

What is e-bill?

The City of Copperas Cove is offering a paperless billing option to its Utility Billing customers. Instead of receiving a paper bill, you can receive your monthly statement electronically via e-mail.

How does it work?

Each month, you will receive an e-mail notifying you that your bill is ready, and a link that will take you to view your bill. The bill date, due date and other information you are accustomed to seeing on your bill, remain the same.

Is it free?

Yes, the service is absolutely free, even when you make changes.

What are the benefits of e-bill?

- you will have one less piece of mail to sort through
- you receive your bill immediately when it is released
- you avoid mailing delays
- you will always know where your bill is
- you are saving money on postage, and
- being environmentally conscious as e-bill saves trees, energy and resources

What payment options do I have with e-bill?

You have the same payment options as you would with a mailed paper bill. You can sign up for automatic payment (ACH), pay on-line or over the phone by credit card or mail in your payment. For faster service, electronic payment options like ACH or by credit card (either on line or over the phone) are the best solutions.