

FOR IMMEDIATE RELEASE
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Kevin Keller, Public Relations Director
kkeller@copperascovetx.gov
Fax: (254) 542-8965

508 South 2nd Street
Copperas Cove, Texas
Phone: (254) 547-4221

Utility Administration Payment Website Reminder

Copperas Cove, Texas – It has come to the attention of Utility Administration recently that a customer made a bill payment through a web page, www.doxo.com. This web page is not associated with the City and the customer's payment was never received. As a City, we cannot confirm the legitimacy of the previously mentioned web page and do not advocate use of this site. A snip of the web page is below for reference. We would however like to take this opportunity to remind citizens and customers that the City's official web page for making utility bill payments can be found at the following link:

<https://copperascovetx.watersmart.com/index.php/welcome>

Questions or concerns may be directed to Utility Administration in person at 914 S. Main Street, Suite A, by email at utilities@copperascovetx.gov, or by phone at (254) 547-8718.

The screenshot shows the doxo website interface. At the top left is the doxo logo with the tagline 'try PLUS'. To the right is a search icon and a 'LOG IN' button. The main content area is divided into two columns. The left column features the text 'City of Copperas Cove (TX)'. The right column is titled 'Pay your City of Copperas Cove (TX) bill' and contains a form with a dropdown menu labeled 'Select the bill to pay', a text input field for '\$ Amount', and a green 'PAY BILL' button. Below the form is a disclaimer: 'doxo enables secure bill payment on your behalf and is not an affiliate of or endorsed by City of Copperas Cove (TX). Pay with your Visa, MasterCard, or Discover credit card or debit card, with Apple Pay, or with your bank account.' To the right of the form is a section titled 'Pay Your Bills Securely with doxo' with a bulleted list of features: 'State-of-the-art security', 'Free mobile app available on Google Play & Apple App Store', 'Never miss a due date with reminders and scheduled payments', 'Real-time tracking and bill history', and 'Pay thousands of billers directly from your phone'. At the bottom of the page is a footer disclaimer: 'doxo is a secure all-in-one service to organize all your provider accounts in a single app, enabling reliable payment delivery to thousands of billers. doxo is not an affiliate of City of Copperas Cove (TX). Logos and other trademarks within this site are the property of their respective owners. No endorsement has been given nor is implied. Learn about doxo and how we protect users' payments.'

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