

**FOR IMMEDIATE RELEASE**

April 16, 2024



City of Copperas Cove

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### **Notice of Upcoming Water Service Interruption**

Copperas Cove, Texas – The City of Copperas Cove and its design engineer (MRB Group Engineering) have been advancing the construction of a new Elevated Storage Tank located near the end of Northern Dancer Lane. Completion of this project is necessary to ensure the continued provision of high-quality water to the area. Currently, the construction contractor has advanced to the point where a 16” check-valve must be installed on the existing 16” water main, which will cause a temporary system interruption. This installation process will require dropping out the eastern half of the Rattlesnake Pressure Plane to enable the contractor to cut out a section of pipe and install the new check-valve before re-energizing the system.

This operation will be conducted starting at 10:00 pm on April 19<sup>th</sup> in an effort to minimize the impact to City residents and the local school in this area. **The entire eastern portion of the pressure plane will experience a significant drop in pressure during the installation, while some areas at the higher elevations will lose water all together for a limited period of time. A Boil Water Notice will be issued once service is restored until lab results come back the following week indicating that the water is safe for normal consumption. The City anticipates receiving test results no later than April 24<sup>th</sup>, but we are working with the lab in an attempt to get the results sooner.**

**As a reminder, during the Boil Water Notice period, please review the following:** To ensure destruction of all harmful bacteria and other microbes, water for drinking, cooking and for making ice should be boiled and cooled prior to use for drinking water or human consumption purposes. The water should be brought to a vigorous rolling boil and then boiled for two minutes. In lieu of boiling, you may purchase bottled water or obtain water from some other suitable source. When it is no longer necessary to boil the water, the public water system officials will notify customers that the water is safe for drinking water or human consumption purposes.

Interruption of water service to these locations is not expected to exceed 6-8 hours, barring any unforeseen issues arising with repairs. The Water Distribution Department is requesting that all automatic irrigation systems in these areas be shut down on April 18<sup>th</sup> through April 20<sup>th</sup> to help conserve water as much as possible and conserve the water for more important needs, such as personal hygiene and cooking use. It is also recommended that water heaters be turned off during any time of complete water loss to prevent damage to the water heater elements that may occur if water is lost from the tank reservoir. **It is recommended that you request assistance from a licensed plumber if you are unsure how to do this.**

The areas of the City that will be affected are as follows:

- Founders Lane
- 700 – 800 Block of Ridge Street
- Bowen Avenue
- 700 – 800 Block of Dianne Drive
- Jeffery Lane
- 800 Block of Robertson Avenue
- Karen Street
- Aimee Avenue
- 1400 – 1800 Blocks of Virginia Avenue
- Craddock Street
- 800 – 1000 Block of Williams Street
- Jonathan Lane
- Lanae Lane
- Justice Drive
- Liberation Lane
- Bowen Circle
- 600 Block of Manning Drive
- Nathan Lane
- Risen Star Lane (east from Nathan Ln)
- Mueller Street
- Joshua Court
- Kim Avenue
- Joan Drive
- Declaration Drive
- Jase Drive
- Matthew Circle
- Republic Circle
- 700 – 800 Block of Houston Street

The City sincerely apologizes in advance for this temporary inconvenience and the disruption to your daily activities. **Due to health regulations, food preparation and personal service businesses will be required to cease operations during the water service disruption period. Following completion of the repair all affected areas listed above will be under a boil water notice. Other business types can continue to operate during water disruption provided that measures are taken to ensure that basic needs (restroom facility options, bottled water for employees, etc.) are maintained.**

For all other questions, concerns, or updates, please contact Corey Chambers (Water Superintendent) for assistance at (254) 547-2416 or via email at [cchambers@copperascovetx.gov](mailto:cchambers@copperascovetx.gov)

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