

# 2018 ANNUAL REPORT



Michael Neujahr  
Fire Chief



**COPPERAS COVE FIRE  
DEPARTMENT**

**415 SOUTH MAIN STREET  
COPPERAS COVE, TEXAS 76522**

**(254)547-2514**

**[fire@copperascovetx.gov](mailto:fire@copperascovetx.gov)**

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## **A Message from the Fire Chief**

It is with great pride and honor that the officers and members of the Copperas Cove Fire Department present this Calendar Year-2018 Annual Report. The data contained in this report serves as testament to the professionalism and dedication of our firefighters and staff.

We are thankful for the tremendous support received from our citizens, City leaders, and the other departments we have worked alongside during the reporting period.

Our value to the community is measured directly by the services we provide. We pride ourselves on delivering the highest quality services to those who live, work, and visit our community.

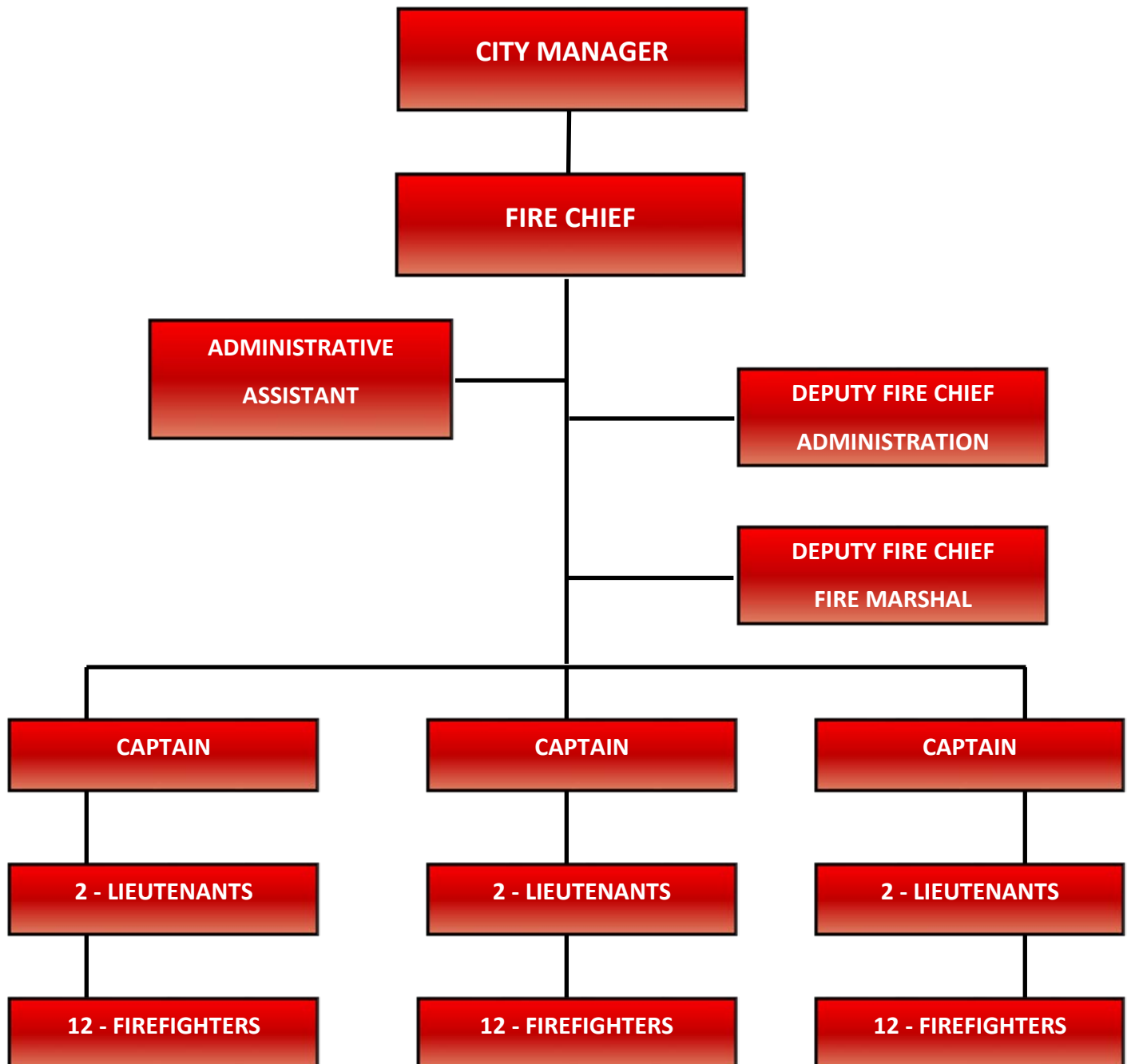
Our promise is to always try our best and to never stop trying. Some choose to see problems with every opportunity but we choose to see opportunity in every problem.

We invite everyone to visit the Copperas Cove Fire Department and meet the wonderful people who make it all happen.

Michael Neujahr

Fire Chief

# Copperas Cove Fire Department Organizational Chart



# Proudly Serving The Citizens of Copperas Cove

## Mission Statement

The Mission of the Copperas Cove Fire Department is to protect and enhance the quality of life in the City Built for Family Living through a comprehensive program of services delivered by an excellent team directed towards providing education, prevention, and control in the areas of fire, rescue, medical emergencies, and disasters.

## Values Statement

The Copperas Cove Fire Department will continually strive to exceed our citizen's expectations working within a healthy, safe and innovative environment that enhances the professional and efficient delivery of emergency services. We will strive to be an organization providing community safety education and information, keen to anticipate, influence and embrace change.

Our  
Core  
Values

Professionalism  
Respect  
Integrity  
Dedication  
Excellent Service

## FIRE CHIEF

*Michael Neujahr*



To the Honorable Frank Seffrood, Mayor of Copperas Cove, members of the City Council, Interim City Manager Ryan Haverlah, and to the citizens of Copperas Cove. It is with pleasure to present the Copperas Cove Fire Department's Annual Report for the calendar year 2018. This report will highlight areas such as fire and emergency medical services responses, capital projects, and the fire department budget.

In 2018, The Copperas Cove Fire Department responded to 4,667 calls for service. Of those, 863 were fire responses while 3,804 were EMS responses. In 2018 there was an estimated \$846,244 in property damage caused by fires. The average response time for fire calls for service in the city was 5 minutes, 39 seconds, while the average response time for EMS calls for service was 6 minutes, 02 seconds. These response times reflect both emergency and non-emergency calls for service.

On behalf of the fire department, I would like to thank our elected officials, city management, the men and women of the department, as well as the citizens of this community for their continued support of the fire department. Together, we will ensure Copperas Cove will always be safe and will be "The City built for Family Living".

## ADMINISTRATION DIVISION

*Gary Young*

*Deputy Fire Chief*



The Copperas Cove Fire Department Administration Division supports the department by providing administrative oversight to the entire fire department. The Administration Division is staffed with the Fire Chief, Deputy Fire Chief of Administration/Emergency Management Coordinator, and Administrative Assistant.

The Administration Division provides strategic oversight to the department and supports the fire department staff as they provide the tactical resources necessary to fulfill the strategy. Additionally, the Administration Division is responsible for the overall fiscal responsibility of the department and ensures that all financial matters are handled in an efficient and expeditious manner in accordance with City Policy and Local Government Code.

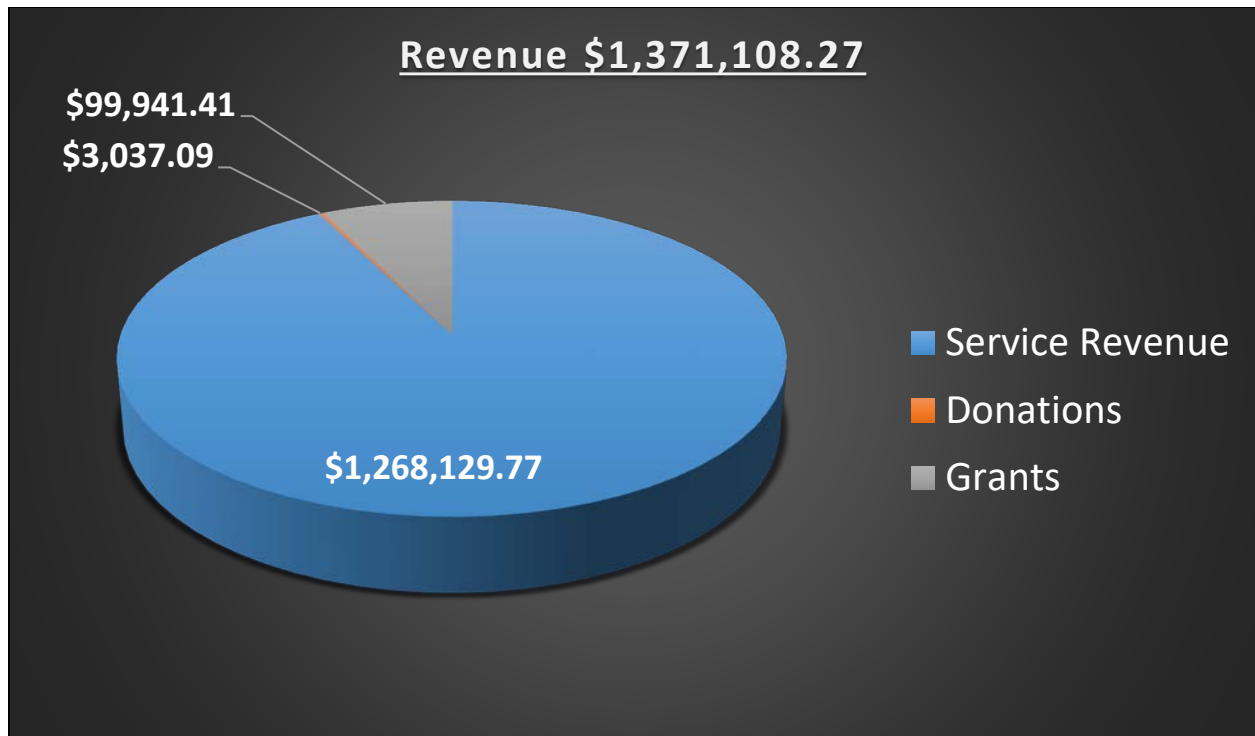
The Administration Division is also charged with the responsibility of ensuring regulatory compliance with the Texas Commission on Fire Protection and the Texas Department of State Health Services.



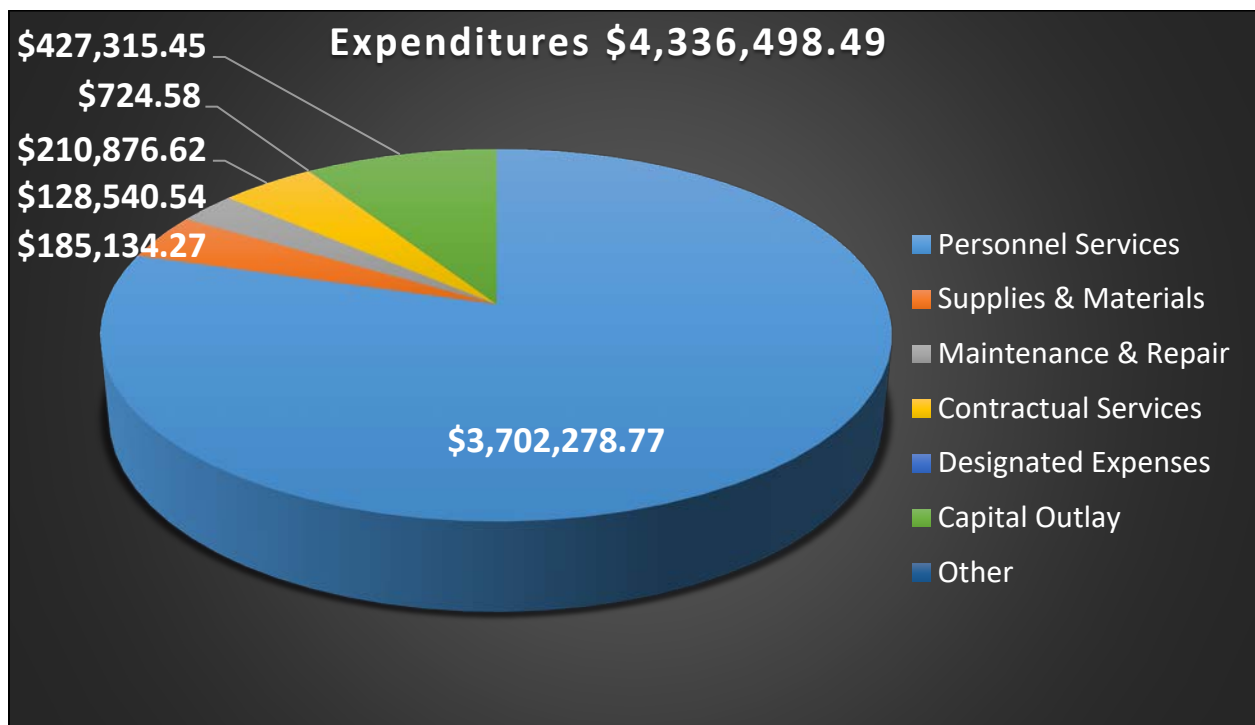
**Texas Commission on Fire Protection**







## Revenue & Expenses Fiscal Year 2018



## TRAINING DIVISION



The Training Division supports the training and education requirements of the fire department employees. Every uniformed member of your fire department holds, at a minimum:

- Basic Firefighter (Texas Commission on Fire Protection)
- Emergency Medical Technician (Texas Department of State Health Services)
- Employees are required to obtain and maintain Paramedic certification or licensure from the Texas Department of State Health Services.

The Training Division works very diligently to meet the needs of fire department employees and more. It also serves as the logistical and administrative hub for all Emergency Medical Services (EMS) operations. The Training Division works intently to ensure continued smooth operation and outstanding medical care for the citizens of Copperas Cove.

In 2018, the Training Division offered a Texas Commission on Fire Protection Driver/Operator/Aerial, Fire Inspector, Fire Instructor classes to our firefighters and officers.

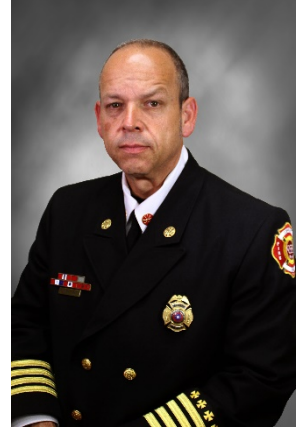
In 2018 six students graduated from the Central Texas College Paramedic Program. This very intensive fourteen-month program is a significant accomplishment and helps add to the response capability that the Copperas Cove Fire Department provides through our EMS Division. In June 2018 three staff members began paramedic school and in August of 2018 three more staff began paramedic school and we anticipate their graduation in 2019.

The Training Division is looking forward to 2019 as we are planning State certification classes to help enhance the knowledge and ability of our firefighters and officers to perform for our citizens.

## FIRE PREVENTION

*Michael Fleming*

*Deputy Fire Chief / Fire Marshal*



The Fire Prevention Division receives its authority from the adopted 2015 International Fire Code and from City Ordinances, and is responsible for fire code development and enforcement, fire investigations, and public education and community safety.

**Fire Code and Development** – The Fire Prevention Division works closely with the City Building Official to ensure that all projects meet the requirements of the 2015 International Fire and Building Code, and the City Code of Ordinances through plans review, inspections, and enforcement.

**Fire Investigations** – Fire Investigators are charged by city charter to investigate the cause of all fires within the city limits of Copperas Cove. If the fire is determined to be intentional (arson) the Fire Investigator (s) will work to identify the suspect (s) and to pursue criminal charges.

**Public Education and Public Safety** – The Fire Prevention Division promotes the message about fire and life safety throughout the City of Copperas Cove. The division develops and implements programs that teach children and adults about fire and life safety, and emergency prevention. This is accomplished through public appearances, demonstrations, and station tours. Department personnel also participate in health and safety fairs, career days, witnessed fire drills, and fire extinguisher training for the public.

The Fire Prevention Division can be reached by calling 254-547-2514. You may also visit the Fire Station 1 at 415 South Main Street. Hours of operation are 8am to 5pm, Monday through Friday, excluding holidays.

## Fire Department Mascot

In 2018, Sparky the Fire Dog decided to retire. A comprehensive national search was conducted for a new mascot. Out of all of the candidates who applied, Fire Pup came out on top and assumed the new role of Fire Department Mascot.



Sparky

Fire Pup



Fire Prevention Statistics	2018
Total Inspections	265
Violations Found	726
# Investigated Fires Cleared	106
% Plans Reviewed Within 10 Business Days	100

**THE MONTH OF OCTOBER IS OBSERVED AS FIRE PREVENTION MONTH!**

# Office of Emergency Management

The City of Copperas Cove's Office of Emergency Management is charged with maintaining the City's Comprehensive Emergency Operations Plan. Included in these duties are maintenance of the plan documents, security of the plan, and training on and dissemination of the plan. The City currently has an Advanced Level Plan. This plan was updated in 2011 in accordance with State requirements and approved by the Texas Department of Emergency Management.

The goal of Emergency Management is to provide preparedness, mitigation, response and recovery to our community in the event of disaster. Emergency Management staff conducted a local discussion-based exercise and participated in a regional disaster exercise to test and evaluate various aspects of meeting that goal. The department also participated in regional events through our mutual aid agreements. These included assisting with the wildfires in north Texas and in our surrounding communities.

Additionally, during the year, preparedness information provided by FEMA's *Ready Campaign* and by Texas' *Ready or Not* program was provided to the public on a daily basis using various means of distribution. This information is provided to the public on the City's government access television channel, the City's Facebook page and website, and is available in printed materials that can be picked up at the Copperas Cove Fire Department located at 415 South Main Street.

We will continue to deliver preparedness information and training for the community and staff. To find out what you can do to be prepared or about trainings that might be available to you, visit any of the sources listed above.



# Capital Projects

In 2018, the Copperas Cove Fire Department replaced one aging ambulance with new Dodge 4500 chassis with Frazer ambulance modules. The ambulance was also changed to a red color scheme with new graphics to renew the organization's professional commitment to the community and to signify the city's Emergency Medical Services are delivered by the Fire Department.

Other Capital Outlay Projects included:

- Replacing 20% of structural firefighting turnout gear to include coats, pants, helmets, gloves, boots, and hoods.
- Purchase P25 compliant portable radios.

In 2019, the department looks forward to the following projects:

- Replacing our last aging ambulance with a new chassis and refurbished patient compartment.
- Replacing an aged brush truck for wildland fires.
- Purchasing the newest X-Series Cardiac Monitors.
- Replacing 20% of structural firefighting turnout gear to include coats, pants, helmets, gloves, boots, and hoods.
- Purchasing P25 compliant portable radios.



# Stations



**Station 1**  
**415 S. Main Street**

Battalion 1	Command Vehicle
Engine 1	Pumper Truck
Engine 11	Pumper Truck (Reserve)
Brush 1	Brush Truck
Ladder 1	Ladder Truck
Medic 1	Ambulance
Medic 11	Ambulance (Reserve)



**Station 2**  
**2401 FM 1113**

Engine 2	Pumper Truck
Brush 2	Brush Truck
Medic 2	Ambulance
Medic 22	Ambulance (Reserve)



**Station 3**  
**1050 W. Hwy 190**

Engine 3	Pumper Truck
Brush 3	Brush Truck
Medic 3	Ambulance



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