

# City of Copperas Cove Information Item

April 20, 2016

## Regulatory Audit Results

Contact – Michael P. Neujahr, Fire Chief  
254-547-2514, mneujahr@copperascovetx.gov

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**SUBJECT: TEXAS DEPARTMENT OF STATE HEALTH SERVICES AUDIT/INSPECTION OF FIRE DEPARTMENT EMS  
CONTINUING EDUCATION PROGRAM**

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### 1. PROJECT DESCRIPTION

Copperas Cove Fire Department Regulatory Audit Results

### 2. BACKGROUND/HISTORY

The Fire Department was notified on March 18, 2016 that an audit of the Emergency Medical Services Continuing Education Program records would be done by an EMS Specialist from the Texas Department of State Health Services, EMS Compliance and Quality Assurance – Central Group on April 6, 2016.

The Copperas Cove Fire Department holds an EMS continuing education provider program certification. The certification grants authority to the department to conduct required continuing education courses to their staff as required by State Law.

### 3. FINDINGS/CURRENT ACTIVITY

Up until 2015 proactive inspections of EMS continuing education programs was not done. Primarily only compliance inspections were done when a complaint about a program was received.

After the inspection, advice was sought from the inspector about any improvements that could be recommended for the Copperas Cove EMS CE program, the inspector responded by saying “I feel that your program is one of the best and I think other programs should be modeled after yours”.

This is the first inspection that has been done of the Copperas Cove EMS CE program since it began in 1999.

I am very pleased to report that the audit inspection was completed on April 6, 2016 and the Fire Department records were found to meet or **exceed expectations**.

**4. FINANCIAL IMPACT**

None



## TEXAS DEPARTMENT OF STATE HEALTH SERVICES

JOHN HELLERSTEDT, M.D.  
COMMISSIONER

P.O.Box 149347  
Austin, Texas 78714-9347  
1-888-963-7111  
TTY: 1-800-735-2989  
www.dshs.state.tx.us

April 14, 2016

COPPERAS COVE FIRE DEPT. / EMS  
415 S. MAIN  
COPPERAS COVE, TX 76522

RE: PASSED EMS CONTINUING EDUCATION (CE) PROGRAM INSPECTION NOTICE

Dear Gary Young:

On or about April 6, 2016, the Texas Department of State Health Services (Department) conducted a CE Program Records Audit inspection of Copperas Cove Fire Dept/EMS. The inspection was in accordance with the Texas Health and Safety Code Chapter 773 and the rules adopted there under. The inspection found your CE records to be in compliance with the Health and Safety Code as described on the EMS Inspection Results Letter number: 387, which is adopted and incorporated by reference into this Passed EMS CE Program Inspection Notice.

Thank you for your cooperation with this inspection. If additional information is needed a letter will be sent to the mailing address we have on file for your organization. If you have questions feel free to contact your local EMS field office or group manager.

Please provide DSHS with feedback about your inspection by completing the Patient Quality Care Unit online customer survey questionnaire at: <https://pqcusurvey.questionpro.com>.

Respectfully,

A handwritten signature in cursive script that reads "Chris Meyer".

Chris Meyer, EMS Specialist  
EMS Compliance and Quality Assurance – Central Group  
Phone: 512-834-6700 ext. 2317



TEXAS DEPARTMENT OF STATE HEALTH SERVICES  
Division for Regulatory Services  
PO Box 149347, Austin, TX 78714  
(512) 834-6660

|                 |                                       |                   |                          |
|-----------------|---------------------------------------|-------------------|--------------------------|
| Name            | COPPERAS COVE FIRE DEPT. /<br>EMS     | License Type      | EMS CE Education Program |
| Address         | 415 S. MAIN COPPERAS COVE TX<br>76522 | License Number    | 101815                   |
| Inspection Type | Periodic/Routine                      | Inspection Number | 387                      |
| Inspector       | MEYER, CHRISTOPHER                    | Inspection Date   | 04/06/2016               |

This notice is to acknowledge that the Texas Department of State Health Services (DSHS) conducted an inspection of or visited your business on the date listed above. The information that has been gathered is subject to further department review, and you may receive additional correspondence as a result.

There is no deficiency/violation cited or noted within the scope of this inspection/visit.

**Remarks:**

All items met or exceeded rule requirements.

Inspector/Sanitarian:

MEYER, CHRISTOPHER

Handwritten signature of Christopher Meyer in cursive.

Date: 04/06/2016

Owner/Operator/Manager:

Gary Young

Handwritten signature of Gary Young in cursive.

Date: 04/06/2016