Hearings when warranted. The statistics show a 48% decrease in the number of citations issued in 2010 compared to that of 2009. This decrease is attributed to manpower shortage during this past year. However, there was only a 16% decrease in the number of charges filed for domestic pet at large this is an effort to hold animal owners responsible for their pets to reduce the number of animal attacks within the city. Also it should be noted that the overall number of domestic animals impounded dropped 7% during 2010. We can possibly contribute some of this decrease by their strict enforcement efforts in the past and that more people are becoming responsible pet owners. It is of the utmost importance to make this city safe from animal attacks and this is accomplished by eliminating stray animals roaming.*

*On behalf of the members and volunteers of the Copperas Cove Animal Control Department, I wish to thank each of you for your continued support that you have provided to us and let you know that we look forward to serving the citizens of this great community.*

*Sincerely,*

*Mike Heintzelman  
Deputy Chief of Police*

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## *Animal Control Department Organization*

### *Organization*

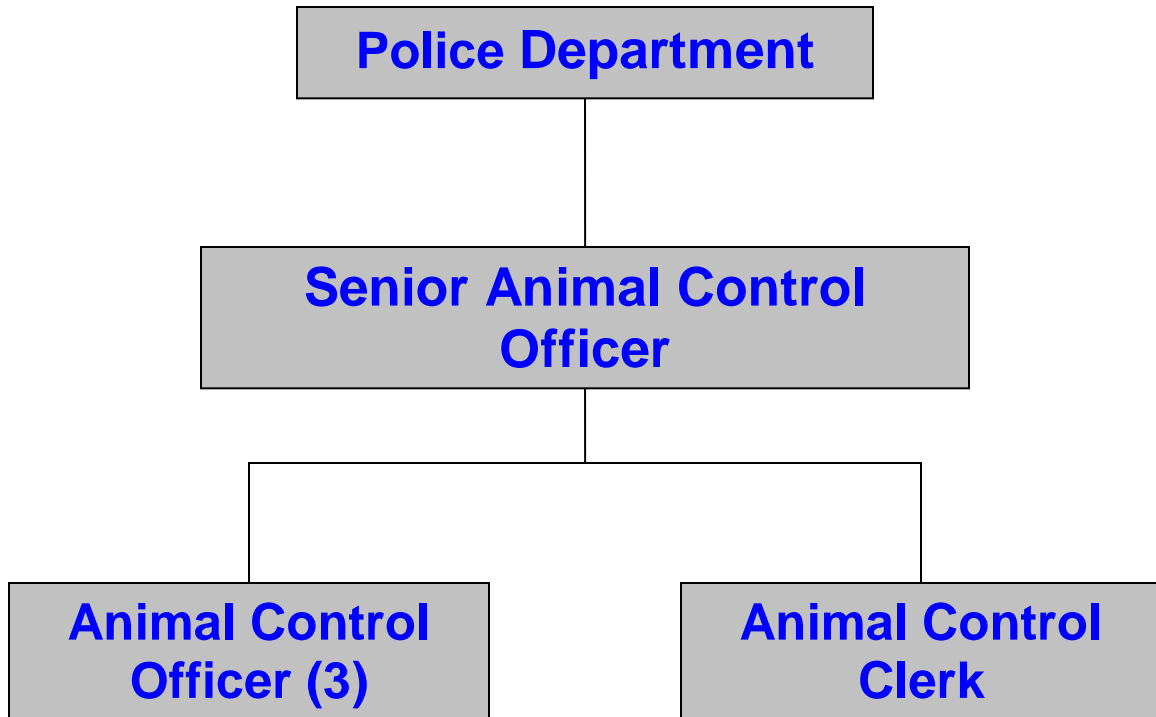
The Copperas Cove Animal Control Department consists of a total of five employees, one Senior Animal Control Officer, three Animal Control Officers, and one Clerk. Normal business and day to day operations are monitored and supervised by the Senior Animal Control Officer. This department falls within the umbrella and chain of command of the Police Department. The Deputy Police Chief has direct supervision over Animal Control.

Animal Control serves to provide and maintain a healthy, safe and sanitary shelter for animals housed at the facility. Equally important is patrolling the city to locate and take possession of strays, ill, injured, deceased and/or dangerous or vicious animals and transport these animals back to the facility. Once at the facility, animals are either reclaimed by the owner, adopted, held for court disposition, transferred to the Humane Organization or humanely euthanized. Animal Control Officers must also track and report animal cruelty and investigate animal bites, quarantine animals, and send suspected rabies specimens to the Texas Department of Health for testing. They also track adopted animals to ensure rabies vaccinations, sterilizations, and tattoo and/or micro-chipping are completed as required by Texas law.

Animal Control Officers issue citations for failure to comply with the adoption agreement, failure to license animals, violating the leash ordinance, and all other violations of city ordinances and state law. The department educates the public with presentations held for various civic organizations and public schools. As well the department educates the public through the media and one on one contact regarding health and safety issues relating to animals to the citizens of Copperas Cove. Animal Control also welcomes tours of the facility upon any request made by public schools or civic organizations. Their major emphasis is placed on educating the public so that animals and people live together in a safe environment.

The Animal Control facility is open six days a week to serve the community. Animal Control Officers are on call after normal business hours and respond to animal calls that require immediate action.

# Copperas Cove Animal Control Department



*The mission of the Copperas Cove Animal Control is to maintain a sanitary and disease-free shelter, to improve quality of life for sheltered animals, and to preserve a safe community environment by securing stray and abandoned animals.*

5 Full Time Employees



## *Copperas Cove Animal Control Department*



\*From left to right

643 **David Wellington**, Animal Control Officer  
641 **Jorge Oliveras**, Animal Control Officer  
644 **Ilka Perkins-Hagen**, Clerk  
640 **Beau Brabbin**, Senior Animal Control Officer  
642 **Howard Dixon**, Animal Control Officer

*“Our goal is retaining our qualified and certified personnel to better serve the community.”*

*Impound*



*Report*

# *Animal Control Impound Report 2010*

**J   F   M   A   M   J   J   A   S   O   N   D   TOTAL**

**DOGS**

**Impounded**  
**Adopted**  
**Returned to Owner**  
**Euthanized**  
**Adoption Exchange**  
**Safekeeping return**  
**Escape from Impound**  
**Died while in Impound**  
**License issued by CITY**  
**License issued by VET**  
**Resident Surrendered**  
**Non Res Surrendered**  
**Humane Rescue**

88	73	63	86	93	113	105	76	83	84	69	51	984
34	33	62	39	36	45	43	39	24	50	33	37	475
34	35	32	46	31	54	38	26	33	20	16	22	387
24	35	20	31	29	50	32	19	28	17	24	24	333
1	2	0	0	0	0	1	1	0	0	0	1	6
7	4	4	3	5	2	4	6	1	1	1	1	39
1	0	0	0	1	0	1	0	0	1	0	0	4
0	1	0	0	2	0	1	0	1	0	1	0	6
13	27	26	15	22	25	39	8	18	8	10	66	277
242	65	370	552	155	83	514	321	126	0	537	129	2345
17	27	31	31	21	18	13	10	10	8	12	18	216
0	11	6	7	3	11	5	3	3	2	1	2	54
0	0	0	0	0	0	0	0	0	1	1	0	2

**CATS**

**Impounded**  
**Adopted**  
**Returned to Owner**  
**Euthanized**  
**Adoption Exchange**  
**Safekeeping return**  
**Escape from Impound**  
**Died while in Impound**  
**License issued by CITY**  
**License issued by VET**  
**Resident Surrendered**  
**Non Res Surrendered**  
**Humane Rescue**

46	51	49	64	85	89	89	88	46	78	65	50	800
10	9	9	14	9	10	9	11	17	20	16	15	149
1	0	1	3	0	2	0	0	3	2	3	2	17
40	37	55	69	67	84	93	73	47	53	48	38	704
0	0	0	0	0	0	0	0	0	0	0	0	0
3	5	0	0	2	1	0	0	0	0	0	0	11
0	0	0	1	0	0	0	0	0	0	1	0	2
0	0	0	0	0	3	0	0	1	0	0	1	5
3	8	2	2	1	18	3	1	4	0	0	3	45
66	16	67	94	37	11	89	36	59	0	89	36	464
5	3	14	11	6	5	8	5	7	2	6	5	77
2	0	7	4	0	3	3	0	1	0	0	1	21
0	0	0	0	0	0	0	0	0	1	0	0	1

\*The above numbers of euthanized animals also include a total of 185 animals that were euthanized at the request of the owner. This is a total of 141 dogs and 44 cats.

# *Animal Control Impound Report 2010*

J F M A M J J A S O N D TOTAL

**FERRETS/RABBITS/OTHER**

Impounded	0	1	2	0	2	3	0	0	0	0	1	0	9
Adopted	0	0	1	0	0	0	2	0	0	0	0	0	3
Returned to Owner	0	0	0	0	0	1	0	0	0	0	0	0	1
Euthanized	0	0	1	0	2	0	0	0	0	0	1	0	4
Adoption Exchange	0	0	0	0	0	0	0	0	0	0	0	0	0
Safekeeping return	0	0	0	0	0	0	0	0	0	0	0	0	0
Escape from Impound	0	0	0	0	0	0	0	0	0	0	0	0	0
Died while in Impound	0	0	0	0	0	0	0	0	0	0	0	0	0
License issued by CITY	0	0	0	0	0	0	3	0	0	0	0	0	3
License issued by VET	0	0	0	0	0	0	0	0	0	0	0	0	0
Resident Surrendered	0	0	0	0	0	0	2	0	0	0	0	0	2
Non Res Surrendered	0	0	0	0	0	0	0	0	0	0	0	0	0
Humane Rescue	0	0	0	0	0	0	0	0	0	0	0	0	0

**WILDLIFE/LIVESTOCK**

Impounded	4	13	17	20	25	20	7	22	15	26	6	3	178
Reclaim	0	0	0	0	0	0	0	0	0	0	0	0	0
Returned to Nature	4	6	11	19	17	16	5	21	12	15	5	2	133
Euthanized	0	6	6	1	5	4	2	1	3	11	1	1	41
Humane Rescue	0	1	0	0	3	1	0	0	0	0	0	0	5
Permit issued (Exotic)	0	0	0	0	0	0	0	0	0	0	0	0	0
10-45 Deer	7	3	3	2	6	17	6	11	12	10	26	5	108
10-45 All Other Animals	33	24	29	22	38	52	26	21	32	22	21	23	343
Livestock surrendered	0	0	0	0	0	0	0	0	0	0	0	0	0
BITE REPORTS	4	3	1	2	4	4	3	4	3	0	0	3	31

**MONTHLY TOTALS:**

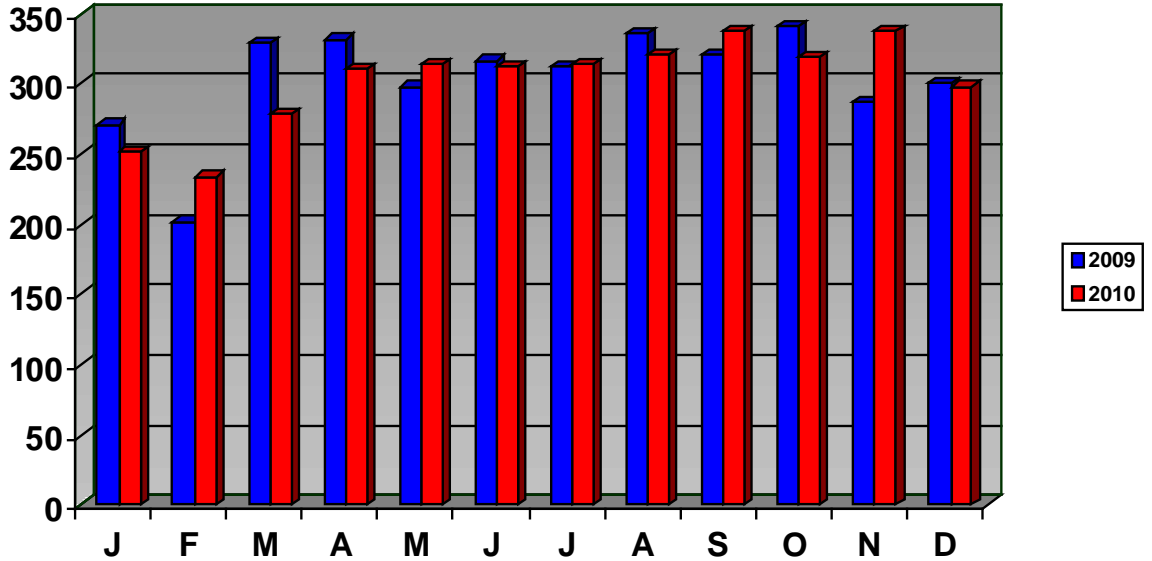
DOMESTIC IMPOUNDED:	134	124	112	150	178	202	194	164	129	162	134	101	1784
DOMESTIC ADOPTED:	44	42	71	53	45	55	52	50	41	70	49	52	624
DOMESTIC RETURNED:	35	35	33	49	31	57	38	26	36	22	29	24	415
DOMESTIC EUTHANIZED:	64	72	75	100	96	134	125	92	75	70	72	62	1037
QUARANTINE RETURN TO OWNER:	4	1	1	3	2	2	3	2	1	1	1	1	22
ADOPTION EXCHANGE:	1	2	0	0	0	0	1	1	0	0	0	1	6
SAFEKEEPING RETURN:	6	8	3	0	1	1	1	4	0	0	0	0	24
ESCAPE FROM IMPOUND:	1	0	0	1	1	0	1	0	0	1	1	0	6
DIED WHILE IN IMPOUND:	1	1	0	0	2	3	1	0	2	0	1	1	12
WILDLIFE NATURE REL:	4	6	11	19	17	13	0	21	12	15	5	2	125
W/L HUMANE RESCUE:	0	1	0	0	3	1	0	0	0	0	0	0	5
OWNER PERMISSON TO EUTHANIZE AFTER BITE:	2	1	0	2	2	0	1	0	0	0	0	0	8

*Calls*

*For*

*Service*

# *Animal Control Calls For Service 2010*



The chart above compares calls for service for 2009 and 2010, and basically indicates a 0% change in the number of calls for service this year. This is a total number of all calls that either citizens or the Police Department request Animal Control for assistance to either capture an animal, rescue an injured animal, animal attacks and bites, and any other calls for assistance pertaining to animals. After normal work hours calls for assistance for Animal Control are made only through the Police Department.

Total calls for service in the year of 2010 is **3631** as compared in the year of 2009 which was **3647**.

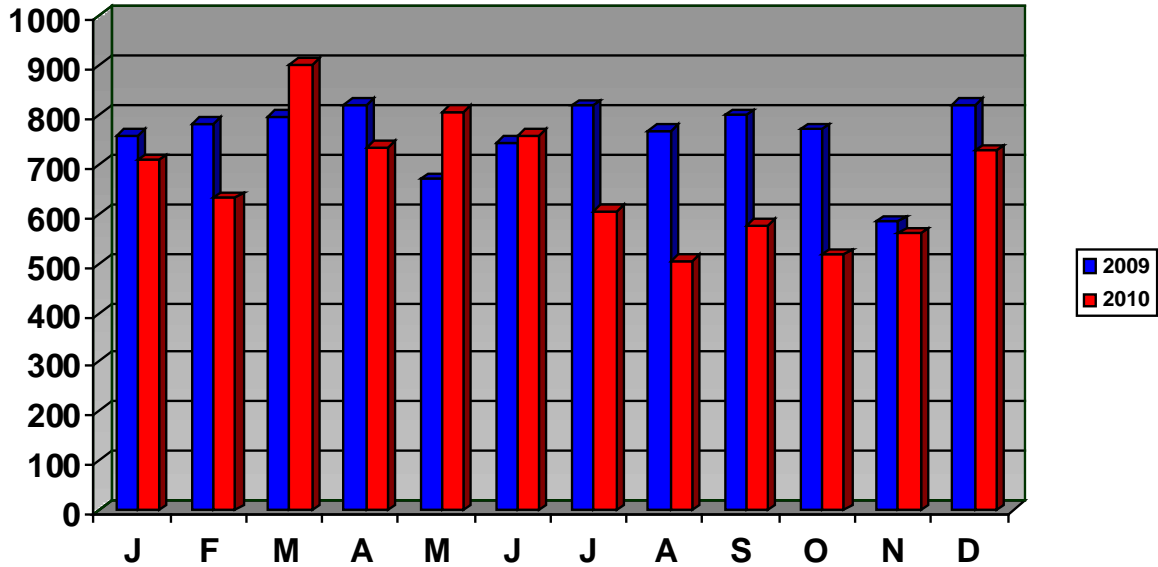


*Department*

*Hours*

*Worked*

# *Animal Control Hours Worked 2010*



Animal Control Officers normally work a 40 hr work week but are subject to respond on a 24 hour on-call status and are called out for emergency situations by the Police Department. The chart above compares hours worked for 2009 and 2010, and indicates a 12% decrease in the number of hours worked this year.

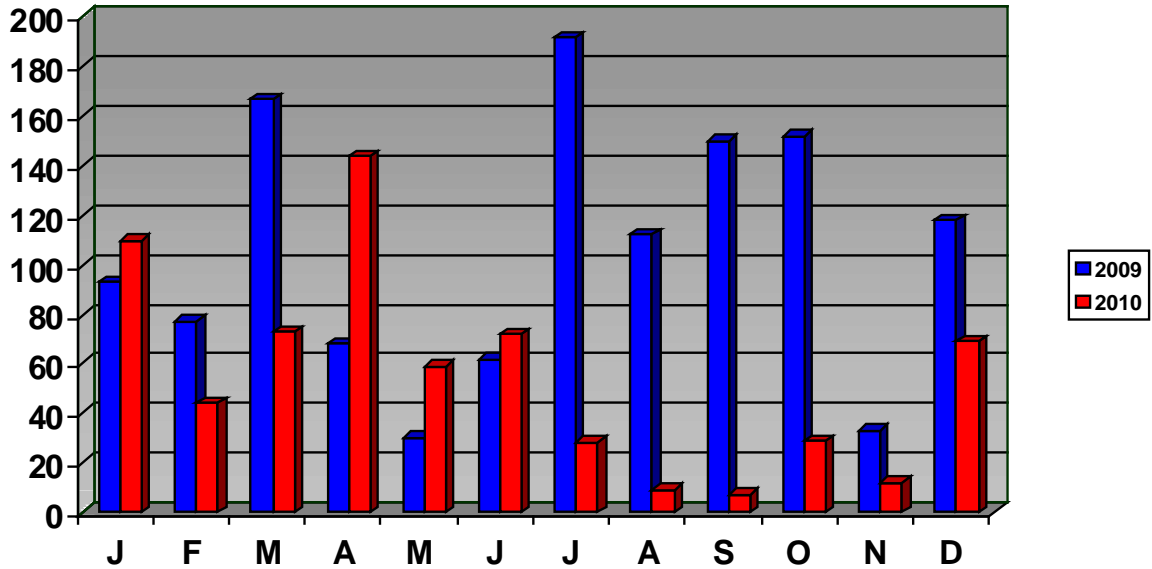




*Citations*

*Issued*

# *Animal Control Citations Issued 2010*



Comparing the total number of hard citations in 2009 to 2010, we can see a decrease by 48% in the number of citations issued. In 2009, there were 1254 citations issued and in 2010 there were 656 citations issued. A breakdown of specific charges filed is contained on page 9 of this Annual Report.



**Positive Rabies Cases in Coryell County:**

**2009** 1 bat, 1 cat, 3 skunks, 1 raccoon \*total=6

**2010** 1 cat, 3 skunks, 1 raccoon \*total=5

*Charges*

*Filed*

# *Animal Control Charges Filed 2010*

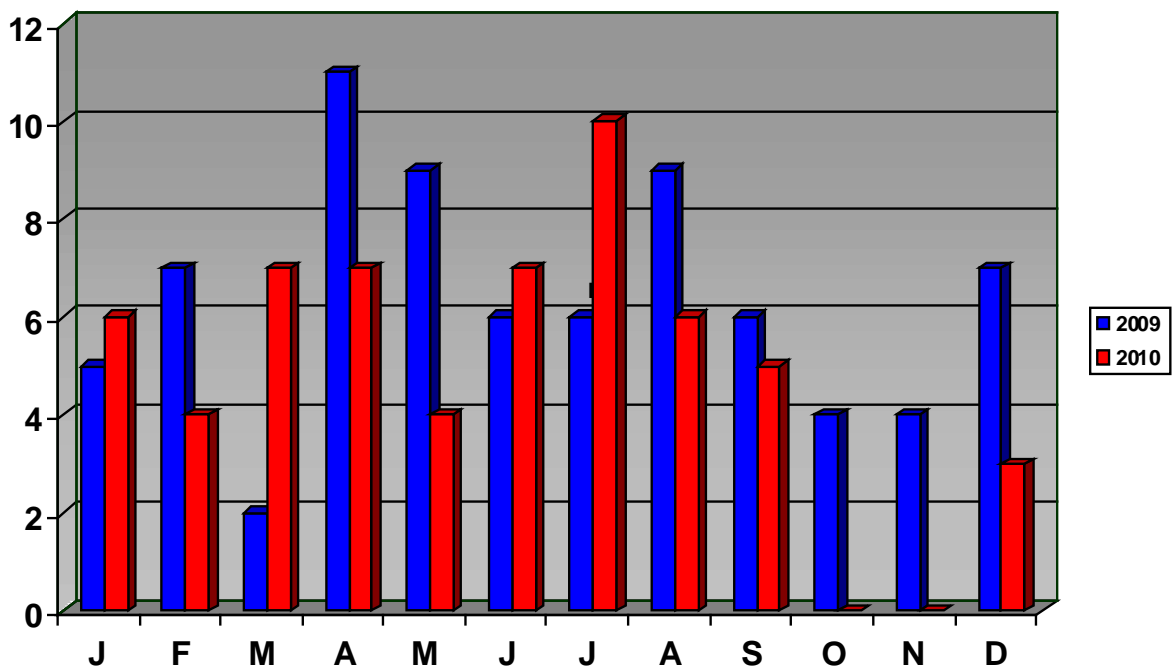
<b>CHARGE</b>	<b>TOTAL</b>
Sec 3-9 Noisy Animal Prohibited	2
Sec 3-10 Public Nuisance Animal	20
Sec 3-23 Sanitation Requirements	2
Sec 3-24 Cruelty to Animals	5
Sec 3-33 No City License	84
Sec 3-36 No Collar When Required	31
Sec 3-39 Violate Number of Animals	1
Sec 3-40 Female Animal in Heat	2
Sec 3-46 Domestic Pet at Large	198
Sec 3-60 No Rabies Vaccination	144
HSC 828.035 Fail to Microchip/Tattoo	64
Sec 3-90 Dangerous Admin Animal Hearing	18
Sec 3-93 Violate Administrative Order	4
THSC 828.002 Fail to Sterilize Animal	80
THSC 821.023 Disposition Hearing	1
<b>TOTAL</b>	<b>656</b>



*Incident*

*Reports*

# *Animal Control Incident Reports 2010*



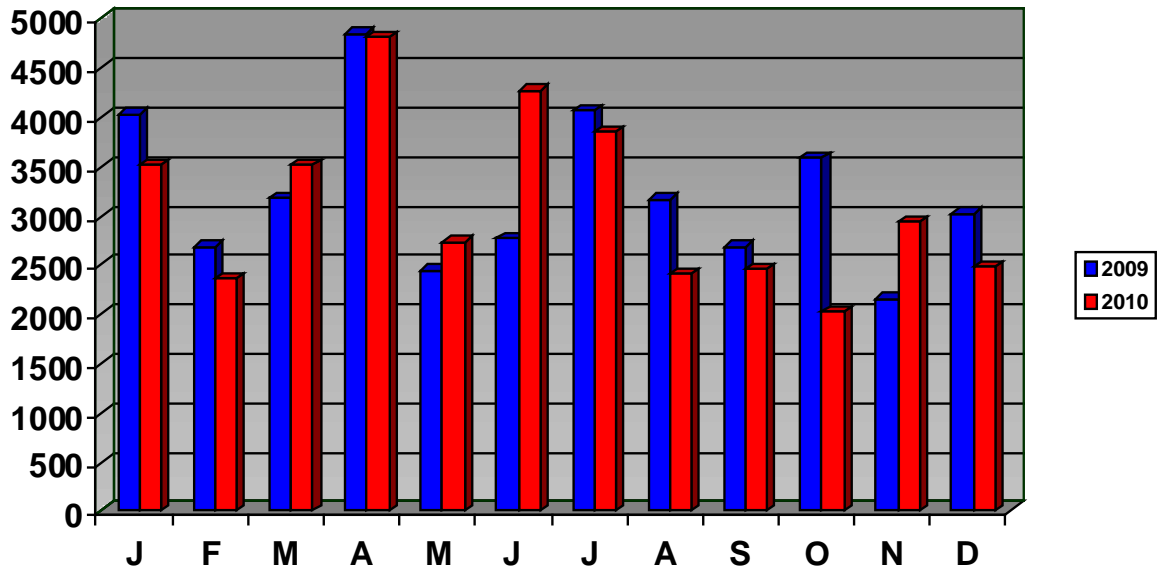
The chart above compares incident reports taken for 2009 and 2010, and indicates an decrease of 22% this year. In 2009, there were 76 reports taken and in 2010 a total of 59 were taken.

Incident reports are always filed were there is a potential of contracting rabies such as animal attacks and bites as well as cat scratches. Reports are also taken for public nuisances, cruelty to animals, and other cases deemed necessary by the Animal Control Officers.

*Cash*

*Collected*

# *Animal Control Cash Collected 2010*



The chart above compares total cash collected for 2009 and 2010, and indicates a 3% decrease for this year. Cash collected for 2009 was **\$38,714.30** and 2010 was **\$37,427.72**. This money is received from impound fees, surrender fees, animal licenses, microchips and adoption fees.



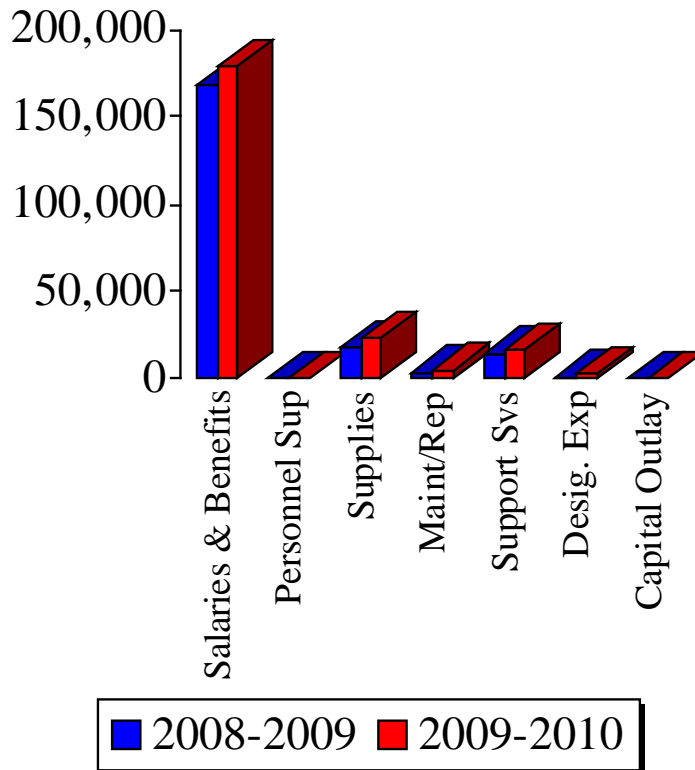
*Department*

*Budget*

## *Animal Control Department Budget*

BUDGET EXPENSES	2008-2009	2009 - 2010
Salaries & Benefits	\$168,425	\$178,680
Personnel Support	\$0	\$0
Supplies & Materials	17,500	22,935
Maintenance & Repair	3,687	5,293
Support Services	14,745	17,022
Designated Expenses	1,185	2,861
Capital Outlay	0	0

**Animal Control Budget  
2008 - 2009 / 2009 - 2010**



# *Appendix*

## **Animal Control Report Definitions**

**Impounded-** animals alive and taken into custody by an Animal Control Officer (not at owner's request). This will include situations such as domestic pets at large, safekeeping, cruelty cases, animal attacks and bites, etc. This will also include any animals that have to be euthanized at the scene by an Animal Control Officer because of exigent circumstances (vicious, injury, illness, only means of capture)

**Adopted-** animals either impounded or surrendered that are adopted by written adoption contract (currently \$15.00 fee)

**Adoption Exchange-** an animal that was adopted under written adoption contract from the facility and returned to the facility for an exchange of a different pet, a fee is not charged for the exchange but a new adoption contract is prepared

**Safekeeping/quarantine return-** this is an animal that was taken in by an Animal Control Officer for the animal's well being and returned to the owner normally at no cost for boarding. The owner of an animal that is taken in for a quarantine observation is charged a daily boarding fee (currently \$10.00 per day fee).

**Escape from Impound-** an animal that escapes from the custody of the Animal Control Facility (whether on its own or by another person's assistance)

**Died while in Custody-** an animal that dies at the Animal Control Facility in any manner other than an intentional euthanasia

**Licensed issued by City-** a city animal license issued out the Animal Control personnel (currently \$3.00 fee)

**Licensed issued by Vet-** a city animal license issued out by a veterinarian within the city of Copperas Cove, the veterinarian retains one half of the total fee

**Returned to Owner-** animals returned to the original owner

**Euthanized-** animals that are actually euthanized by an Animal Control Officer (whether at the facility or scene)

**Resident Surrendered-** an animal owned and turned in to the Animal Control Facility by a resident of the city of Copperas Cove or an animal located within the city limits of Copperas Cove and turned in to the Animal Control Facility by a person whether or not this person claims to be the owner

**Non-Resident Surrendered-** an animal owned and turned in to the Animal Control Facility by a non-resident of the city of Copperas Cove or an animal found outside the city limits of Copperas Cove and turned in to the Animal Control Facility by a person whether or not this person claims to be the owner

**Humane Rescue-** an animal not suitable to be boarded at the facility that is transferred or given to a nonprofit humane organization

**10-45's** – an animal that is not alive prior to an Animal Control Officer taking control and possession of said animal (this will include animals struck by motor vehicles)



***Ilka Perkins-Hagen***

***(Retirement) March 15, 2000 – February 28, 2011***

***“Thank you for the many years of dedicated service to  
the City of Copperas Cove Animal Control”***