

## HOW TO REPORT A CODE/HEALTH VIOLATION

There are several ways to file a complaint with the Code/Health Compliance Department.

1. Complaints may be received by phone during the hours of 8am to 5pm, Monday through Friday.
2. You may email us at [codecompliance@copperascovetx.gov](mailto:codecompliance@copperascovetx.gov).
3. You may visit our office in person. Please note the Code Compliance staff is not always available in person but you will have the option to fill out a complaint form upon arrival.

### What are Code Violations?

There are many types of violations to include, city ordinances, state laws and International Property Maintenance Codes (IPMC). Here are just some examples of the violations the Code/Health Compliance Department enforce on a daily basis.

- HIGH GRASS
- UNPERMITTED CONSTRUCTION
- VEHICLES PARKING ON THE GRASS
- WORK IN PROGRESS
- TRASH/RUBBISH/DEBRIS
- JUNKED VEHICLES
- RIGHT-OF-WAY OBSTRUCTIONS
- HEALTH CODE VIOLATIONS

When filing a complaint, it is important to note the following:

- Complaints may be received anonymously.
- All violators are allowed due process to voluntarily bring their property into compliance.
- Please be specific when entering the location of a violation.
- Complaints are addressed in the order they are received.

Please visit:

[https://library.municode.com/tx/copperas\\_cove/codes/code\\_of\\_ordinances](https://library.municode.com/tx/copperas_cove/codes/code_of_ordinances) for a complete listing of the city's ordinances.