



Animal Control Annual Report 2009

Mission Statement

The mission of the Copperas Cove Animal Control is to maintain a sanitary and disease-free shelter, to improve quality of life for sheltered animals and to preserve a safe community environment by securing stray and abandoned animals.

Copperas Cove

Animal Control



2009

Annual Report



“The City Built for Family Living”

Animal Control

To The Honorable Mayor, City Council, City Manager, and Citizens of Copperas Cove:

Animal Control was placed under the Police Department in October 2001 and since 2003 a Copperas Cove Animal Control Annual Report has been prepared for you and we take great pleasure in presenting it. This is the seventh making of the Copperas Cove Animal Control Annual Report. We are constantly improving on this report to bring the most concise data possible.

This report is designed to inform you about the functions and efforts of our Animal Control Department. In reviewing this report, you may discover aspects of the Animal Control Department that you were not previously aware of. It is our intention to serve the citizens of this community in the most professional, effective and efficient manner possible. The Animal Control Officers are experienced and highly trained. All of our Animal Control Officers are state certified Animal Control Officers and are state certified to euthanize animals. The continuous training is a major contributing factor as to why we have such a professional staff at our Animal Control Facility.

The Animal Control Advisory Committee was approved by City Council in June of 2005. This committee is comprised of the Deputy Chief of Police, the Animal Control Supervisor, a licensed veterinarian, two municipal officials, and a representative from an animal welfare organization. An additional member to the board was added by council during 2009, this additional member being a member of the community. The board currently consists of six members. The primary function of the committee is to assist the Animal Control Department in communication awareness to the citizens of Copperas Cove regarding services, procedures, and compliance with city ordinance and state laws and to make recommendations for improvements on programs and services to better serve the community.

The Animal Control Officers make every attempt to keep our community safe by eliminating the streets of stray and vicious animals and by strict enforcement of rabies vaccinations, animals running at-large and setting up Dangerous Animal Hearings when warranted. The statistics show a 13% increase in the number of citations issued in 2009 compared to that of 2008. This increase is attributed to the large number of people that adopted animals from the shelter and failed to comply with the state law requirements such as having the adopted pet sterilized, micro-chipped, and rabies vaccinated. There was also a 70% increase in the number of charges filed for domestic pet at large this is an effort to hold animal owners responsible for their pets to reduce the number of animal attacks within the city. Also it should be noted that the overall number of domestic animals impounded dropped 6% during 2009. We can possibly contribute some of this decrease by their strict enforcement efforts in the past and that more people are becoming responsible pet owners. It is of the utmost importance to make this city safe from animal attacks and this is accomplished by eliminating stray animals roaming.

On behalf of the members and volunteers of the Copperas Cove Animal Control Department, I wish to thank each of you for your continued support that you have provided to us and let you know that we look forward to serving the citizens of this great community.

Sincerely,

*Mike Heintzelman
Deputy Chief of Police*

Table

Of

Contents



Animal Control Table of Contents

<i>Department Organization</i>	<i>-----pages 1-3</i>
<i>Impound Report</i>	<i>-----pages 4-5</i>
<i>Calls for Service</i>	<i>-----page 6</i>
<i>Hours Worked</i>	<i>-----page 7</i>
<i>Citations Issued</i>	<i>-----page 8</i>
<i>Charges Filed</i>	<i>-----page 9</i>
<i>Incident Reports</i>	<i>-----page 10</i>
<i>Cash Collected</i>	<i>-----page 11</i>
<i>Department Budget</i>	<i>-----pages 12-13</i>
<i>New City Animal Ordinance on Dangerous Animals (enacted 060209)</i>	
<i>Appendix...Definitions</i>	

Department

Organization



Animal Control Department Organization

Organization

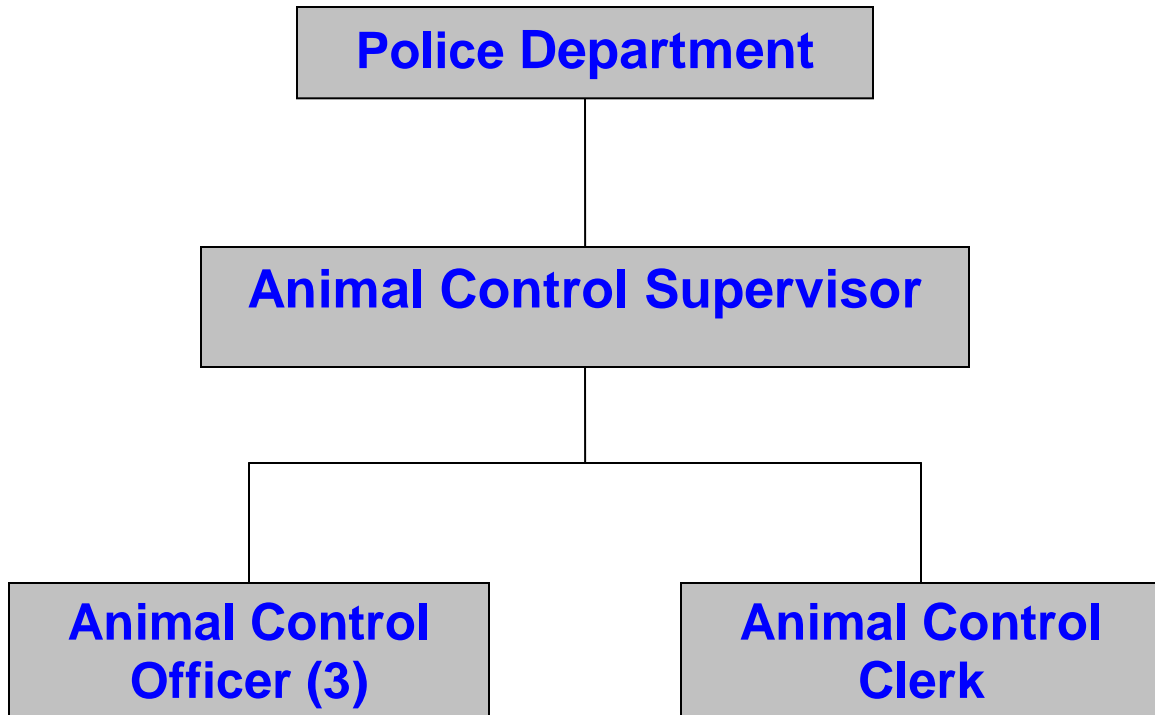
The Copperas Cove Animal Control Department consists of a total of five employees, one supervisor, three Animal Control Officers, and one clerk. Normal business and day to day operations are monitored and supervised by the Animal Control Supervisor. This department falls within the umbrella and chain of command of the Police Department. The Deputy Police Chief has direct supervision over Animal Control.

Animal Control serves to provide and maintain a healthy, safe and sanitary shelter for animals housed at the facility. Equally important is patrolling the city to locate and take possession of strays, ill, injured, deceased and/or dangerous or vicious animals and transport these animals back to the facility. Once at the facility, animals are either reclaimed by the owner, adopted, held for court disposition, transferred to the Humane Society or humanely euthanized. Animal Control Officers must also track and report animal cruelty and investigate animal bites, quarantine animals, and send suspected rabies specimens to the Texas Department of Health for testing. They also track adopted animals to ensure rabies vaccinations and sterilizations are completed as required by Texas law.

Animal Control Officers issue citations for failure to comply with the adoption agreement, failure to license animals, violating the leash ordinance, and all other violations of city ordinances and state law. The department also educates the public through the media and one on one contact regarding health and safety issues relating to animals and the citizens of Copperas Cove.

The Animal Control facility is open six days a week to serve the community. Animal Control Officers are on call after normal business hours and respond to animal calls that require immediate action.

Copperas Cove Animal Control Department



The mission of the Copperas Cove Animal Control is to maintain a sanitary and disease-free shelter, to improve quality of life for sheltered animals, and to preserve a safe community environment by securing stray and abandoned animals.

5 Full Time Employees

Copperas Cove Animal Control Department



*From left to right

- 640 **Ernie Lee**, Animal Control Supervisor
- 644 **Ilka Perkins-Hagen**, Clerk
- 643 **Stephanie Powell**, Animal Control Officer
- 641 **Jorge Oliveras**, Animal Control Officer
- 642 **Beau Brabbin**, Animal Control Officer

“Our goal is retaining our qualified and certified personnel to better serve the community.”

Impound



Report

Animal Control Impound Report 2009

J F M A M J J A S O N D TOTAL

DOGS

Impounded

Adopted

Returned to Owner

Euthanized

Adoption Exchange

Safekeeping return

Escape from Impound

Died while in Impound

License issued by CITY

License issued by VET

Resident Surrendered

Non Res Surrendered

Humane Rescue

96	81	123	115	108	81	125	105	100	122	88	86	1230
51	35	60	38	30	36	38	40	34	29	30	60	481
44	33	41	58	45	31	45	36	41	64	28	27	493
31	36	61	35	44	59	57	43	41	45	31	34	517
0	1	1	0	0	0	1	0	1	0	1	0	5
4	7	6	7	3	4	7	5	7	3	3	3	59
0	0	0	1	1	1	0	0	0	0	0	0	3
0	0	0	0	0	0	3	0	0	0	1	1	5
27	27	19	26	0	15	29	24	11	30	10	8	226
297	58	76	822	9	139	714	157	122	493	116	117	2748
24	28	22	21	16	33	30	22	18	16	16	22	268
7	5	13	9	7	4	8	5	4	4	5	9	80
1	0	0	0	0	0	0	0	0	0	0	0	1

CATS

Impounded

Adopted

Returned to Owner

Euthanized

Adoption Exchange

Safekeeping return

Escape from Impound

Died while in Impound

License issued by CITY

License issued by VET

Resident Surrendered

Non Res Surrendered

Humane Rescue

41	30	32	66	110	78	66	39	68	70	43	38	681
9	9	11	20	8	11	13	13	10	9	2	12	127
4	1	0	1	0	0	0	2	1	0	2	1	12
36	26	27	42	97	117	63	30	74	57	47	35	651
0	0	2	0	0	0	0	0	0	0	0	0	2
0	0	0	0	0	0	2	0	0	0	0	0	2
0	0	0	0	0	0	0	0	0	0	0	0	0
0	0	0	4	1	4	0	0	0	0	0	0	9
12	2	1	4	0	2	5	4	1	5	0	1	37
95	20	27	148	5	45	98	39	28	77	15	27	537
8	5	13	3	12	30	12	10	9	4	5	5	116
1	0	1	1	0	2	5	0	0	1	0	2	13
1	0	0	0	0	0	0	0	0	0	0	0	1

* The above numbers of euthanized animals also include a total of 275 animals that were euthanized at the request of the owner.

Animal Control Impound Report 2009

J F M A M J J A S O N D TOTAL

FERRETS/RABBITS/OTHER

Impounded	0	0	0	1	0	1	2	1	0	0	0	0	5
Adopted	0	0	0	0	0	0	0	0	0	0	0	0	0
Returned to Owner	0	0	0	0	0	0	0	0	0	0	0	0	0
Euthanized	0	0	0	1	0	1	0	0	0	0	0	0	2
Adoption Exchange	0	0	0	0	0	0	0	0	0	0	0	0	0
Safekeeping return	0	0	0	0	0	0	2	0	0	0	0	0	2
Escape from Impound	0	0	0	0	0	0	0	0	0	0	0	0	0
Died while in Impound	0	0	0	0	0	0	0	0	0	0	0	0	0
License issued by CITY	0	0	0	0	0	0	0	0	0	0	0	0	0
License issued by VET	0	0	0	0	0	0	0	0	0	0	0	0	0
Resident Surrendered	0	0	0	0	0	0	0	0	0	0	0	0	0
Non Res Surrendered	0	0	0	0	0	0	0	0	0	0	0	0	0
Humane Rescue	0	0	0	0	0	0	0	1	0	0	0	0	1

WILDLIFE/LIVESTOCK

Impounded	3	6	5	17	19	20	28	20	22	15	21	8	184
Reclaim	0	0	0	0	0	0	0	0	0	0	0	0	0
Returned to Nature	1	3	2	7	13	15	19	17	17	7	14	6	121
Euthanized	2	3	4	10	4	3	7	2	5	8	7	2	57
Humane Rescue	0	0	0	0	2	2	2	1	0	0	0	0	7
Permit issued (Exotic)	0	0	0	0	0	0	0	0	0	0	0	0	0
10-45 Deer	13	5	7	7	5	15	9	7	8	12	13	10	111
10-45 All Other Animals	27	25	23	29	52	48	27	37	29	36	35	28	396
Livestock surrendered	0	0	0	0	0	0	0	0	0	0	0	0	0
BITE REPORTS	3	3	2	7	5	3	4	5	3	3	3	4	45

MONTHLY TOTALS:

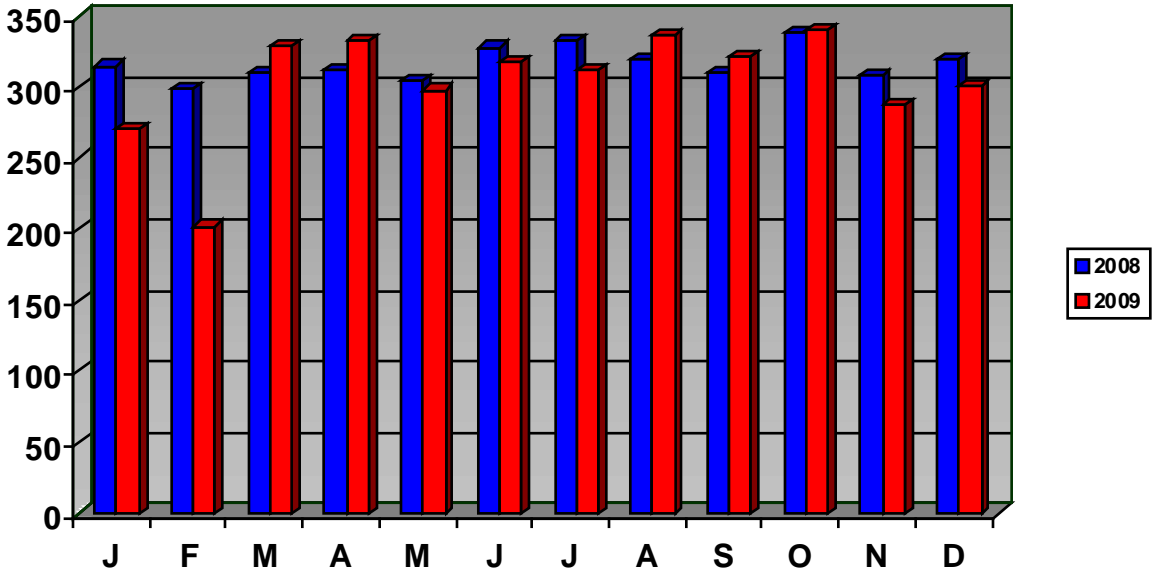
DOMESTIC IMPOUNDED:	137	111	155	181	218	159	191	144	168	192	131	124	1911
DOMESTIC ADOPTED:	60	44	71	58	38	47	51	53	44	38	32	72	608
DOMESTIC RETURNED:	49	34	41	59	45	31	45	38	42	64	30	28	506
DOMESTIC EUTHANIZED:	67	62	88	77	141	176	120	73	115	102	78	69	1168
QUARANTINE RETURN TO OWNER:	2	2	2	3	3	0	1	3	3	1	2	2	24
ADOPTION EXCHANGE:	0	1	3	0	0	0	1	0	1	0	1	0	7
SAFEKEEPING RETURN:	2	5	4	4	0	4	6	2	4	2	1	1	35
ESCAPE FROM IMPOUND:	0	0	0	1	1	1	0	0	0	0	0	0	3
DIED WHILE IN IMPOUND:	0	0	0	4	1	4	3	0	0	0	1	1	14
WILDLIFE NATURE REL:	1	3	1	7	13	15	19	17	17	7	14	6	120
W/L HUMANE RESCUE:	0	0	0	0	2	2	2	1	0	0	0	0	7
OWNER PERMISSON TO EUTHANIZE AFTER BITE:	1	0	1	2	0	1	2	0	0	0	0	0	7

Calls

For

Service

Animal Control Calls For Service 2009



The chart above compares calls for service for 2008 and 2009, and indicates a 4% decrease in the number of calls for service this year. This is a total number of all calls that either citizens or the Police Department request Animal Control for assistance to either capture an animal, rescue an injured animal, animal attacks and bites, and any other calls for assistance pertaining to animals. After normal work hours calls for assistance for Animal Control are made only through the Police Department.

Total calls for service in the year of 2009 is **3647** as compared in the year of 2008 which was **3798**. In the year of 2008 a total of 322 calls were handled in the recently annexed areas of the city as compared to this past year of 2009 in which 241 were handled.

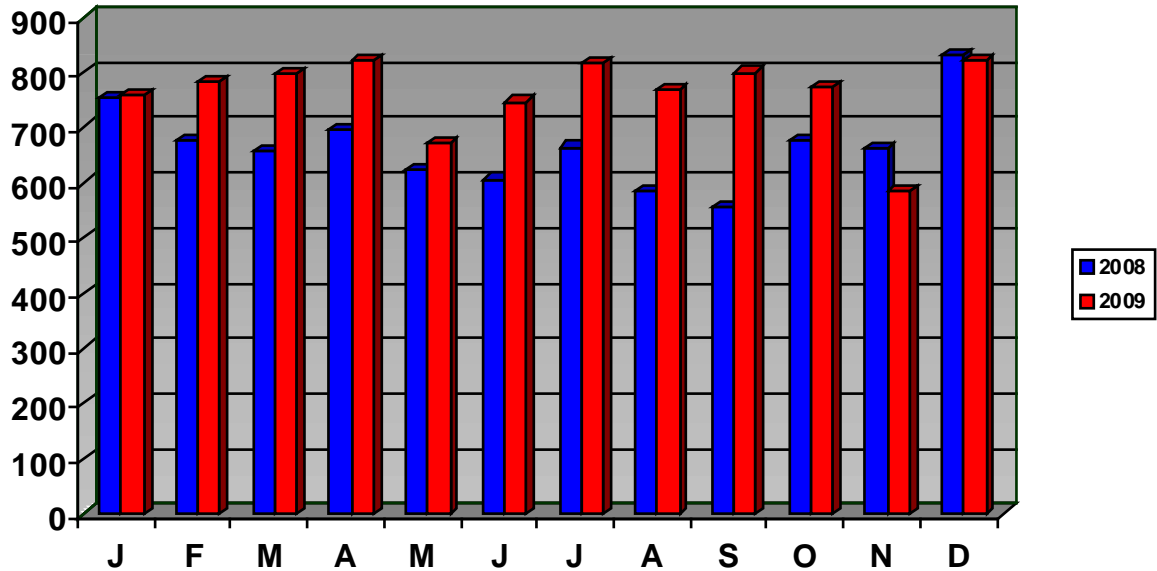


Department

Hours

Worked

Animal Control Hours Worked 2009



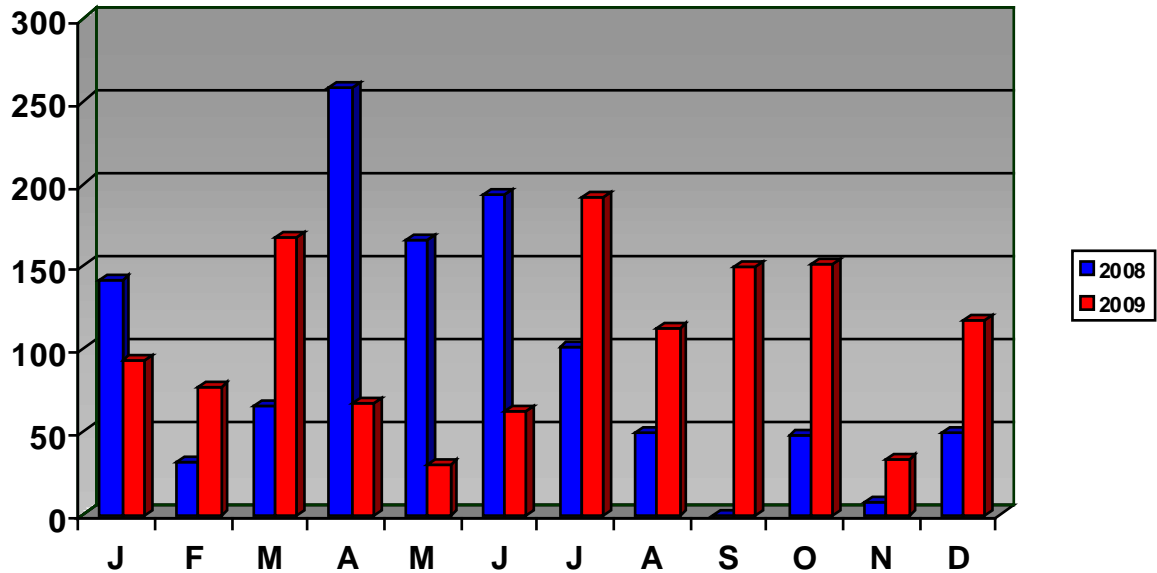
Animal Control Officers normally work a 40 hr work week but are subject to respond on a 24 hour on-call status and are called out for emergency situations by the Police Department. The chart above compares hours worked for 2008 and 2009, and indicates a 15% increase in the number of hours worked this year.



Citations

Issued

Animal Control Citations Issued 2009



Comparing the total number of hard citations in 2008 to 2009, we can see an increase by 13% in the number of citations issued. In **2008**, there were **1114** citations issued and in **2009** there were **1254** citations issued. A breakdown of specific charges filed is contained on page 9 of this Annual Report.



Positive Rabies Cases in Coryell County:

2008 2 skunks, 1 raccoon *total=3

2009 1 bat, 1 cat, 3 skunks, 1 raccoon *total=6

Charges

Filed

Animal Control Charges Filed 2009

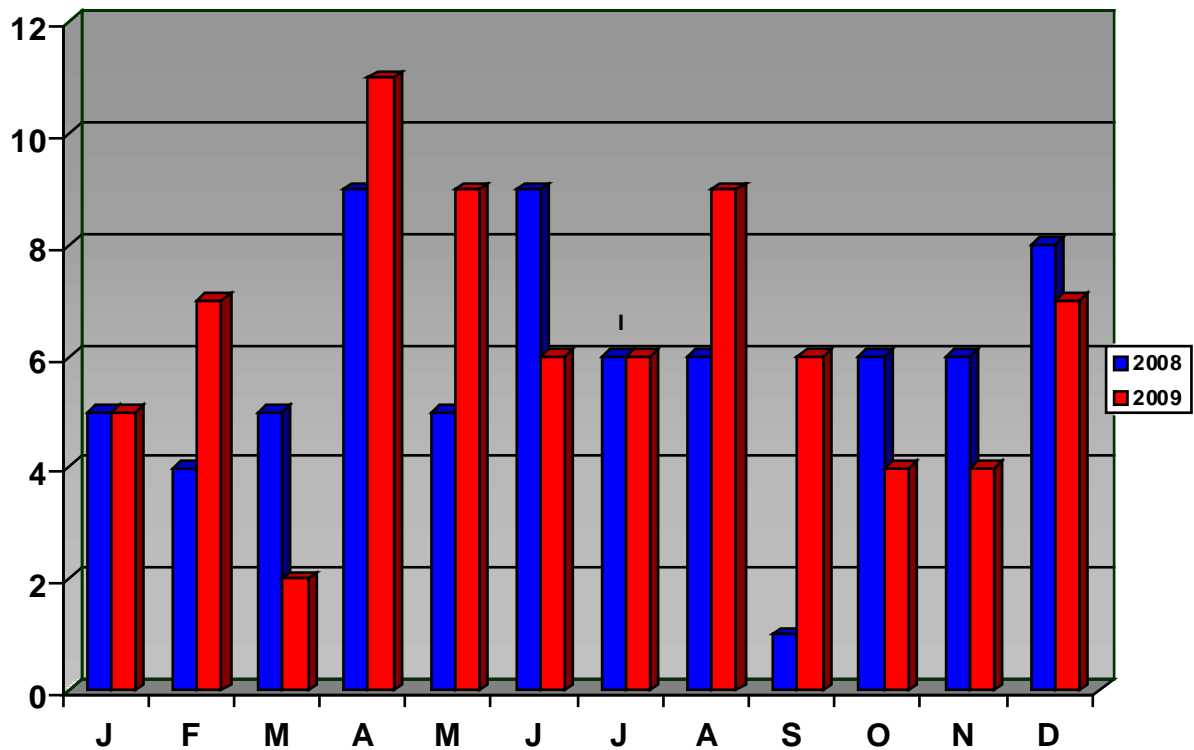
CHARGE	TOTAL
Sec 3-10 Public Nuisance Animal	5
Sec 3-13 Animal Confinement in Vehicle/Trailer	2
Sec 3-23 Sanitation Requirements	1
Sec 3-24 Cruelty to Animals	1
TPC 42.09 Cruelty to Animals	2
Sec 3-33 No City License	76
Sec 3-36 No Collar When Required	22
Sec 3-39 Violate Number of Animals	1
Sec 3-40 Female Animal in Heat	1
Sec 3-46 Domestic Pet at Large	236
HSC 828.077 Unlawful Restraint	3
Sec 3-60 No Rabies Vaccination	317
Sec 3-64 Violate Quarantine	5
HSC 828.035 Fail to Microchip/Tattoo	264
Sec 3-90 Dangerous Admin Animal Hearing	13
Sec 3-93 Violate Administrative Order	6
THSC 828.002 Fail to Sterilize Animal	299
TOTAL	1254



Incident

Reports

Animal Control Incident Reports 2009



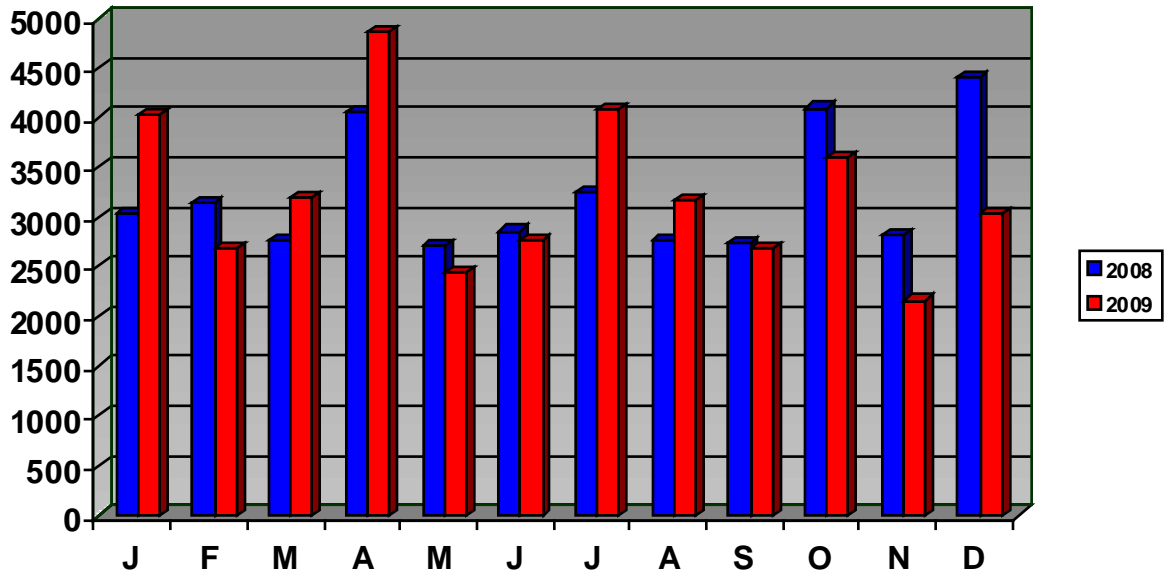
The chart above compares incident reports taken for 2008 and 2009, and indicates an increase of 9% this year. In **2008**, there were **70** reports taken and in **2009** a total of **76** were taken.

Incident reports are always filed were there is a potential of contracting rabies such as animal attacks and bites as well as cat scratches. Reports are also taken for public nuisances, cruelty to animals, and other cases deemed necessary by the Animal Control Officers.

Cash

Collected

Animal Control Cash Collected 2009



The chart above compares total cash collected for 2008 and 2009, and indicates a very slight increase for this year. Cash collected for 2008 was **\$38,635.25** and 2009 was **\$38,714.30**. This money is received from impound fees, surrender fees, animal licenses, microchips and adoption fees.

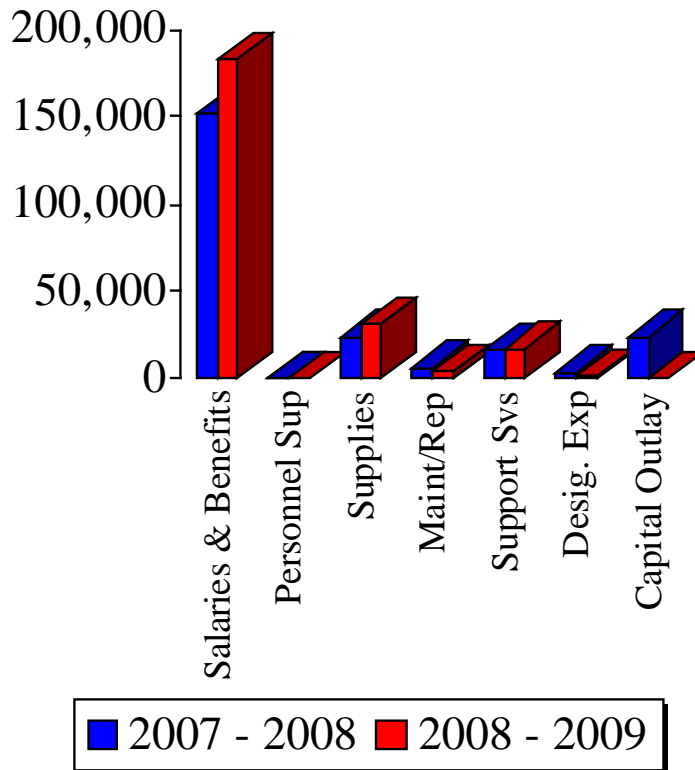
Department

Budget

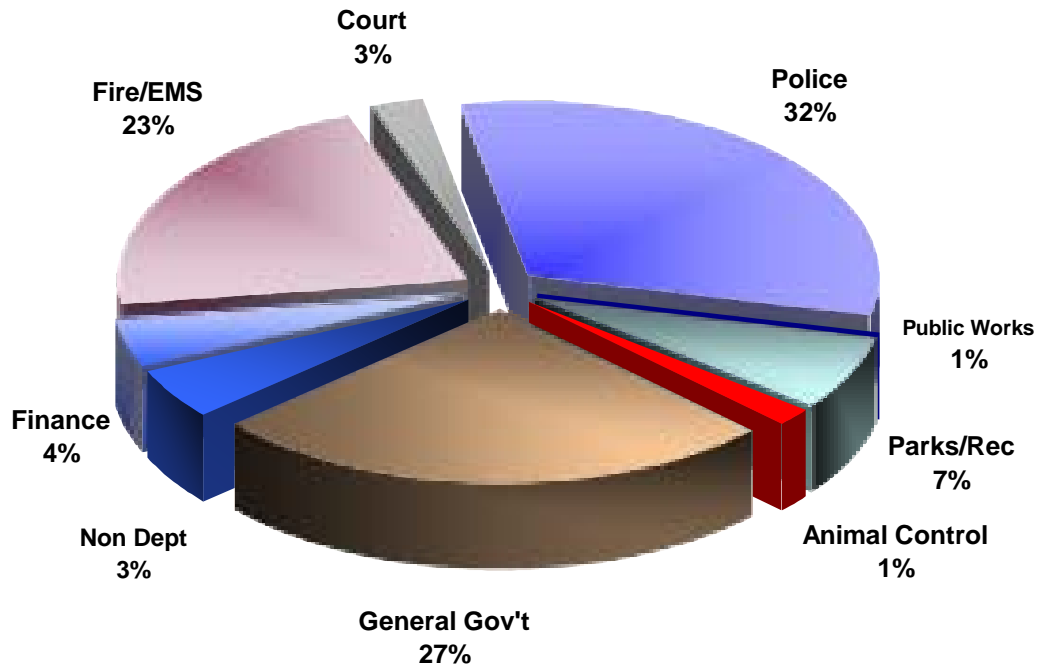
Animal Control Department Budget

BUDGET EXPENSES	2007-2008	2008 - 2009
Salaries & Benefits	\$151,992	\$183,285
Personnel Support	\$186	\$0
Supplies & Materials	24,199	31,220
Maintenance & Repair	6,222	4,942
Support Services	16,499	17,313
Designated Expenses	3,772	1,400
Capital Outlay	23,835	0

**Animal Control Budget
2007 - 2008 / 2008 - 2009**



Animal Control Department Budget



*New City
Animal
Ordinances*



ORDINANCE NO. 2009-14

AN ORDINANCE BY THE CITY COUNCIL OF THE CITY OF COPPEREAS COVE, TEXAS, AMENDING CHAPTER 3 OF THE CODE OF ORDINANCES REPEALING AND DELETING THE PORTION OF ARTICLE 1 SECTION 3-1 ENTITLED "ADMINISTRATIVE OFFICER"; AMENDING ARTICLE I SECTION 3-1 ENTITLED "ANIMAL CONTROL SUPERVISOR"; AMENDING ARTICLE XI SECTION 3-91 "INVESTIGATION OF ATTACK"; ADDING ARTICLE XI SECTION 3-91-1 "REQUIREMENTS FOR OWNER OF DANGEROUS ANIMAL"; AMENDING ARTICLE XI SECTION 3-92 "ADMINISTRATIVE HEARING"; AMENDING ARTICLE XI SECTION 3-93 "VIOLATION OF ADMINISTRATIVE ORDER"; PROVIDING FOR A SAVINGS CLAUSE; PROVIDING FOR AN EFFECTIVE DATE.

WHEREAS, the City Council of the City of Copperas Cove wishes to improve the efficiency of their various internal departments; and

WHEREAS, Texas Local Government Code § 822.047 authorizes the City of Copperas Cove to enact additional requirements and regulations than imposed and required by state law; and

WHEREAS, Texas Local Government Code § 822.041 defines "Animal Control Authority" as a municipal animal control office with authority over the areas where animals are kept within the municipality; and

WHEREAS, Texas Local Government Code § 822.0421 authorizes the animal control authority to make a determination that a dog is dangerous; and

WHEREAS, in order to make the Code of Ordinances conform in a more efficient manner to the changes and requirements of state law the City Council has determined the following amendments to the Code of Ordinances are necessary and property.

NOW, THEREFORE, BE IT RESOLVED BY THE CITY COUNCIL OF THE CITY OF COPPERAS COVE, TEXAS:

Section 1. Article I. Section 3-1 Definitions "Animal administrative officer" is hereby deleted and repealed.

Section 2. Article I. Section 3-1 Definitions "Animal Control Supervisor" is hereby amended to read as follows:

Animal control supervisor shall mean the person designated by the city manager who is the animal control authority responsible for the management and administration of the animal control department in addition to enforcing the provisions of this chapter.

Section 3. Article XI. Section 3-91, *Investigation of Attack* is hereby amended to read as follows:

(a) If a person reports an incident described by section 3-90, an animal control officer shall investigate the incident. If, after receiving the statements of any witnesses and completion of the investigation, the animal control supervisor and the animal control supervisor's immediate supervisor reasonably believes that the dog, cat, or other animal is dangerous or vicious, then the animal control supervisor shall notify the owner of the determination.

(b) For all occurrences not covered by this chapter, the Animal Control Supervisor may follow the procedures outlined in Chapter 822 of the Texas Health and Safety Code.

Section 4. Article XI Section 3-91-1, *Requirements for Owner of Dangerous Animal*

is hereby added and shall read as follows:

(a) Not later than the 30th day after the person learns that it is the owner of a dangerous animal, the person shall:

- (1) Ensure that the dangerous animal be kept muzzled at all times it leaves its secure enclosure;
- (2) Register the animal with animal control department as being declared a dangerous animal;
- (3) Have the animal sterilized by a veterinarian if the animal is over six (6) months old, or sterilized by the 30th day after the animal becomes six (6) months old;
- (4) Have the animal identified by a microchip device;
- (5) Have the animal identified with a dangerous animal tag and collar provided upon registration to be worn by the animal at all times;
- (6) Pay any kennel fees accrued due to the seizure of the animal by the city;
- (7) Pay all reasonable expenses incurred by any injured party due to the acts of the dangerous animal, including but not limited to any medical cost, veterinarian expenses, and property damage.
- (8) Shall restrain the animal at all times on a leash which is in the immediate control of a competent person or in a secure enclosure;
- (9) Clearly mark the secured fence and/or enclosure with a warning sign that states "Warning--Dangerous Animal";
- (10) Obtain liability insurance coverage or show financial responsibility in an amount of at least one hundred thousand dollars (\$100,000.00) to cover potential damages resulting from an attack by

the dangerous dog, cat, or other animal;

(11) Provide proof of the required liability insurance coverage or financial responsibility to the animal control department; and/or

(12) Deliver the animal to an animal control officer to be destroyed.

(b) The animal control supervisor may order a dog, cat, or other animal destroyed only in the three following circumstances:

(1) Whenever a dog, cat or other animal has committed an unprovoked attack upon any person or animal on one (1) or more occasions;

(2) Whenever any lawful patron or visitor of a business is jeopardized by a guard dog which is not securely confined during hours of said business when it is open to the public; or,

(3) Whenever an animal becomes a nuisance to the public or becomes a safety, health, or welfare concern in the community.

Section 5. Article XI Section 3-92. *Administrative Hearing* is hereby amended to read as follows:

An owner, not later than the 15th day after the date the owner is notified that an animal owned by the owner is a dangerous animal, may appeal the determination of the animal control authority to the Municipal Court of Copperas Cove.

Section 6. Article XI Section. 3-93. *Violation of Administrative Order* is hereby amended to read as follows:

A person who owns, keeps, or has custody or control of a dangerous animal commits a Class C misdemeanor offense if he fails to comply with any provision of the animal control supervisor's order or order of the Municipal Court Judge. A violation of this section shall result in a fine no less than five hundred dollars (\$500.00) nor more than two thousand dollars (\$2,000.00). This penalty should not be construed as exclusive, and the city may seek any other remedy available to it, whether in law or in equity.

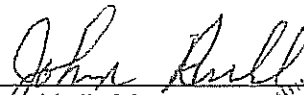
Section 7. Savings Clause

That should any section, clause, or provision of this ordinance be declared by a court of competent jurisdiction to be invalid, the same shall not affect the validity of this ordinance or any other ordinance of the City as a whole or any part thereof, other than the part so declared to be invalid.

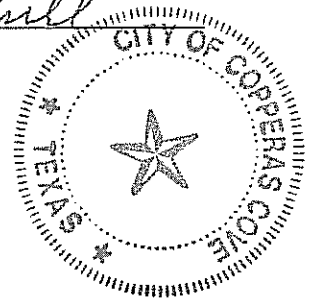
Section 8. Effective Date

That this ordinance shall take effect and be in full force and effect from and after its passage and publication according to law.

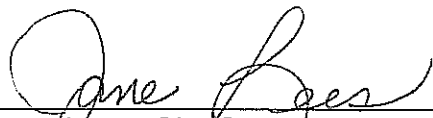
PASSED, APPROVED AND ADOPTED this 2nd day of June 2009, at a regular meeting of the City Council of the City of Copperas Cove, Texas, which meeting was held in compliance with the Open Meetings Act, *Tex. Gov't. Code* §551.001, et.seq., at which meeting a quorum was present and voting.



John Hull, Mayor

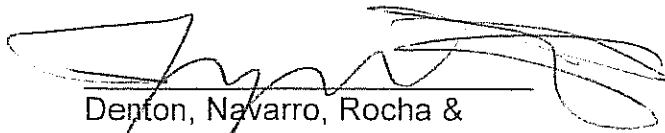


ATTEST:



Jane Lees, City Secretary

APPROVED AS TO FORM:



Denton, Navarro, Rocha &
Bernal, P.C., City Attorney

Appendix

Animal Control Report Definitions

Impounded- animals alive and taken into custody by an Animal Control Officer (not at owner's request). This will include situations such as domestic pets at large, safekeeping, cruelty cases, animal attacks and bites, etc. This will also include any animals that have to be euthanized at the scene by an Animal Control Officer because of exigent circumstances (vicious, injury, illness, only means of capture)

Adopted- animals either impounded or surrendered that are adopted by written adoption contract (currently \$15.00 fee)

Adoption Exchange- an animal that was adopted under written adoption contract from the facility and returned to the facility for an exchange of a different pet, a fee is not charged for the exchange but a new adoption contract is prepared

Safekeeping/quarantine return- this is an animal that was taken in by an Animal Control Officer for the animal's well being and returned to the owner normally at no cost for boarding. The owner of an animal that is taken in for a quarantine observation is charged a daily boarding fee (currently \$10.00 per day fee).

Escape from Impound- an animal that escapes from the custody of the Animal Control Facility (whether on its own or by another person's assistance)

Died while in Custody- an animal that dies at the Animal Control Facility in any manner other than an intentional euthanasia

Licensed issued by City- a city animal license issued out the Animal Control personnel (currently \$3.00 fee)

Licensed issued by Vet- a city animal license issued out by a veterinarian within the city of Copperas Cove, the veterinarian retains one half of the total fee

Returned to Owner- animals returned to the original owner

Euthanized- animals that are actually euthanized by an Animal Control Officer (whether at the facility or scene)

Resident Surrendered- an animal owned and turned in to the Animal Control Facility by a resident of the city of Copperas Cove or an animal located within the city limits of Copperas Cove and turned in to the Animal Control Facility by a person whether or not this person claims to be the owner

Non-Resident Surrendered- an animal owned and turned in to the Animal Control Facility by a non-resident of the city of Copperas Cove or an animal found outside the city limits of Copperas Cove and turned in to the Animal Control Facility by a person whether or not this person claims to be the owner

Humane Rescue- an animal not suitable to be boarded at the facility that is transferred or given to a nonprofit humane organization

10-45's – an animal that is not alive prior to an Animal Control Officer taking control and possession of said animal (this will include animals struck by motor vehicles)