

City of Copperas Cove Information Item No. 1

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Building Permits Online

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SUBJECT: Update on the Building Permits Online Application Implementation.

1. PROJECT DESCRIPTION

Implementation of the Incode application known as “Building Permits Online” is currently in the test mode/stage.

2. BACKGROUND/HISTORY

With the assistance from the staff at Tyler Technology (INCODE) the City implemented “Building Permits Online”. The Building Department is currently testing the application and associated processes with some of the local contractors and developers to ensure issues with the software are identified and resolved prior to the full release/availability of the software. Staff plans to begin utilizing the application with all contractors and developers on or before April 1, 2012.

3. FINDINGS/CURRENT ACTIVITY

The improved access and ease of payment submission through the use of the new application has been viewed positively by the test customers and is expected to be accepted positively by others once the full release is complete. The program allows the customer the flexibility to apply for a permit or inspection twenty-four hours a day and from a remote location provided internet access is available.

FINANCIAL IMPACT

No financial impact exists to provide the update.