



2009 ANNUAL REPORT



Proudly Serving The Citizens Of Copperas Cove

The Mission of the Copperas Cove Fire Department is to protect and enhance the quality of life in the *City Built for Family Living* through a comprehensive program of services delivered by an excellent team directed towards providing education, prevention, and control in the areas of fire, rescue, medical emergencies, and disasters.



The Copperas Cove Fire Department will continually strive to exceed our citizen's expectations working within a healthy, safe and innovative environment that enhances the professional and efficient delivery of emergency services. We will strive to be an organization providing community safety education and information, keen to anticipate, influence and embrace change.

CORE VALUES

Professionalism
Respect
Integrity
Dedication
Excellent Service

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“TEAMWORK IS THE ABILITY TO WORK TOGETHER TOWARD A COMMON VISION. THE ABILITY TO DIRECT INDIVIDUAL ACCOMPLISHMENT TOWARD ORGANIZATIONAL OBJECTIVES. IT IS THE FUEL THAT ALLOWS COMMON PEOPLE TO ATTAIN UNCOMMON RESULTS.”





MESSAGE FROM THE CHIEF

It is with great pride and honor that the officers and members of the Copperas Cove Fire Department present this FY 2008-2009 Annual Report. The data contained in this report serves as testament to the professionalism and dedication of our firefighters and civilian staff.

Our value to the community is measured by the services we provide. Every day our firefighters and paramedics strive to provide the best services possible to our citizens and guests.

As you read and compare this year's annual report with those of the past, you will quickly realize that this has been one of the department's most challenging years in terms of meeting expectations in depressed economic times. These tangible results, while impressive, are easily substantiated through the accompanying quantitative information within the report. As always, the intangible accomplishments of the department are not so easy to convey or quantify. It is impossible to place a numeric value on emotions such as respect, gratitude, pride, fear, courage, sacrifice, and relief. Yet therein is the true value of what the Copperas Cove Fire Department delivers and represents. These intangible accomplishments, although not statistically shown in this report, are of far greater importance than the impersonal data here.

Inside these pages you will find detailed statistical data of our services and a host of other innovative programs all made possible by the hard work and ingenuity of our members and the leadership of our chiefs. I am proud of all we have achieved by working together. It is an extraordinary honor to lead the CCFD through these challenging times and into the future.

Chief J. Mike Baker



Robert Martin
Division Chief
of Fire Prevention



James Bednar
Fire Inspector/ Investigator



Kimberly Baxter
Administrative Assistant
Fire/EMS



Kathleen Wolf
Administrative Assistant
Support Services/Emergency Mgmt.

OPERATIONS DIVISION



The Operations Division of the Copperas Cove Fire Department is staffed by 47 members led by Deputy Fire Chief Gary Young. With the exception of the deputy chief and administrative assistant, all department members work 24 hour shifts in a rotating 24 on/48 off manner. They operate out of three fire stations strategically located in the city.

The Operations Division is responsible for emergency responses inside the city limits of Copperas Cove as well as over 100 square miles outside of the city limits. Responses outside of Copperas Cove include Bell, Coryell, and Lampasas Counties as well as Fort Hood.

The Operations Division is tasked with fire suppression, rescue, hazardous materials and emergency medical services responses. Other responsibilities include daily maintenance of all apparatus and equipment; daily maintenance of the facilities; and assuring preparedness levels of all personnel. Firefighters train daily on all types of life and fire safety procedures and policies.

The members of the Operations Division stand ready to respond 24 hours a day 365 days a year. The professional women and men who staff this division work very hard to keep the trust of the citizens by providing rapid responses, fast solutions to problems, and to treat each person with the dignity and respect that they deserve during what most consider to be one of the worst moments in their lives.

More than 4,700 calls for service were answered during the 2008-2009 fiscal year. This number includes 1,842 fire calls and 2,882 EMS calls.

Deputy Fire Chief Gary D. Young



Michael Ramminger
Battalion Chief



James Piper
Captain



Eric Watson
Lieutenant



Scott Howard
Lieutenant



Ryan Baker
Fire Fighter



Carol Ballesteros
Fire Fighter



Rebecca Brand
Fire Fighter



Dwane Cummings
Fire Fighter



Brian Jones
Fire Fighter



Jay Louder
Fire Fighter



Monte Priest
Fire Fighter



George Romfh
Fire Fighter



Michael McGuire
Fire Fighter



Steve Wright
Fire Fighter

'A' Shift



Steven Spink
Battalion Chief



Michael Holt
Captain



Rowan Arnold
Lieutenant



Walter Munsel
Lieutenant



Cody Bible
Fire Fighter



Christina LaGasse
Fire Fighter



Jeremy Lydon
Fire Fighter



Alan Mainville
Fire Fighter



Tanja Martin
Fire Fighter



Shelli Miller
Fire Fighter



Jamie Stayton
Fire Fighter



Allan Thompson
Fire Fighter



Brandi Wolfe
Fire Fighter



Jeff Young
Fire Fighter

'B' Shift



Michael Fleming
Battalion Chief



Carla Polidoro
Captain



Steven Clendenen
Lieutenant



Robert Hicks
Lieutenant



Brent Bosko
Fire Fighter



Michael Brazill
Fire Fighter



Chris Cox
Fire Fighter



Heather Frink
Fire Fighter



Kris Hurst
Fire Fighter



Carlos Maridueno
Fire Fighter



Mike Mayfield
Fire Fighter



Kellie Mozek
Fire Fighter



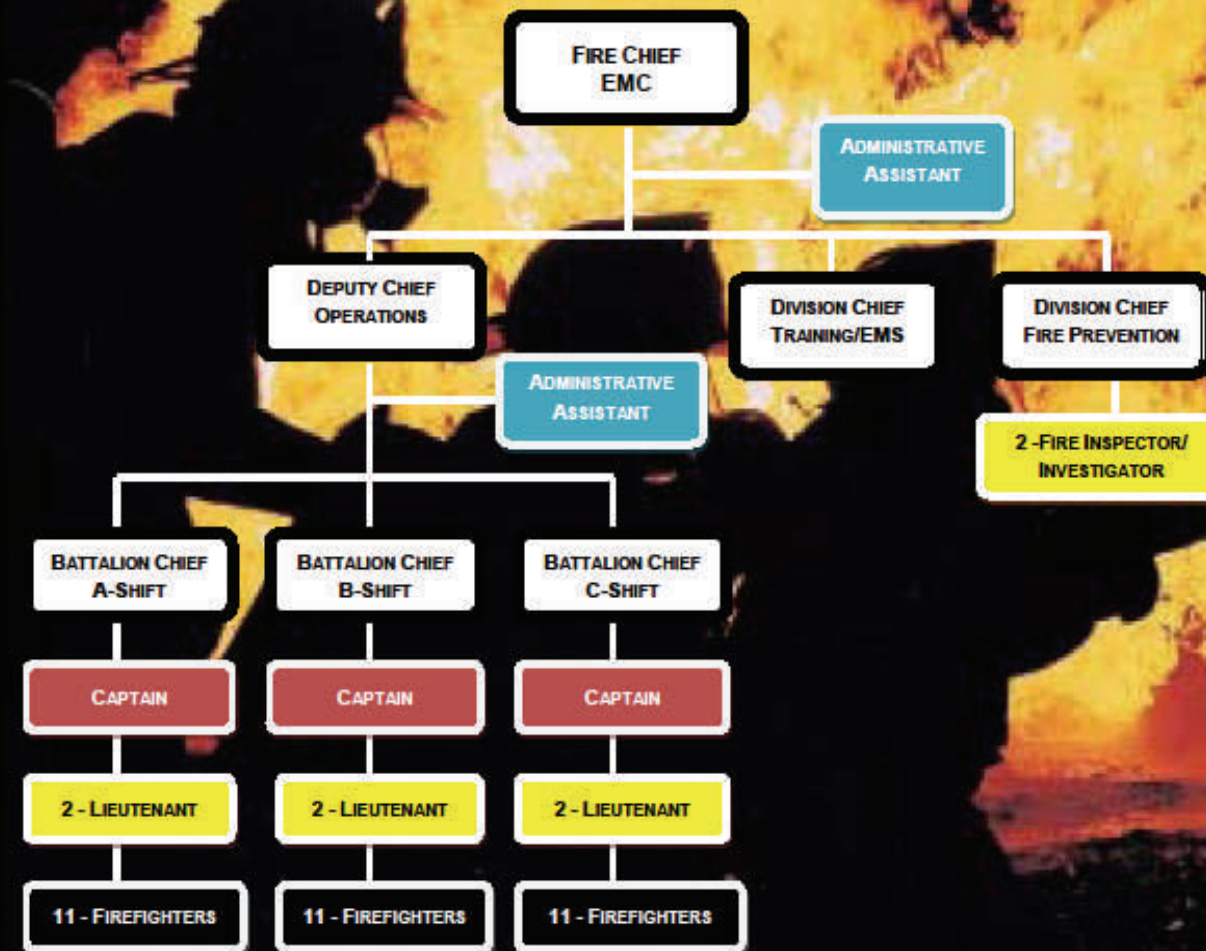
Andy Smith
Fire Fighter



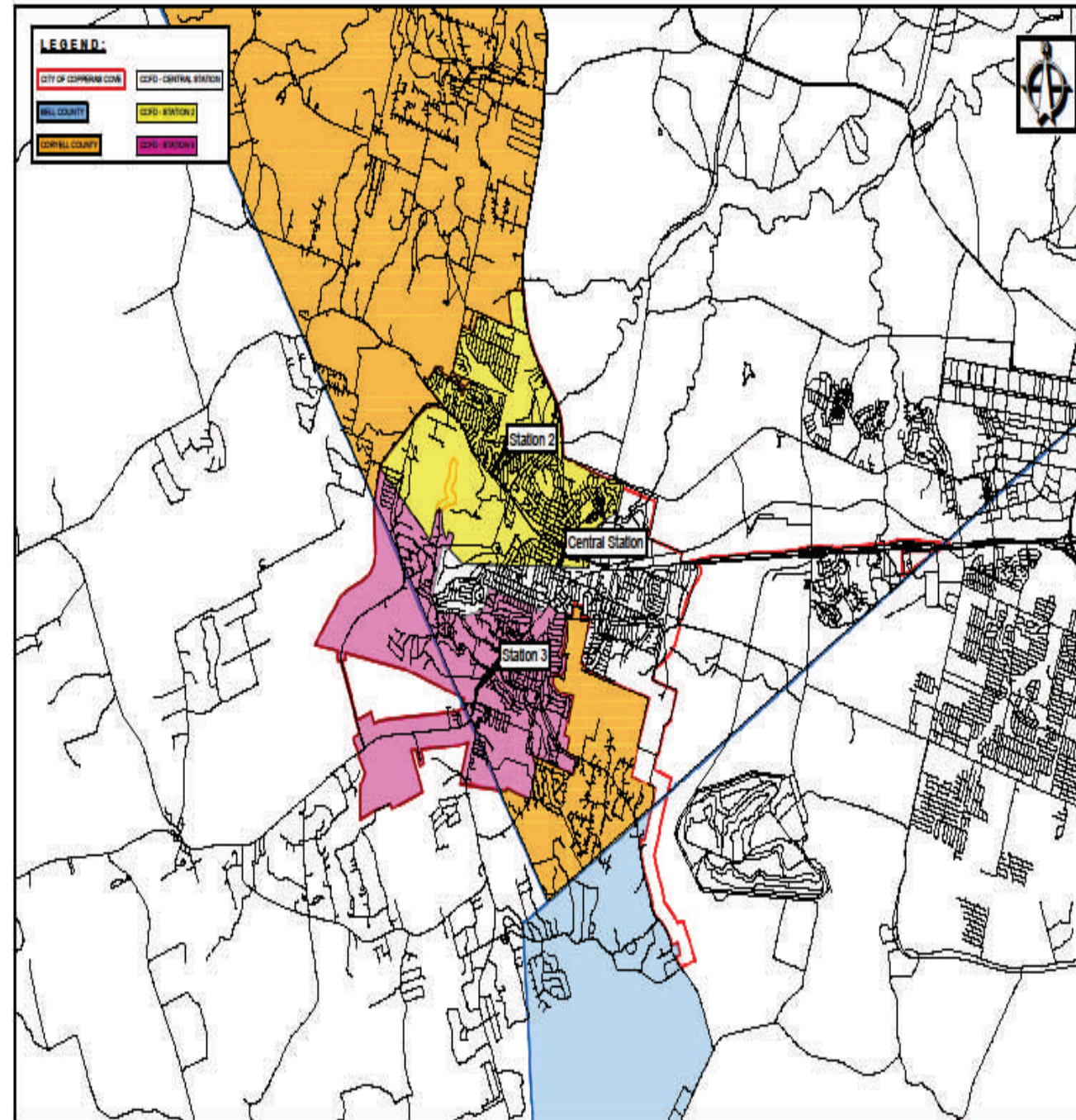
Marcus Waechter
Fire Fighter

'C' Shift

ORGANIZATION CHART

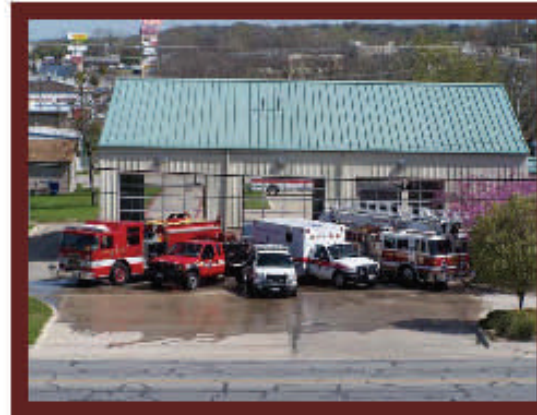


AREA MAP COVERAGE



C.C.F.D. RESPONSE AREAS:

Stations



Station 1
415 South Main Street

<u>Apparatus</u>	<u>Description</u>
Engine 1	Pumper
Ladder 1	75' Ladder Truck
Medic 1	Ambulance
Medic 11	Ambulance (Reserve)
Booster 1	Brush Truck
Command 1	Command Vehicle



Station 2
1208 West Avenue B

<u>Apparatus</u>	<u>Description</u>
Engine 2	Pumper
Medic 2	Ambulance
Medic 22	Ambulance (Reserve)
Booster 2	Brush Truck



Station 3
1050 West US Highway 190

<u>Apparatus</u>	<u>Description</u>
Engine 3	Pumper
Medic 3	Ambulance

FIRE PREVENTION

The Division of Fire Prevention gets its authority from the adopted Fire Code and from City Ordinances, and is responsible for three (3) main support areas of the fire department.

- Fire Code Development and Enforcement
- Fire Investigations (Origin and Cause)
- Public Education and Community Safety

Fire Code and Development - Fire Inspectors work closely with the City Building Department to ensure that all new buildings meet the requirements of the International Fire and Building Code, and the City Code of Ordinances. This includes:

- Plans review for new construction and alterations/remodeling
- Inspections of all new buildings
- Routine inspections of existing buildings
- Review and inspection of fire protection systems
- Enforcement of applicable codes
- Development and communications of fire codes.



Fire Investigations – Fire Investigators are charged by city charter to investigate the cause of all fires within the city limits of Copperas Cove. If the fire is determined to be intentional (arson) the investigator(s) will closely work with the police department to identify the perpetrator(s) and to file criminal charges.

Public Education and Public Safety – The Division of Fire Prevention (with the assistance of the entire Fire Department) is responsible for spreading the message about fire and life safety throughout the City of Copperas Cove. The division develops and implements programs that teach children and adults about fire and life safety, and emergency prevention. This is accomplished through public appearances, demonstrations, and station tours. Fire Prevention Week is the pinnacle of public education with assemblies in every elementary school and a city wide fire prevention poster contest. Department personnel also participate in health and safety fairs, career days, witnessed fire drills and fire extinguisher training for the public.

Sparky the Firedog – Sparky is the official Copperas Cove Fire Department mascot making several appearances at many different community events. Sparky is known nation wide and when children see him they relate him to fire safety. Sparky is a registered trademark of the National Fire Protection Association (NFPA).

The Fire Prevention Division can be reached by calling 254-547-2514. You may also come by the Central Fire Station at 415 South Main Street. Hours of operation are 8am until 5pm, Monday through Friday.



TRAINING DIVISION

The Training Division of the Copperas Cove Fire Department supports the training and education requirements of the Fire Department employees. Each fire department member, with the exception of our administrative assistants, holds both firefighter and emergency medical technician certifications through the Texas Commission on Fire Protection and Texas Department of State Health Services. Both of these agencies offer various levels of certification including, but not limited to, Advanced Firefighter, Fire Instructor, Fire Investigator, Paramedic, and EMS Instructor. Each employee is required to obtain continuing education hours each year in order to renew their certifications with each agency.

The Training Division provides numerous opportunities for continuing education as well as opportunities for higher education and certifications. Additionally, the Training Division is responsible for coordinating the renewal of certifications for all fire department employees.

The Training Division works very diligently not only to meet the needs of the employees of the fire department but also serves as the radio system manager for the city wide wireless radio communications and is a subject matter expert on wired voice communications for the complex City Hall telephone system.

In 2009 the Training Division facilitated the re-banding of the city wide radio system per a Federal Communications Commission directive that was prompted by Sprint/NEXTEL. The Training Division also conducted certification classes for Fire Officer 1, Fire Instructor 2, Fire Officer 2, EMS Instructor, and National Incident Management System courses 300 and 400.

The Training Division provided proctor services for several employees who are enrolled in a distance learning fire science program.

Deputy Fire Chief Gary D. Young



Office of Emergency Management

The City of Copperas Cove's Office of Emergency Management is charged with maintaining the City's Comprehensive Emergency Operations Plan. Included in these duties are maintenance of the plan documents, security of the plan, and training and dissemination of the plan. The City currently has an Advanced Level Plan approved by the Texas Department of Emergency Management.

We receive grant funding through the State of Texas that goes toward the salary and expenses of the Emergency Management Coordinator. The Mayor has the authority under state law to appoint the Emergency Management Coordinator for the jurisdiction.

Dealing with disasters is an ongoing and complex undertaking. Through implementation of risk reduction measures before a disaster or emergency occurs; timely effective response during an actual occurrence; and provision of both short and long term recovery assistance after the occurrence of a disaster lives can be saved and property damage minimized. This process is called Comprehensive Emergency Management to emphasize the interrelationship of activities, functions and expertise necessary to deal with emergencies.

Our plan results from the recognition on the part of local government and state officials that a comprehensive plan is needed to enhance the city's ability to manage emergency and disaster situations. The plan is a result of city staff working as a team in planning for an all hazards approach to emergency management. The development of the plan included an analysis of potential hazards, recognition of existing hazards, and understanding of the limitations of existing resources.

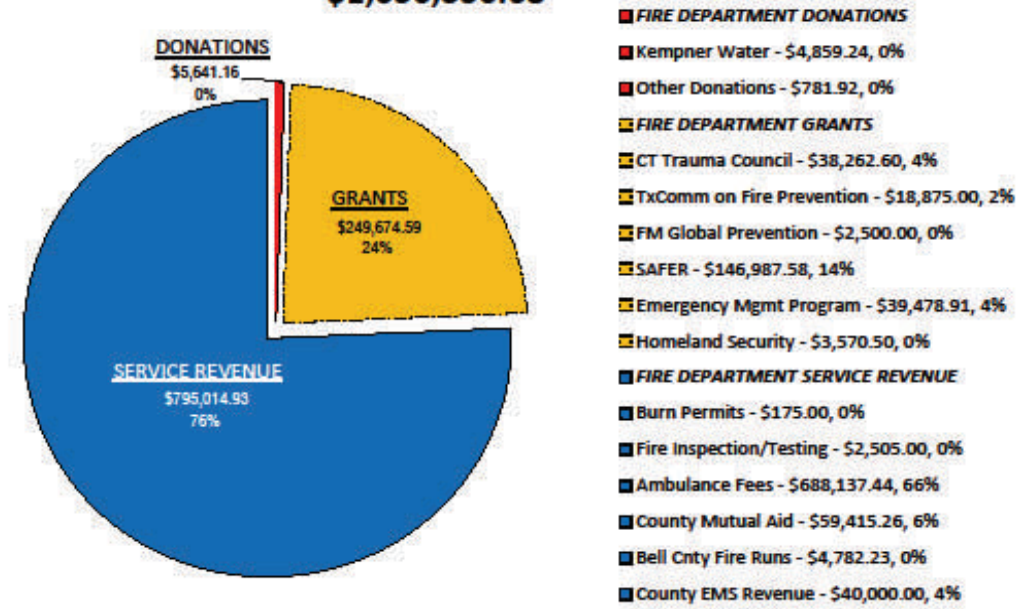
City departments' and divisions' emergency management responsibilities are outlined in the plan. Assignments have been made within the framework of present capabilities and existing organizational functions. The Office of Emergency Management and the appointed Emergency Management Coordinator have the responsibility to assist departments and divisions within the city in the event that they have fully committed their resources and are still unable to cope with a disaster.

During fiscal year 2008-2009, we have held public meetings on emergency preparedness, conducted a table-top exercise, and participated in regional disaster exercises. We have also participated in regional actual events through our mutual aid agreements.

Fiscal Management

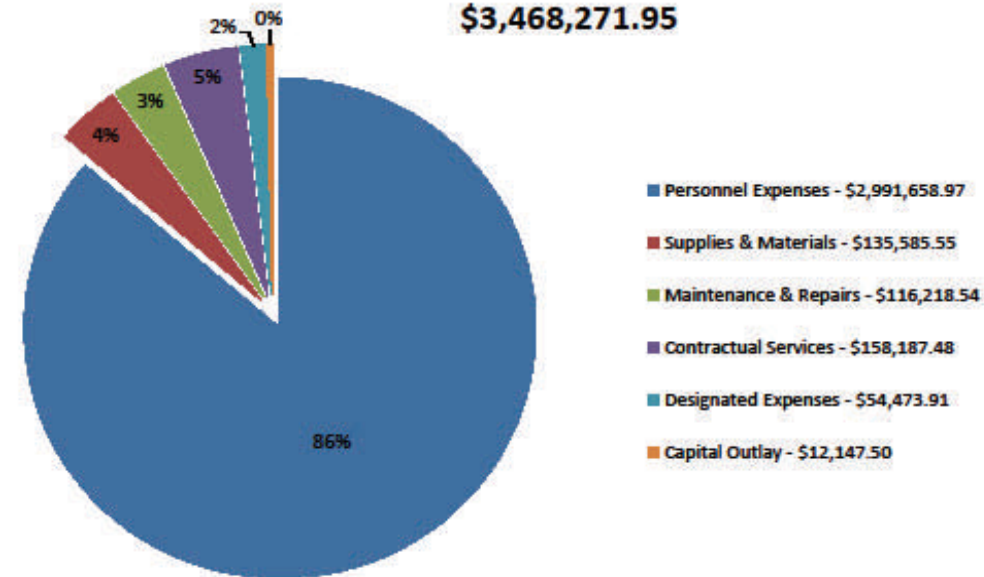
Copperas Cove Fire Department Revenues

\$1,050,330.68



Copperas Cove Fire Department Expenditures

\$3,468,271.95



Capital Projects



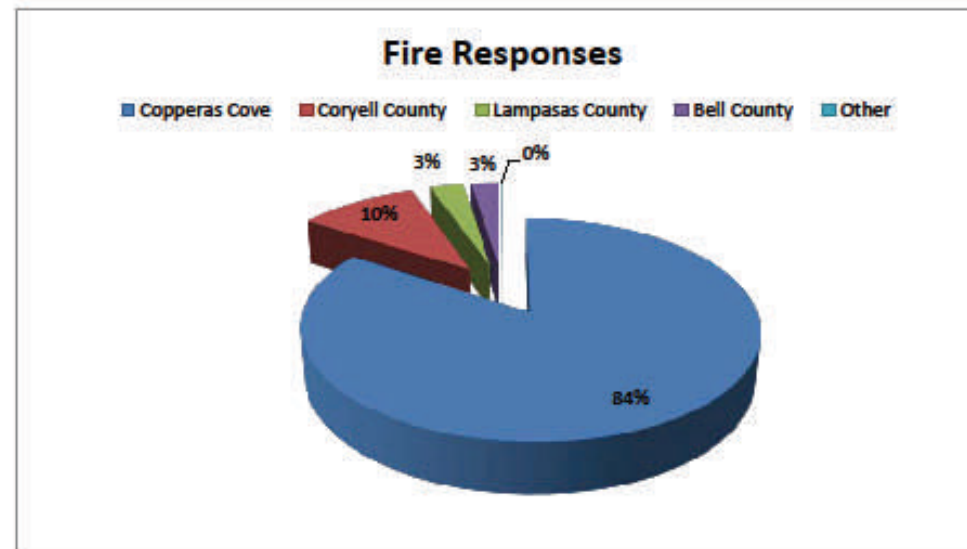
The Department with the assistance of Coryell County put in service a new fire engine

City tax dollars purchased a new ambulance placed in service in September.

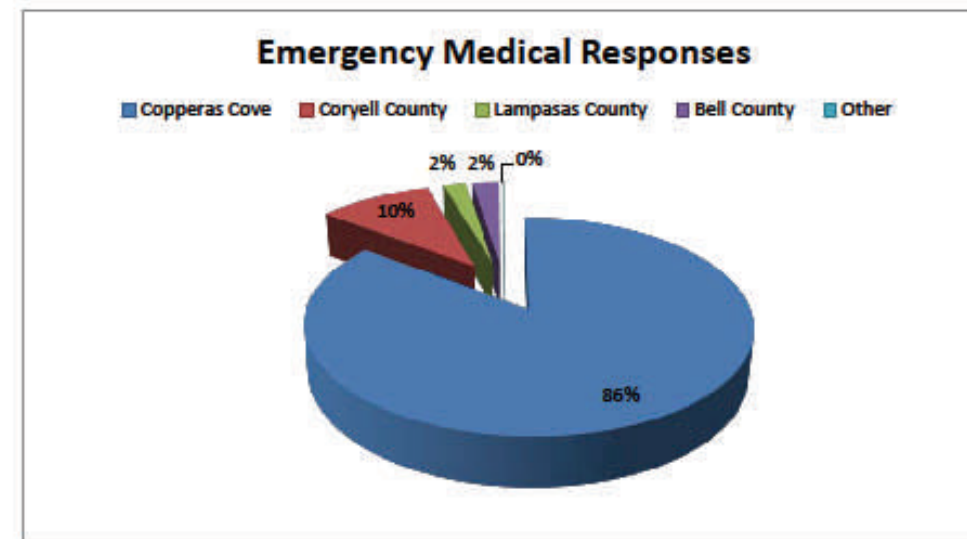


We acquired approval and funding for the purchase of 6.8 acres of land near Summers Road and FM 1113 for the future relocation of Fire Station 2.

Fiscal Year 2009 Statistical Data

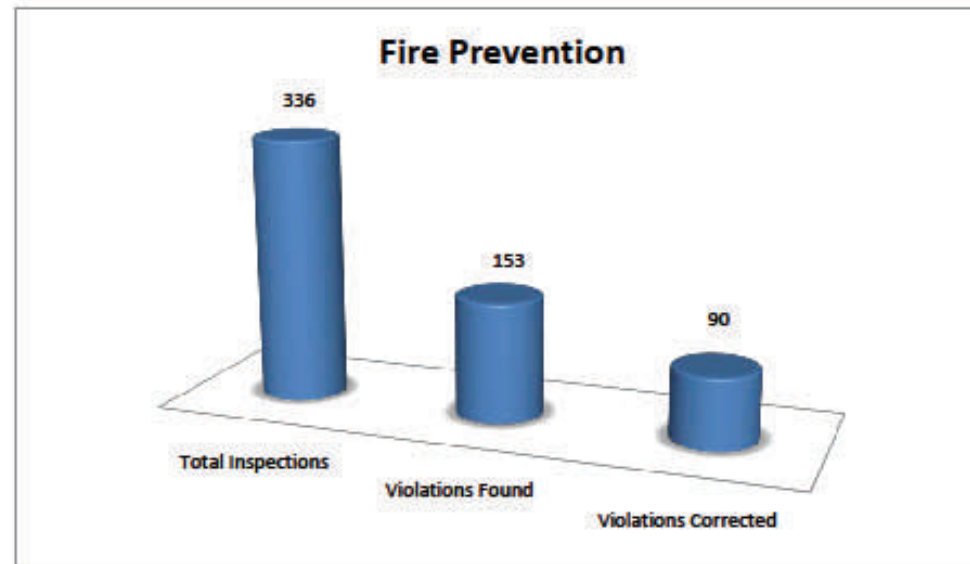


- 1842 total Fire Responses
- Other includes Burnett County and other Counties we do not have specific agreements with and requests for intrastate mutual aid during disasters like Hurricanes.

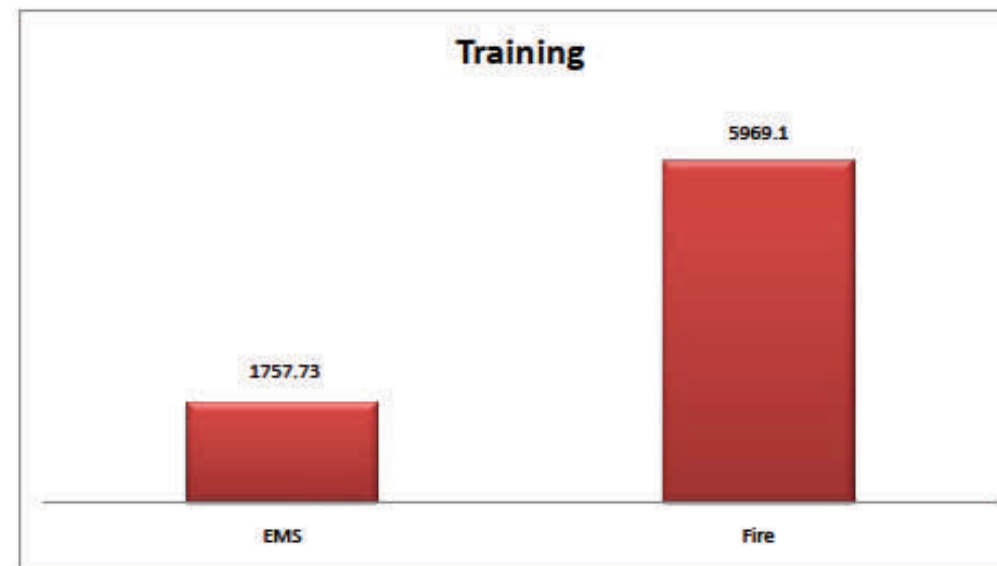


- 2882 total Emergency Medical Responses
- Other includes Burnett County and other Counties we do not have specific agreements with and requests for intrastate mutual aid during disasters like Hurricanes.

Fiscal Year 2009 Statistical Data



Violations corrected may include violations found during inspections from previous year.



Represents total staff hours of training



Citizens Fire Academy

The Citizens Fire Academy is a public education class provided to the citizens of Copperas Cove so that they can learn about the services that the Copperas Cove Fire Department provides. The goal of the course is to increase fire and life safety awareness, as well as to promote a positive image of the department to the community.

The Academy is an eight week program consisting of classroom and hands-on participation with rescue tools, hose lines, and fire extinguishers. Participants ride-out with firefighters to experience first hand the responsibilities and capabilities of their firefighters in a real world setting. The highlight of the academy is a Saturday "play day" where attendees experience actual firefighting of a car fire while wearing full protective equipment. They also use rescue tools to cut doors and roofs off of cars and perform a search for victims in a smoke-filled environment with a thermal-imaging camera.

Mentoring Industrious Minds and Educating Students (M.I.M.E.S.)

Each year the Copperas Cove Fire Department sponsors the M.I.M.E.S. camp which selects 7th grade students from Copperas Cove Junior High School and S.C. Lee Junior High School for a week long glimpse into the fire service.

The students spend five full days at the fire station interacting with firefighters and learning how math and science skills apply in the working world. They are also mentored in leadership roles by serving as a "Company Officer" of the day. Firefighters reinforce character and conduct standards such as honor, integrity, honesty, and professionalism. The students also learn about basic first aid and CPR; city government and how it applies to the structure of the fire service; fire science; math; and many other subjects.

The week ends with the history and traditions of the fire service and an exercise where the students wear full protective clothing and breathing apparatus to search a smoke filled room. It is a very educational and exciting week for both the students and the instructor's.

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For More Information on Community Services and Programs,
Contact the Copperas Cove Fire Department at (254) 547-2514