

Mountain Top Pressure Plane and Stage 4B Water Restrictions Update:

The City of Copperas Cove implemented Stage 4B Water Restrictions last evening to make citizens aware of the current water storage concern and the need to conserve water and deter unnecessary use. While the water system status improved overnight and into today, the Mountain Top Pressure Plane can only be charged when demand decreases in the Central Pressure Plane.

Water Distribution has taken the necessary steps throughout the weekend to ensure water is charging the Mountain Top Pressure Plane. Throughout the day we have begun to see increased pressure build and release of air occur with customers seeing the return of water flow. However, this process is very methodical and will take more time to increase required pressure to bring the plane completely back online.

We understand some customers are still without any water service for various reasons, which at this point are believed to be within the customer's private system. However, we request that all citizens and businesses review and become familiar with the Stage 4B Restrictions as they are outlined in local law and explained in the attached documents, or found on our website at: https://library.municode.com/tx/copperas_cove/codes/code_of_ordinances?nodeId=COOR_C_H6CIDIPREMA_ARTIIWACODRCOPL

*Residents: As a reminder, as you have begun to get water coming out of your open faucets you may shut the water off. You will experience air when you open faucets back up later, but will know your lines are not frozen and this will help conserve water to restore pressure. Also, continue to monitor water lines on your property for any leaks or issues.

If you experience a leak and cannot turn your water off on your private plumbing system you may call (254) 547-2416 or (254) 547-8222 opt. 1 to request assistance from Water Distribution.

**Boil Water Notice: Any water that is consumed by residents on the Mountain Top Pressure Plane is still under the Boil Water Notice; other areas of the City on the lower planes are not required to boil. Residents will be notified as soon as the restriction is lifted.

***Bottled Water: We received pallets of bottled water today from FEMA. The cases of water were dispersed to 5 locations and available to residents earlier today who have been affected by the loss of water service. The remaining cases were taken back to the Civic Center, 1206 W Avenue B, where those residents may stop by this week during regular business hours, 8am to 5pm, to request a case.

****Water Buffaloes: Fort Hood has fulfilled a request for support by providing 2 Water Buffaloes to assist these same customers. The Water Buffaloes will be filled with potable water and staged at 2 locations in the Mountain Top Pressure Plane daily from about 9am to 5pm to assist residents with obtaining water until services are restored. Residents should bring their own clean containers to fill:

Water Buffalo Site 1: Highland Park – 1203 Craig Street

Water Buffalo Site 2: Area of Freedom Lane and Buckboard Trail Intersection