



Animal Control Annual Report 2013

Mission Statement

The mission of the Copperas Cove Animal Control is to maintain a sanitary and disease-free shelter, to improve quality of life for sheltered animals and to preserve a safe community environment by securing stray and abandoned animals.

Copperas Cove

Animal Control



2013

Annual Report



“The City Built for Family Living”

Animal Control

To The Honorable Mayor, City Council, City Manager, and Citizens of Copperas Cove:

This report is designed to inform you about the functions and efforts of our Animal Control Department. In reviewing this report, you may discover aspects of the Animal Control Department that you were not previously aware of. It is our intention to serve the citizens of this community in the most professional, effective and efficient manner possible. All of our Animal Control Officers receive state certification in this profession and are state certified to euthanize animals. Experience and training is the key element in maintaining a professional staff at our Animal Control Facility. This year it was approved by the City Council for classification levels for Animal Control Officers. We now have an Animal Control Officer I and II. To obtain Animal Control Officer II you must have two years of service with the Copperas Cove Animal Shelter along with Advanced Animal Control Officer Training and Basic Animal Cruelty Investigation Training.

As well it is important to mention in March of 2012 the City entered into an agreement with the 43D Medical Detachment Veterinary Services Support (MDVSS), Delta Veterinary Services Support Team (DVSSST) in which they provide free spay and neuter to some of our animals in the shelter. This is a great incentive and benefit for an animal to be chosen for adoption. Since they have been providing this service for our shelter they have performed this surgical procedure to 131 dogs and 2 cats.

The Animal Control Advisory Committee was approved by City Council in June of 2005. This committee is comprised of the Deputy Chief of Police, the Senior Animal Control Officer, a licensed veterinarian, three individuals who reside within the city limits, and a representative from an animal welfare organization. The primary function of the committee is to assist the Animal Control Department in communication awareness to the citizens of Copperas Cove regarding services, procedures, and compliance with city ordinances and state laws and to make recommendations for improvements on programs and services to better serve the community.

In 2011 the City Council approved and adopted a change to an existing ordinance (Sec. 3-43) allowing for the transfer of animals to approved non-profit animal rescue organizations. The approved organizations are allowed to rescue animals from the Copperas Cove Animal Shelter (at no charge) and assist in finding suitable homes for these unwanted animals thus reducing the possibility of having to euthanize these animals. This relationship between animal rescue organizations and the City is making a difference as you will see they removed a total of 415 dogs and cats this past year. This is a 25% increase from the previous year.

On behalf of the members and volunteers of the Copperas Cove Animal Control Department, I wish to thank each of you for your continued support that you have provided to us and let you know that we look forward to serving the citizens of this great community.

Sincerely,

*Mike Heintzelman
Deputy Chief of Police*

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Department

Organization



Animal Control Department Organization

Organization

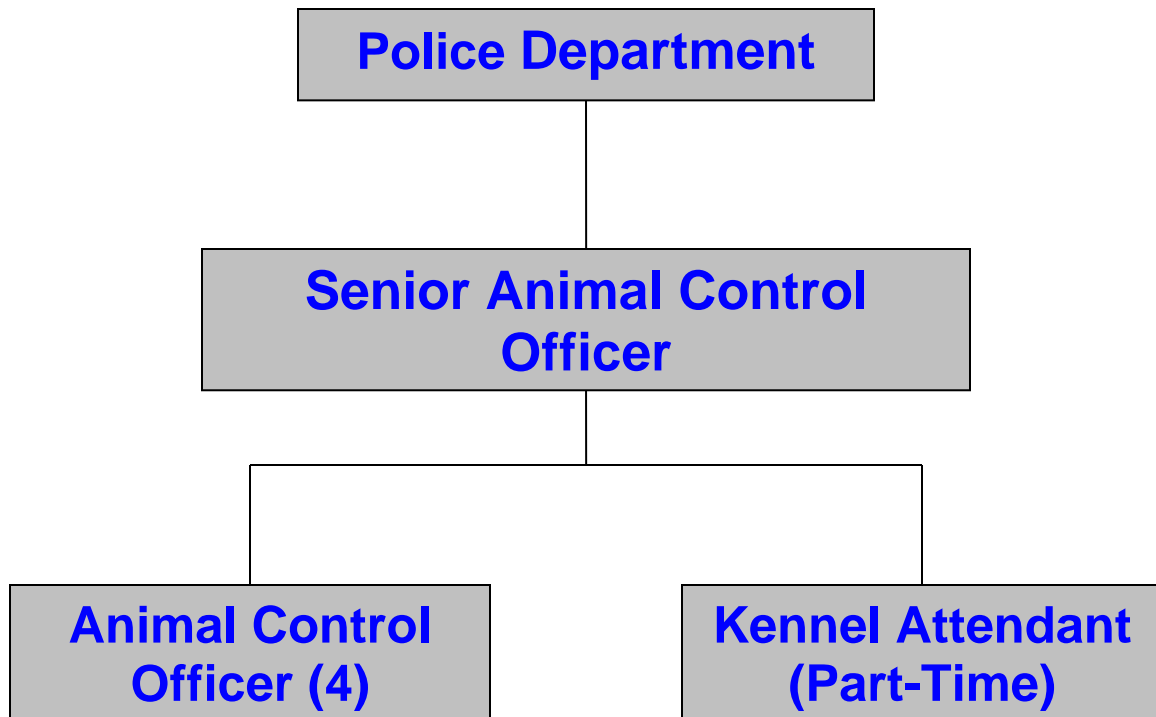
The Copperas Cove Animal Control Department consists of a total of five employees, one Senior Animal Control Officer and four Animal Control Officers. They also have one part time employee that serves as a Kennel Attendant that primarily does the cleaning of kennels and care of animals in the morning. Normal business and day to day operations are monitored and supervised by the Senior Animal Control Officer. This department falls within the umbrella and chain of command of the Police Department. The Deputy Police Chief has direct supervision over Animal Control.

Animal Control serves to provide and maintain a healthy, safe and sanitary shelter for animals housed at the facility. Equally important is patrolling the city to locate and take possession of strays, ill, injured, deceased and/or dangerous or vicious animals and transport these animals back to the facility. Once at the facility, animals are either reclaimed by the owner, adopted, held for court disposition, transferred to the Humane Organization or humanely euthanized. Animal Control Officers must also track and report animal cruelty and investigate animal bites, quarantine animals, and send suspected rabies specimens to the Texas Department of State Health Services for testing. They also track adopted animals to ensure rabies vaccinations, sterilizations, and tattoo and/or micro-chipping are completed as required by Texas law.

Animal Control Officers issue citations for failure to comply with the adoption agreement, failure to license animals, violating the leash ordinance, and all other violations of city ordinances and state laws. The department educates the public with presentations held for various civic organizations and public schools. As well the department educates the public through the media and one on one contact regarding health and safety issues relating to animals to the citizens of Copperas Cove. Animal Control also welcomes tours of the facility upon any request made by public schools or civic organizations. Their major emphasis is placed on educating the public so that animals and people live together in a safe environment.

The Animal Control facility is open six days a week to serve the community. Animal Control Officers are on call after normal business hours and respond to animal calls that require immediate action.

Copperas Cove Animal Control Department



The mission of the Copperas Cove Animal Control is to maintain a sanitary and disease-free shelter, to improve quality of life for sheltered animals, and to preserve a safe community environment by securing stray and abandoned animals.

5 Full Time Employees/1 Part-Time

Copperas Cove Animal Control Department



*From left to right

642 **Howard Dixon**, Animal Control Officer
641 **Alea Best**, Animal Control Officer
640 **David Wellington**, Senior Animal Control Officer
643 **Ashley Osborn**, Animal Control Officer
644 **Tammy Hall**, Animal Control Officer

“Our goal is retaining our qualified and certified personnel to better serve the community.”

Impound



Report

Animal Control Impound Report 2013

	J	F	M	A	M	J	J	A	S	O	N	D	TOTAL
DOGS													
Impounded	89	99	98	118	135	117	115	96	91	115	94	100	1267
Adopted	21	28	17	41	23	17	32	21	24	28	16	29	297
Returned to Owner	37	34	45	50	52	41	32	38	34	44	46	34	487
Euthanized	19	15	14	13	23	34	29	22	20	26	24	27	266
Adoption Exchange	0	0	0	0	0	0	0	0	0	0	0	0	0
Safekeeping return	5	2	3	7	12	4	4	1	6	4	1	1	50
Escape from Impound	0	0	0	0	1	0	1	0	0	0	0	0	2
Died while in Impound	0	0	0	0	0	1	0	0	0	0	0	2	3
License issued by CITY	24	15	23	13	11	18	14	31	11	30	8	21	219
License issued by VET	250	0	0	0	464	0	1200	100	189	120	781	135	2323
Resident Surrendered	16	9	4	8	7	15	16	10	7	3	0	17	112
Non Res Surrendered	5	2	0	1	0	2	3	5	2	3	2	0	25
Humane Rescue	15	4	11	2	29	20	22	18	15	12	11	8	167
CATS													
Impounded	36	73	57	86	162	111	86	75	85	77	60	42	950
Adopted	12	6	2	13	5	9	9	10	17	10	3	4	100
Returned to Owner	3	3	0	2	7	0	9	3	1	3	2	1	34
Euthanized	17	41	34	42	110	97	45	30	18	34	33	17	518
Adoption Exchange	0	0	0	0	1	0	0	0	0	0	0	0	1
Safekeeping return	0	0	0	0	5	0	0	0	0	0	0	0	5
Escape from Impound	1	0	0	0	1	0	1	1	0	1	3	3	11
Died while in Impound	0	0	1	2	0	0	1	0	0	0	0	0	4
License issued by CITY	3	2	1	1	0	6	2	4	2	2	0	0	23
License issued by VET	50	0	0	0	50	0	97	44	58	30	50	57	329
Resident Surrendered	3	5	2	2	1	2	5	5	0	4	0	7	36
Non Res Surrendered	0	0	0	0	0	2	0	2	0	0	0	0	4
Humane Rescue	0	3	13	14	39	12	32	23	49	23	20	20	248
*The above number of euthanized animals includes a 143 that were euthanized at the request of the owner. (113 dogs and 30 cats)													

Animal Control Impound Report 2013

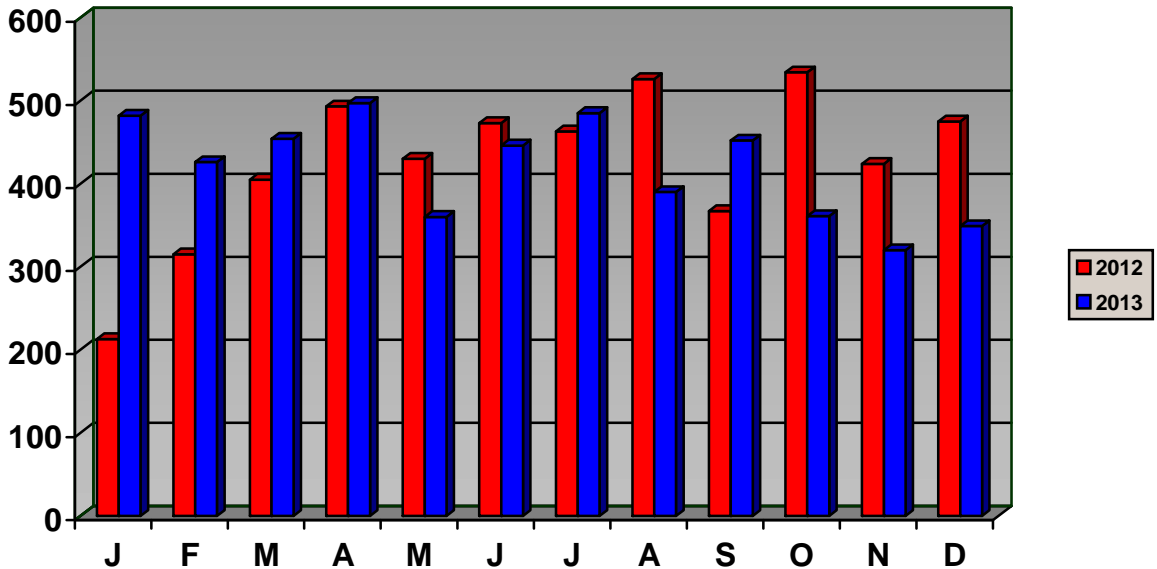
	J	F	M	A	M	J	J	A	S	O	N	D	TOTAL
FERRETS/RABBITS/OTHER													
Impounded	0	0	0	0	0	0	0	1	0	0	1	0	2
Adopted	0	0	0	0	0	0	0	0	0	0	0	0	0
Returned to Owner	0	0	0	0	0	0	0	0	0	0	0	0	0
Euthanized	0	0	0	0	0	0	0	0	0	0	0	0	0
Adoption Exchange	0	0	0	0	0	0	0	0	0	0	0	0	0
Safekeeping return	0	0	0	0	0	0	0	0	0	0	0	0	0
Escape from Impound	0	0	0	0	0	0	0	0	0	0	0	0	0
Died while in Impound	0	0	0	0	0	0	0	0	0	0	0	0	0
License issued by CITY	0	0	0	0	0	0	0	0	0	0	0	0	0
License issued by VET	0	0	0	0	0	0	0	0	0	0	0	0	0
Resident Surrendered	0	0	0	0	0	0	0	0	0	0	0	0	0
Non Res Surrendered	0	0	0	0	0	0	0	0	0	0	0	0	0
Humane Rescue	0	0	0	0	0	0	0	1	0	0	1	0	2
WILDLIFE/LIVESTOCK													
Impounded	6	16	19	26	35	36	35	38	28	28	24	14	305
Reclaim	0	0	0	0	0	0	1	0	0	0	0	0	1
Returned to Nature	6	6	10	23	19	23	23	26	17	15	17	8	193
Euthanized	1	5	3	1	5	6	9	10	11	7	2	6	66
Humane Rescue	0	1	0	5	9	6	2	6	0	1	0	0	30
Permit issued (Exotic)	0	0	0	0	0	0	0	0	0	0	0	0	0
10-45 Deer	15	4	3	13	10	17	10	7	13	8	15	5	120
10-45 All Other Animals	39	16	15	20	50	56	54	56	18	46	19	34	423
Livestock surrendered	0	0	0	0	0	0	0	0	0	0	0	0	0
BITE REPORTS	6	3	7	11	14	6	12	9	3	11	3	13	98
MONTHLY TOTALS:													
DOMESTIC IMPOUNDED:	125	172	155	204	297	228	201	171	176	192	154	142	2217
DOMESTIC ADOPTED:	33	34	19	54	28	26	41	31	41	38	19	33	397
DOMESTIC RETURNED:	40	37	45	52	59	41	33	41	35	47	48	35	513
DOMESTIC EUTHANIZED:	36	56	48	55	153	131	74	52	38	60	57	44	804
QUARANTINE RETURN TO OWNER:	2	1	1	4	10	4	4	1	2	3	0	0	32
ADOPTION EXCHANGE:	0	0	0	0	0	0	0	0	0	0	0	0	0
SAFEKEEPING RETURN:	3	0	3	3	8	0	0	0	4	0	1	0	22
ESCAPE FROM IMPOUND:	1	0	0	0	2	0	2	1	0	1	3	3	13
DIED WHILE IN IMPOUND:	0	0	1	2	0	1	1	0	0	0	0	3	8
WILDLIFE NATURE REL:	6	6	10	23	19	23	23	26	17	15	17	8	193
W/L HUMANE RESCUE:	0	1	0	5	9	6	2	6	0	1	0	0	30
OWNER PERMISSION TO EUTHANIZE AFTER BITE:	0	3	0	2	3	0	2	0	1	0	1	0	12

Calls

For

Service

Animal Control Calls For Service 2013



The chart above compares calls for service for 2012 and 2013, and basically indicates a 2% decrease in the number of calls for service this year. This is a total number of all calls that either citizens or the Police Department request Animal Control for assistance to either capture an animal, rescue an injured animal, animal attacks and bites, and any other calls for assistance pertaining to animals. After normal work hours calls for assistance for Animal Control are made only through the Police Department.

Total calls for service in the year of **2013** is **5022** as compared in the year of **2012** which was **5118**.

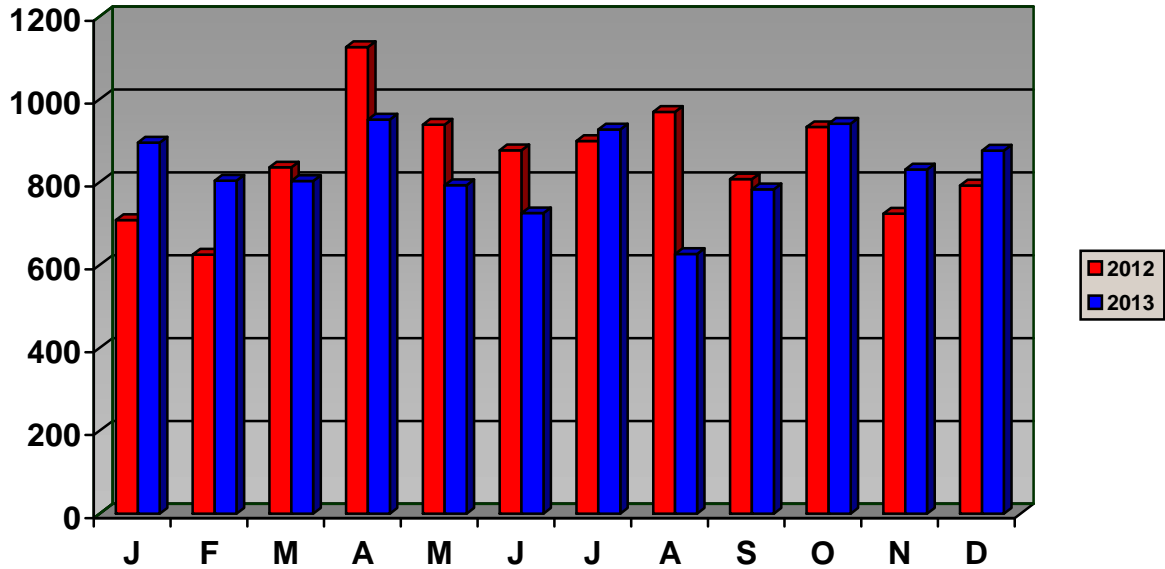


Department

Hours

Worked

Animal Control Hours Worked 2013



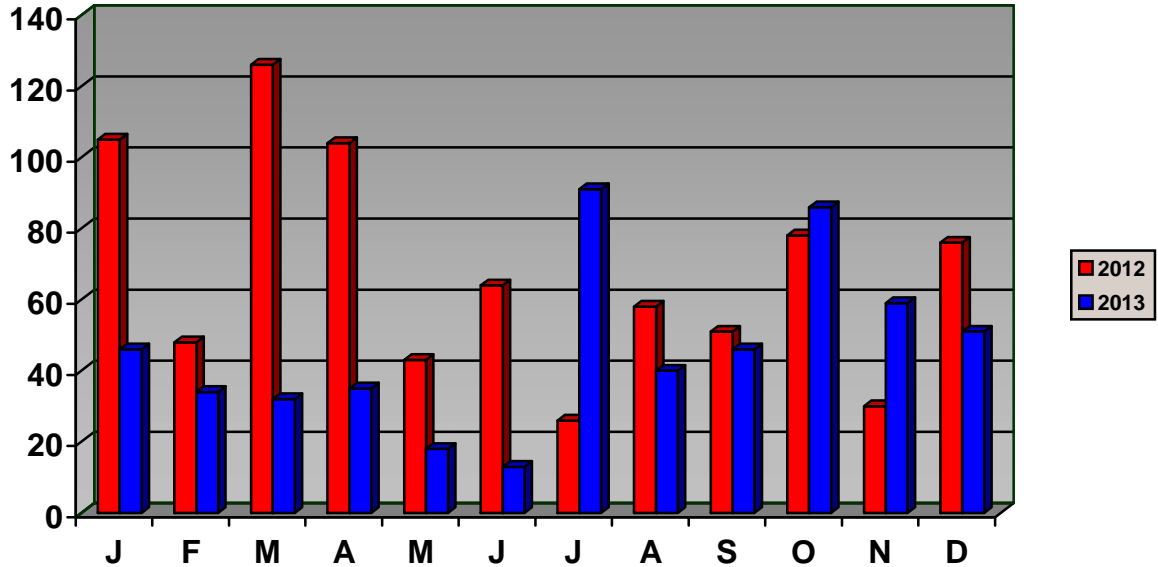
Animal Control Officers normally work a 40 hr work week but are subject to respond on a 24 hour on-call status and are called out for emergency situations by the Police Department. The chart above compares hours worked for 2012 and 2013, and indicates a 3% decrease in the number of hours worked this year.



Citations

Issued

Animal Control Citations Issued 2013



Comparing the total number of hard citations in 2012 to 2013, we can see a decrease by 32% in the number of citations issued. In **2012**, there were **809** citations issued and in **2013** there were **551** citations issued. A breakdown of specific charges filed is contained on page 9 of this Annual Report.



Positive Rabies Cases in Coryell County:

2012 1 dog, 1 raccoon *total=2

2013 3 cats, 21 skunks, 2 raccoons *total =26

Charges

Filed

Animal Control Charges Filed 2013

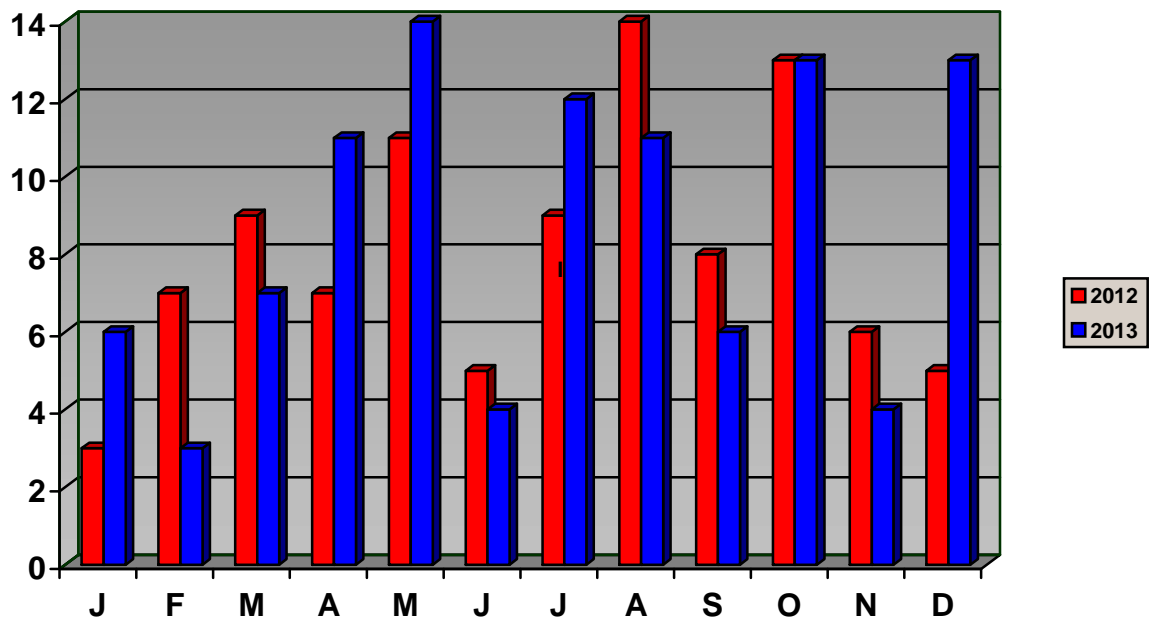
CHARGE	TOTAL
Sec 3-9 Public Nuisance Animal	2
Sec 3-11 Tying, Staking Animals Prohibited	4
Sec 3-14 Selling Animals	1
Sec 3-21 Sanitation Requirements	2
Sec 3-26 Animal License Required	24
Sec 3-29 No Collar and City License	104
Sec 3-32 Violate Number of Animals	2
Sec 3-38 Domestic Pet at Large	130
Sec 3-38 (f) Failure to Sterilize	3
Sec 3-48 No Rabies Vaccination	173
Sec 3-52 Fail to Quarantine	2
Sec 3-72 Dangerous Animal (filed)	10
Sec 3-75 Violate Administrative Order	1
THSC 828.002 Fail to Sterilize Animal	103
TOTAL	561
*Dangerous Animal are administrative cases filed and no citation is written.	



Incident

Reports

Animal Control Incident Reports 2013



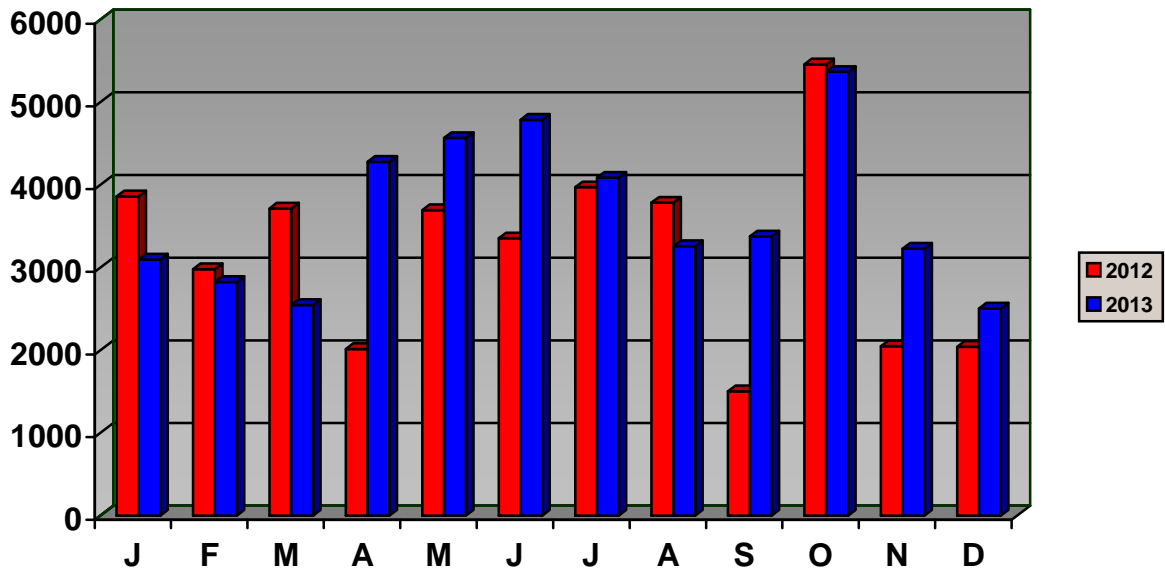
The chart above compares incident reports taken for 2012 and 2013, and indicates an increase of 7 % this year. In **2012**, there were **97** reports taken and in **2013** a total of **104** were taken.

Incident reports are always filed were there is a potential of contracting rabies such as animal attacks and bites as well as cat scratches. Reports are also taken for public nuisances, cruelty to animals, and other cases deemed necessary by the Animal Control Officers.

Cash

Collected

Animal Control Cash Collected 2013



The chart above compares total cash collected for 2011 and 2012, and indicates a 45% increase for this year. Cash collected for **2012** was **\$38,427.42** and **2013** was **\$43,924.95**. This money is received from impound fees, surrender fees, animal licenses, microchips and adoption fees.

Department

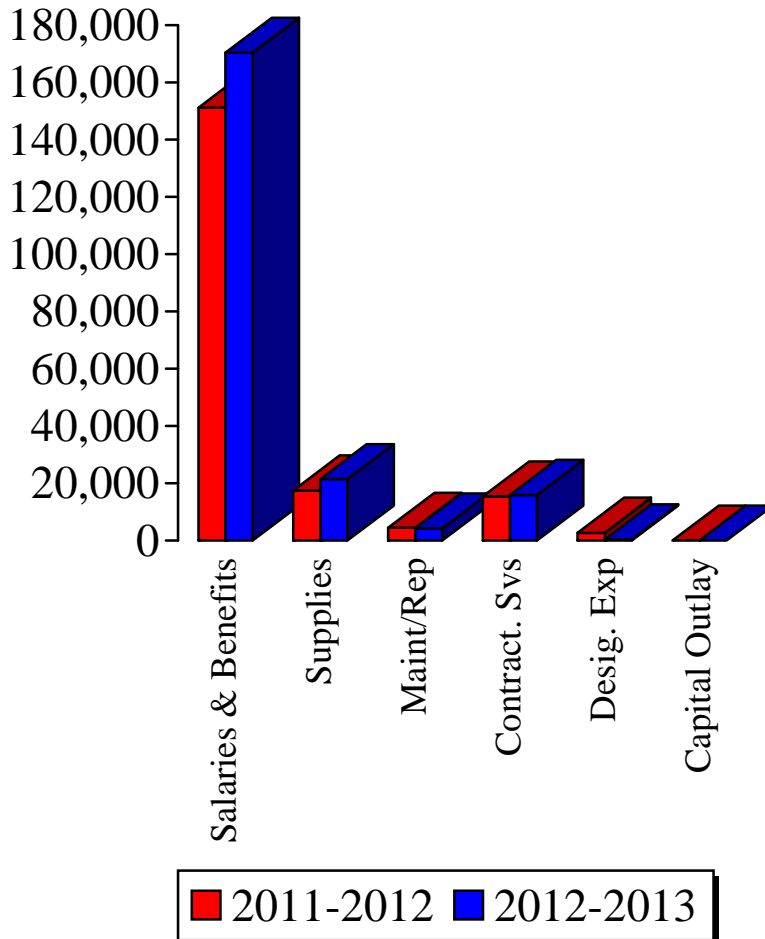
Budget

Animal Control Department Budget

Budget Expenses

B U D G E T E X P E N S E S	2011 - 2012	2012-2013
Salaries & Benefits	\$ 151,240	\$ 170,413
Supplies & Materials	17,440	21,451
Maintenance & Repair	4,441	4,243
Contractual Services	15,412	15,912
Designated Expenses	2,691	361
Capital Outlay	0	0
TOTAL	\$191,224	\$212,380

Animal Control Budget 2011 - 2012 / 2012 - 2013



Appendix

Animal Control Report Definitions

Impounded- animals alive and taken into custody by an Animal Control Officer (not at owner's request). This will include situations such as domestic pets at large, safekeeping, cruelty cases, animal attacks and bites, etc. This will also include any animals that have to be euthanized at the scene by an Animal Control Officer because of exigent circumstances (vicious, injury, illness, only means of capture)

Adopted- animals either impounded or surrendered that are adopted by written adoption contract (currently fee \$20.00 for dogs and \$15.00 for cats)

Adoption Exchange- an animal that was adopted under written adoption contract from the facility and returned to the facility for an exchange of a different pet, a fee is not charged for the exchange but a new adoption contract is prepared

Safekeeping/quarantine return- this is an animal that was taken in by an Animal Control Officer for the animal's well being and returned to the owner normally at no cost for boarding. The owner of an animal that is taken in for a quarantine observation is charged a daily boarding fee (currently \$10.00 per day fee).

Escape from Impound- an animal that escapes from the custody of the Animal Control Facility (whether on its own or by another person's assistance)

Died while in Custody- an animal that dies at the Animal Control Facility in any manner other than an intentional euthanasia

Licensed issued by City- a city animal license issued out the Animal Control personnel (currently \$3.00 fee)

Licensed issued by Vet- a city animal license issued out by a veterinarian within the city of Copperas Cove, the veterinarian retains one half of the total fee

Returned to Owner- animals returned to the original owner

Euthanized- animals that are actually euthanized by an Animal Control Officer (whether at the facility or scene)

Resident Surrendered- an animal owned and turned in to the Animal Control Facility by a resident of the city of Copperas Cove or an animal located within the city limits of Copperas Cove and turned in to the Animal Control Facility by a person whether or not this person claims to be the owner

Non-Resident Surrendered- an animal owned and turned in to the Animal Control Facility by a non-resident of the city of Copperas Cove or an animal found outside the city limits of Copperas Cove and turned in to the Animal Control Facility by a person whether or not this person claims to be the owner

Humane Rescue- an animal that is transferred to an approved non-profit humane organization

10-45's – an animal that is not alive prior to an Animal Control Officer taking control and possession of said animal (this will include animals struck by motor vehicles)