



Animal Control Annual Report 2012

Mission Statement

The mission of the Copperas Cove Animal Control is to maintain a sanitary and disease-free shelter, to improve quality of life for sheltered animals and to preserve a safe community environment by securing stray and abandoned animals.

Copperas Cove

Animal Control



2012

Annual Report



“The City Built for Family Living”

Animal Control

To The Honorable Mayor, City Council, City Manager, and Citizens of Copperas Cove:

This report is designed to inform you about the functions and efforts of our Animal Control Department. In reviewing this report, you may discover aspects of the Animal Control Department that you were not previously aware of. It is our intention to serve the citizens of this community in the most professional, effective and efficient manner possible. All of our Animal Control Officers receive state certification in this profession and are state certified to euthanize animals. Experience and training is the key element in maintaining a professional staff at our Animal Control Facility.

The Animal Control Advisory Committee was approved by City Council in June of 2005. This committee is comprised of the Deputy Chief of Police, the Senior Animal Control Officer, a licensed veterinarian, three individuals who reside within the city limits, and a representative from an animal welfare organization. The primary function of the committee is to assist the Animal Control Department in communication awareness to the citizens of Copperas Cove regarding services, procedures, and compliance with city ordinances and state laws and to make recommendations for improvements on programs and services to better serve the community.

In 2011 the City Council approved and adopted a change to an existing ordinance (Sec. 3-43) allowing for the transfer of animals to approved non-profit animal rescue organizations. The approved organizations are allowed to rescue animals from the Copperas Cove Animal Shelter (at no charge) and assist in finding suitable homes for these unwanted animals thus reducing the possibility of having to euthanize these animals. This relationship between animal rescue organizations and the city is making a difference as you will see they removed a total of 331 dogs and cats this past year. A copy of this change to the ordinance can be found in the “appendix” of this report.

On behalf of the members and volunteers of the Copperas Cove Animal Control Department, I wish to thank each of you for your continued support that you have provided to us and let you know that we look forward to serving the citizens of this great community.

Sincerely,

*Mike Heintzelman
Deputy Chief of Police*

Table

Of

Contents



Animal Control Table of Contents

<i>Department Organization</i>	<i>pages 1-3</i>
<i>Impound Report</i>	<i>pages 4-5</i>
<i>Calls for Service</i>	<i>page 6</i>
<i>Hours Worked</i>	<i>page 7</i>
<i>Citations Issued</i>	<i>page 8</i>
<i>Charges Filed</i>	<i>page 9</i>
<i>Incident Reports</i>	<i>page 10</i>
<i>Cash Collected</i>	<i>page 11</i>
<i>Department Budget</i>	<i>page 12</i>
<i>Appendix...Definitions</i>	

Department

Organization



Animal Control Department Organization

Organization

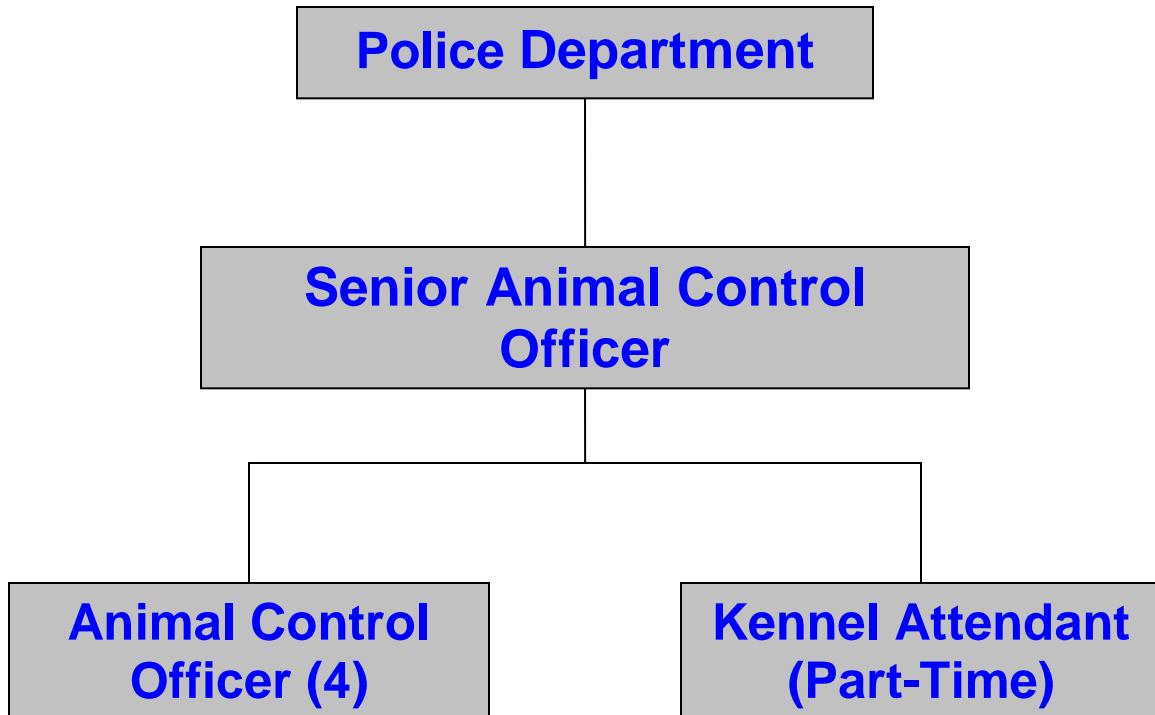
The Copperas Cove Animal Control Department consists of a total of five employees, one Senior Animal Control Officer and four Animal Control Officers. They also have one part time employee that serves as a Kennel Attendant that primarily does the cleaning of kennels and care of animals in the morning. Normal business and day to day operations are monitored and supervised by the Senior Animal Control Officer. This department falls within the umbrella and chain of command of the Police Department. The Deputy Police Chief has direct supervision over Animal Control.

Animal Control serves to provide and maintain a healthy, safe and sanitary shelter for animals housed at the facility. Equally important is patrolling the city to locate and take possession of strays, ill, injured, deceased and/or dangerous or vicious animals and transport these animals back to the facility. Once at the facility, animals are either reclaimed by the owner, adopted, held for court disposition, transferred to the Humane Organization or humanely euthanized. Animal Control Officers must also track and report animal cruelty and investigate animal bites, quarantine animals, and send suspected rabies specimens to the Texas Department of State Health Services for testing. They also track adopted animals to ensure rabies vaccinations, sterilizations, and tattoo and/or micro-chipping are completed as required by Texas law.

Animal Control Officers issue citations for failure to comply with the adoption agreement, failure to license animals, violating the leash ordinance, and all other violations of city ordinances and state laws. The department educates the public with presentations held for various civic organizations and public schools. As well the department educates the public through the media and one on one contact regarding health and safety issues relating to animals to the citizens of Copperas Cove. Animal Control also welcomes tours of the facility upon any request made by public schools or civic organizations. Their major emphasis is placed on educating the public so that animals and people live together in a safe environment.

The Animal Control facility is open six days a week to serve the community. Animal Control Officers are on call after normal business hours and respond to animal calls that require immediate action.

Copperas Cove Animal Control Department



The mission of the Copperas Cove Animal Control is to maintain a sanitary and disease-free shelter, to improve quality of life for sheltered animals, and to preserve a safe community environment by securing stray and abandoned animals.

5 Full Time Employees/1 Part-Time

Copperas Cove Animal Control Department



*From left to right

640 **David Wellington**, Senior Animal Control Officer

644 **George Sinner**, Animal Control Officer

643 **Tanja Allsbrook**, Animal Control Officer

641 **Stefanie Fisher**, Animal Control Officer

642 **Howard Dixon**, Animal Control Officer

"Our goal is retaining our qualified and certified personnel to better serve the community."

Impound



Report

Animal Control Impound Report 2012

J F M A M J J A S O N D TOTAL

DOGS

Impounded	87	96	84	116	120	124	131	109	97	118	75	100	1257
Adopted	41	28	33	27	25	29	39	43	19	31	23	15	353
Returned to Owner	28	22	40	44	27	36	32	53	39	49	34	37	441
Euthanized	10	14	26	14	38	27	34	23	25	28	19	18	276
Adoption Exchange	0	0	0	0	0	0	0	0	0	0	0	0	0
Safekeeping return	6	4	2	0	2	2	5	4	2	4	1	2	34
Escape from Impound	0	0	2	0	0	0	0	0	1	0	0	0	3
Died while in Impound	0	0	0	0	1	1	0	2	0	1	0	1	6
License issued by CITY	21	33	17	26	15	27	29	14	16	28	17	7	250
License issued by VET	300	200	288	217	166	500	291	400	77	500	0	0	2939
Resident Surrendered	8	0	19	20	18	19	17	13	7	16	13	11	161
Non Res Surrendered	3	0	0	2	3	3	3	4	3	1	0	1	23
Humane Rescue	14	27	14	14	21	14	23	6	9	13	4	17	176

CATS

Impounded	56	63	47	70	93	92	87	117	47	96	62	53	883
Adopted	7	3	9	6	16	8	10	20	10	15	6	4	114
Returned to Owner	0	3	4	0	0	1	1	3	4	5	2	3	26
Euthanized	44	38	27	24	51	80	61	83	24	64	45	31	572
Adoption Exchange	0	0	0	0	0	0	0	0	0	0	0	0	0
Safekeeping return	0	0	1	0	0	0	0	1	0	1	0	0	3
Escape from Impound	0	0	0	1	0	0	0	1	0	0	0	0	2
Died while in Impound	0	0	0	0	2	2	0	2	0	0	0	0	6
License issued by CITY	0	3	1	0	1	2	5	0	0	3	2	4	21
License issued by VET	60	20	31	39	32	122	57	129	17	140	0	0	647
Resident Surrendered	3	0	8	8	8	4	17	4	0	4	1	3	60
Non Res Surrendered	0	0	0	2	0	0	0	0	4	2	0	0	8
Humane Rescue	4	12	17	22	25	10	12	6	12	7	8	20	155

*The above number of euthanized animals includes a 143 that were euthanized at the request of the owner. (110 dogs and 33 cats)

Animal Control Impound Report 2012

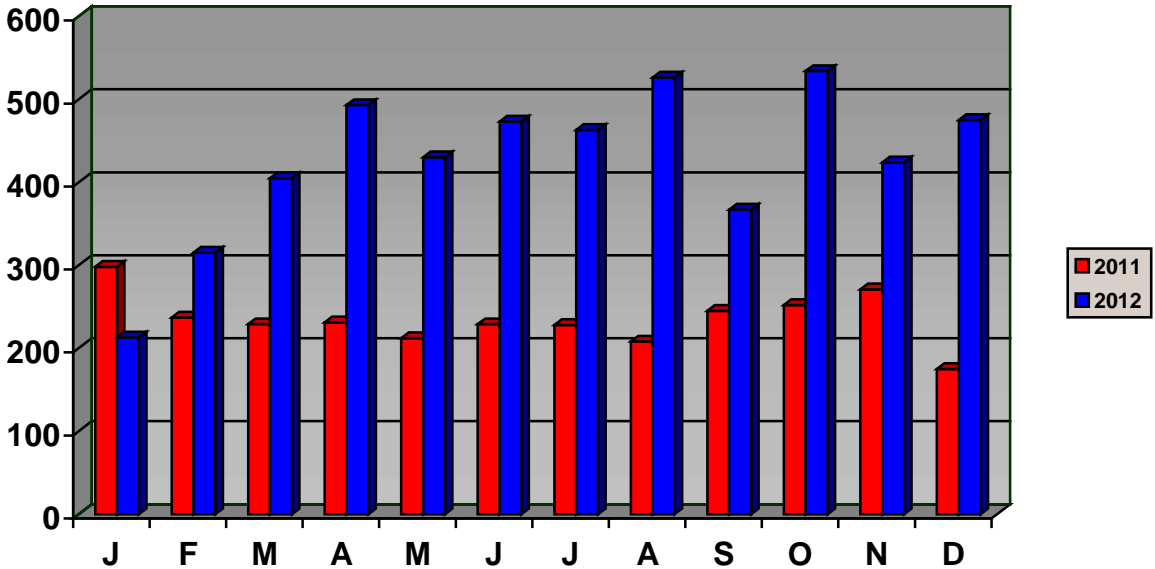
	J	F	M	A	M	J	J	A	S	O	N	D	TOTAL
FERRETS/RABBITS/OTHER													
Impounded	0	0	2	0	0	0	0	0	1	0	0	0	3
Adopted	0	0	0	0	0	0	0	0	0	0	0	0	0
Returned to Owner	0	0	0	0	0	0	0	0	0	0	0	0	0
Euthanized	0	0	0	0	0	0	0	0	0	0	0	0	0
Adoption Exchange	0	0	0	0	0	0	0	0	0	0	0	0	0
Safekeeping return	0	0	0	0	1	0	0	0	0	0	0	0	1
Escape from Impound	0	0	0	0	0	0	0	0	0	0	0	0	0
Died while in Impound	0	0	0	0	0	0	0	0	0	0	0	0	0
License issued by CITY	0	0	0	0	0	0	0	0	0	0	0	0	0
License issued by VET	0	0	0	0	0	0	0	0	0	0	0	0	0
Resident Surrendered	0	0	0	0	0	0	0	0	0	0	0	0	0
Non Res Surrendered	0	0	0	0	0	0	0	0	0	0	0	0	0
Humane Rescue	1	0	2	0	0	0	0	0	1	0	0	0	4
WILDLIFE/LIVESTOCK													
Impounded	5	6	17	70	0	41	21	20	27	16	2	12	237
Reclaim	0	0	0	0	0	0	0	0	0	0	0	0	0
Returned to Nature	5	6	13	13	0	28	18	12	22	15	0	11	143
Euthanized	3	0	3	2	0	7	0	5	4	3	0	5	32
Humane Rescue	0	0	2	2	7	5	3	3	6	1	2	0	31
Permit issued (Exotic)	0	0	0	0	0	0	1	0	0	0	0	0	1
10-45 Deer	3	8	3	4	7	9	5	7	7	16	0	11	80
10-45 All Other Animals	13	8	29	31	44	34	15	31	29	69	0	43	346
Livestock surrendered	0	0	0	0	0	0	0	0	0	0	0	0	0
BITE REPORTS	3	5	9	7	11	6	6	14	8	11	6	5	91
MONTHLY TOTALS:													
DOMESTIC IMPOUNDED:	143	159	131	203	213	216	218	226	135	214	137	153	2148
DOMESTIC ADOPTED:	48	31	42	30	41	37	49	63	29	46	29	19	464
DOMESTIC RETURNED:	28	22	4	45	27	37	33	53	47	54	36	40	426
DOMESTIC EUTHANIZED:	54	42	54	38	89	107	95	106	41	92	64	52	834
QUARANTINE RETURN TO OWNER:	6	4	6	0	2	2	5	3	1	3	1	0	33
ADOPTION EXCHANGE:	0	0	0	0	0	0	0	0	0	0	0	0	0
SAFEKEEPING RETURN:	0	0	1	0	0	0	0	5	1	2	0	2	11
ESCAPE FROM IMPOUND:	0	0	2	1	0	0	0	1	1	0	0	0	5
DIED WHILE IN IMPOUND:	0	0	0	0	3	3	0	4	0	1	0	1	12
WILDLIFE NATURE REL:	5	6	13	13	15	28	18	12	22	15	22	10	179
W/L HUMANE RESCUE:	0	0	2	0	7	5	3	3	6	1	2	0	29
OWNER PERMISSION TO EUTHANIZE AFTER BITE:	0	1	1	0	2	0	0	2	0	2	0	1	9

Calls

For

Service

Animal Control Calls For Service 2012



The chart above compares calls for service for 2011 and 2012, and basically indicates a 82% increase in the number of calls for service this year. This is a total number of all calls that either citizens or the Police Department request Animal Control for assistance to either capture an animal, rescue an injured animal, animal attacks and bites, and any other calls for assistance pertaining to animals. After normal work hours calls for assistance for Animal Control are made only through the Police Department.

Total calls for service in the year of **2012** is **5118** as compared in the year of **2011** which was **2815**.

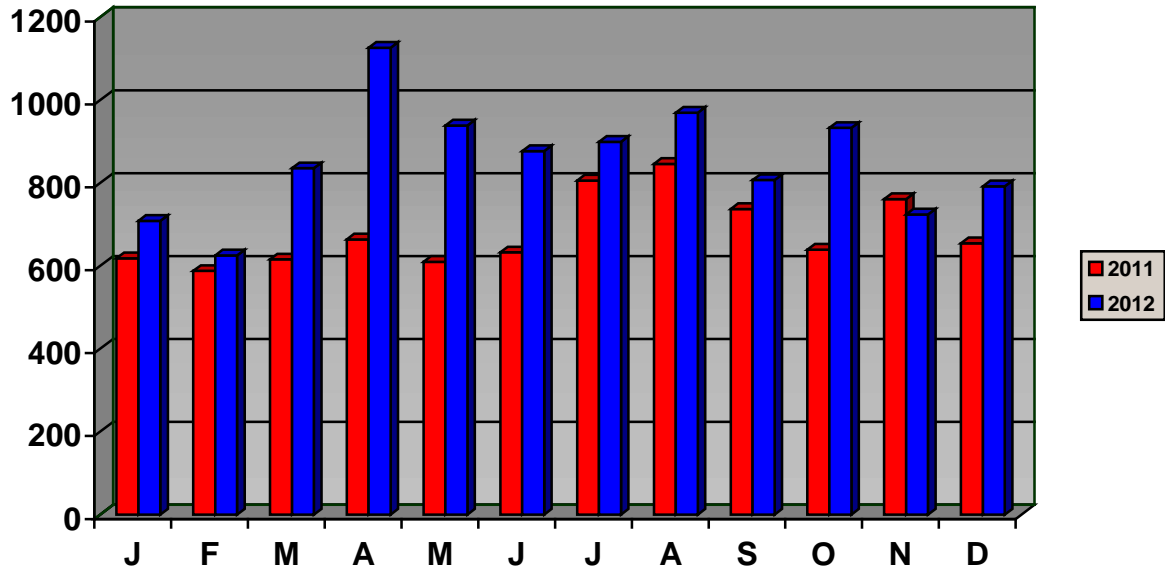


Department

Hours

Worked

Animal Control Hours Worked 2012



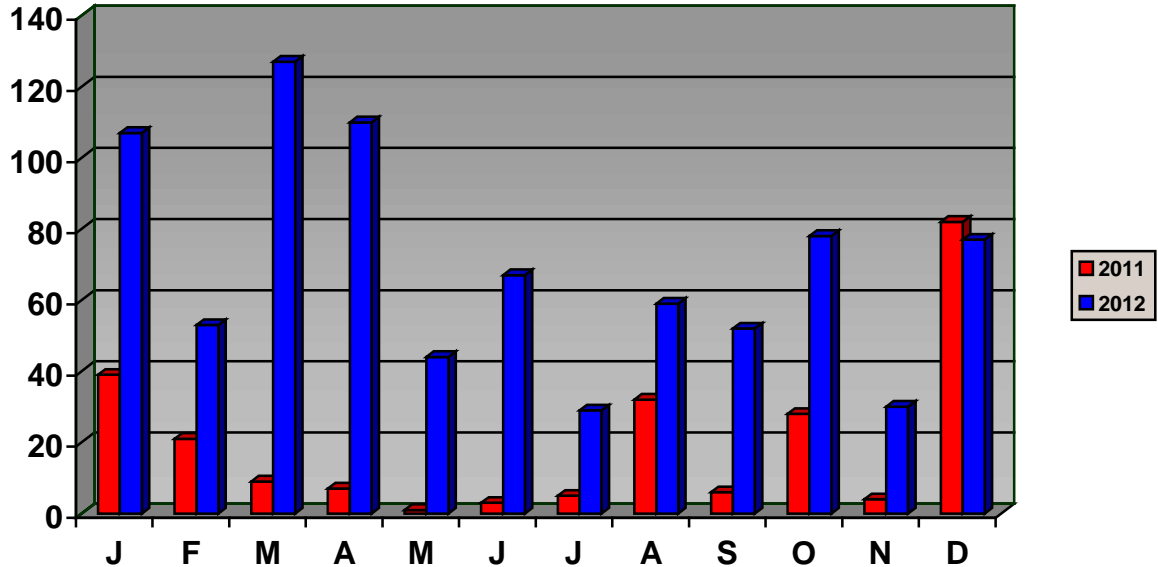
Animal Control Officers normally work a 40 hr work week but are subject to respond on a 24 hour on-call status and are called out for emergency situations by the Police Department. The chart above compares hours worked for 2011 and 2012, and indicates a 25% increase in the number of hours worked this year.



Citations

Issued

Animal Control Citations Issued 2012



Comparing the total number of hard citations in 2011 to 2012, we can see a increase by 252% in the number of citations issued. In **2011**, there were **237** citations issued and in **2012** there were **833** citations issued. A breakdown of specific charges filed is contained on page 9 of this Annual Report.



Positive Rabies Cases in Coryell County:

2011 1 cat, 2 skunks, 1 goat *total=4

2012 1 dog, 1 raccoon *total =2

Charges

Filed

Animal Control Charges Filed 2012

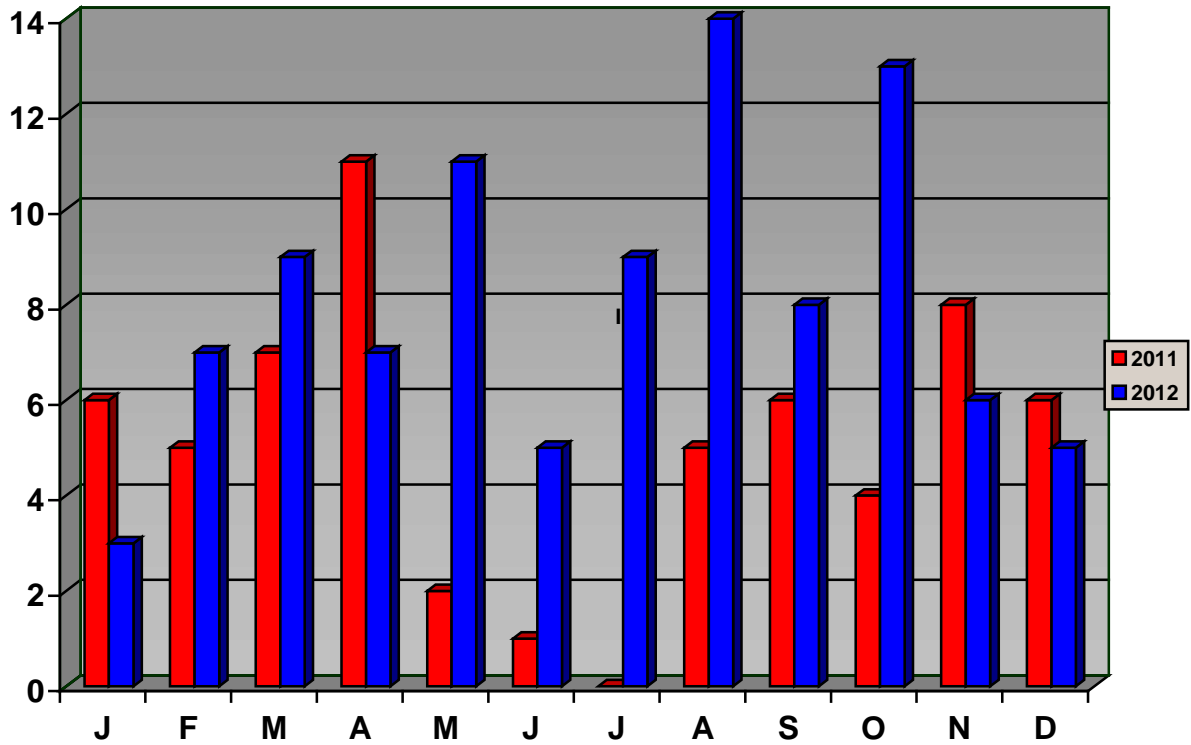
CHARGE	TOTAL
Sec 3-9 Public Nuisance Animal	6
Sec 3-10 Outdoor Shelter	2
Sec 3-21 Sanitation Requirements	1
Sec 3-26 Animal License Required	6
Sec 3-29 No Collar and City License	101
Sec 3-38 Domestic Pet at Large	165
Sec 3-48 No Rabies Vaccination	215
Sec 3-58 Exotic License Required	1
Sec 3-72 Dangerous Animal (filed)	24
Sec 3-75 Violate Administrative Order	4
Sec 20-10 Not Zoned for Agriculture	4
TAC Sec. 573.76 Fail to Microchip/Tattoo	97
THSC 828.002 Fail to Sterilize Animal	207
TOTAL	833



Incident

Reports

Animal Control Incident Reports 2012



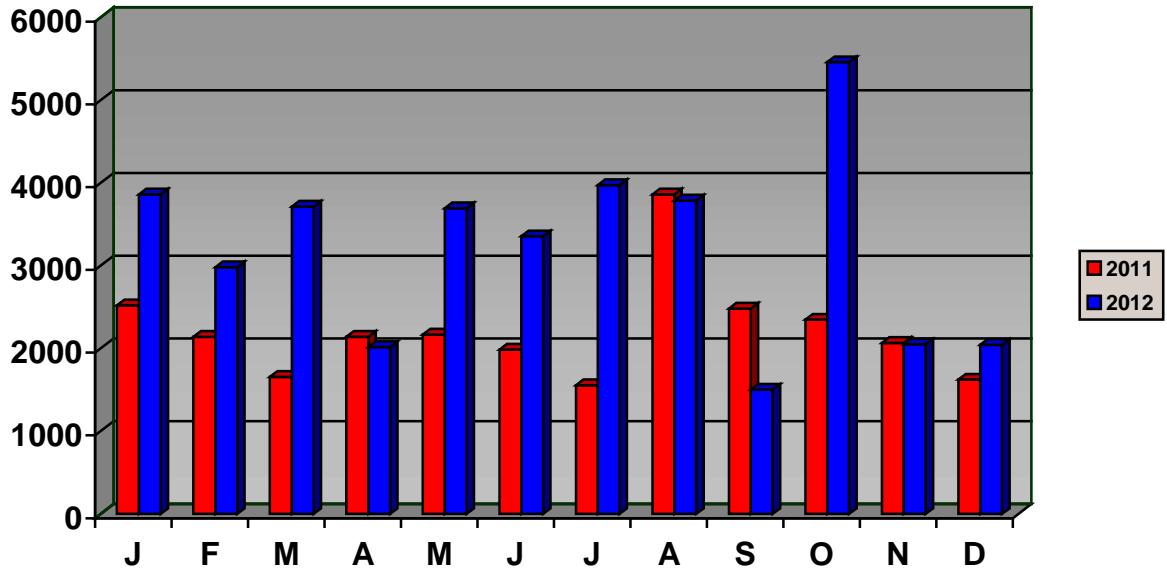
The chart above compares incident reports taken for 2011 and 2012, and indicates an increase of 59% this year. In **2011**, there were **61** reports taken and in **2012** a total of **97** were taken.

Incident reports are always filed were there is a potential of contracting rabies such as animal attacks and bites as well as cat scratches. Reports are also taken for public nuisances, cruelty to animals, and other cases deemed necessary by the Animal Control Officers.

Cash

Collected

Animal Control Cash Collected 2012



The chart above compares total cash collected for 2011 and 2012, and indicates a 45% increase for this year. Cash collected for **2011** was **\$26,538.75** and **2012** was **\$38,427.42**. This money is received from impound fees, surrender fees, animal licenses, microchips and adoption fees.

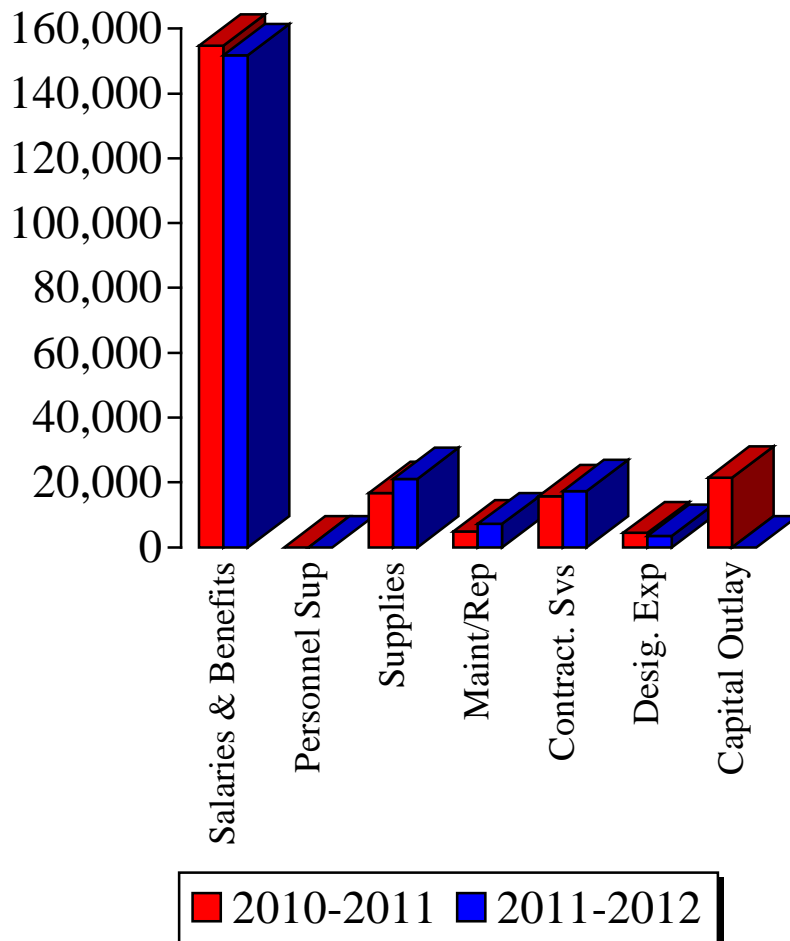
Department

Budget

Animal Control Department Budget

Budget Expenses	2010-2011	2011-2012
Salaries & Benefits	\$154,701	\$151,890
Personnel Support	\$0	\$0
Supplies & Materials	16,648	21,051
Maintenance & Repair	4,872	7,118
Contractual Services	15,709	17,296
Designated Expenses	4,346	3,540
Capital Outlay	21,359	0
TOTAL	\$217,635	\$200,895

Animal Control Budget 2010 - 2011 / 2011 - 2012



Appendix

Animal Control Report Definitions

Impounded- animals alive and taken into custody by an Animal Control Officer (not at owner's request). This will include situations such as domestic pets at large, safekeeping, cruelty cases, animal attacks and bites, etc. This will also include any animals that have to be euthanized at the scene by an Animal Control Officer because of exigent circumstances (vicious, injury, illness, only means of capture)

Adopted- animals either impounded or surrendered that are adopted by written adoption contract (currently fee \$20.00 for dogs and \$15.00 for cats)

Adoption Exchange- an animal that was adopted under written adoption contract from the facility and returned to the facility for an exchange of a different pet, a fee is not charged for the exchange but a new adoption contract is prepared

Safekeeping/quarantine return- this is an animal that was taken in by an Animal Control Officer for the animal's well being and returned to the owner normally at no cost for boarding. The owner of an animal that is taken in for a quarantine observation is charged a daily boarding fee (currently \$10.00 per day fee).

Escape from Impound- an animal that escapes from the custody of the Animal Control Facility (whether on its own or by another person's assistance)

Died while in Custody- an animal that dies at the Animal Control Facility in any manner other than an intentional euthanasia

Licensed issued by City- a city animal license issued out the Animal Control personnel (currently \$3.00 fee)

Licensed issued by Vet- a city animal license issued out by a veterinarian within the city of Copperas Cove, the veterinarian retains one half of the total fee

Returned to Owner- animals returned to the original owner

Euthanized- animals that are actually euthanized by an Animal Control Officer (whether at the facility or scene)

Resident Surrendered- an animal owned and turned in to the Animal Control Facility by a resident of the city of Copperas Cove or an animal located within the city limits of Copperas Cove and turned in to the Animal Control Facility by a person whether or not this person claims to be the owner

Non-Resident Surrendered- an animal owned and turned in to the Animal Control Facility by a non-resident of the city of Copperas Cove or an animal found outside the city limits of Copperas Cove and turned in to the Animal Control Facility by a person whether or not this person claims to be the owner

Humane Rescue- an animal that is transferred to an approved non-profit humane organization

10-45's – an animal that is not alive prior to an Animal Control Officer taking control and possession of said animal (this will include animals struck by motor vehicles)