



PRESS RELEASE

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Atmos Energy Works to Restore Natural Gas Service in Copperas Cove

COPPERAS COVE, Texas. (March 5, 2020) – Atmos Energy crews are working to restore natural gas service to affected homes and businesses throughout Copperas Cove due to a temporary system outage. The Copperas Cove Fire Department has been notified and no evacuations have been issued. Residents may see Atmos Energy trucks throughout the area, and all employees have an identification badge that displays that employee’s name, photograph and the Atmos Energy logo.

“We expect the restoration process will continue throughout the day and into tomorrow, and affected customers will not have natural gas service during this time,” said Celina Cardenas, Atmos Energy manager of communications. “We have engaged crews from across the region to ensure restoration is conducted as safely and efficiently as possible. Please be aware that we will need to access customers’ natural gas meters throughout this process.”

When natural gas service is restored, an Atmos Energy technician will need to enter each customer’s home to reestablish service. A resident 18 years of age or older will need to be present. If the customer is not at home, a technician will leave a door tag with instructions on how to restore service.

Customers with questions are encouraged to call the Atmos Energy customer contact center at 888.286.6700.

As always, Atmos Energy would like to remind everyone if you think you smell gas, act fast! Leave the area immediately and from a safe distance call 911 and the Atmos Energy emergency number, 866.322.8667: <https://www.atmosenergy.com/safety/recognizing-leak>

About Atmos Energy

Atmos Energy Corporation is the nation’s largest fully regulated, natural gas-only distributor of safe, clean, efficient and affordable energy. As part of our vision to be the safest provider of natural gas services, we are modernizing our business and our infrastructure while continuing to invest in safety, innovation, environmental sustainability and our communities. An S&P 500 company headquartered in Dallas, Atmos Energy serves more than 3 million distribution customers in over 1,400 communities across eight states and manages proprietary pipeline and storage assets, including one of the largest intrastate natural gas pipeline systems in Texas. Find us online at <http://www.atmosenergy.com>, [Facebook](#), [Twitter](#), [Instagram](#) and [YouTube](#).