



Utility Assistance Donation Program Application

The City of Copperas Cove offers a Utility Assistance Donation Program designed to provide financial assistance to active residential customers of the City of Copperas Cove utility services to reduce the burden of rate increases that became effective for services beginning on October 1, 2020.

In order for us to see if you qualify, please confirm the following:

- Account is current and/or under a payment arrangement or contract.
- Current usage for bill is less than 8,000 gallons.
- Confirm that you need assistance at this time.
- Confirm that you are an authorized individual on the account.

I, _____ (customer name), certify that the above information is correct. I am requesting assistance for the residence I occupy at: _____.

I acknowledge that delinquent amounts must be paid by the customer and understand that late fees, penalties, and disconnections will occur on delinquencies. I further acknowledge that: 1) assistance from this program is limited to available donation funds with a maximum combined adjustment of \$13.83 (depending on services) and that I may not rely on a Donation Program adjustment until it is reflected on my account; 2) submittal of this application will not delay my current due date and that an adjustment, if any, shall only be applied to one billing cycle; and 3) a subsequent application will need to be made for any future adjustments sought, which will also be subject to approval.

Customer Signature

Date

Completed applications may be submitted in person at Utility Administration (305 S. Main Street) or via email (utilities@copperascovetx.gov).

FOR OFFICE USE ONLY

Government-Issued ID: _____ (Name/ID #)

Account #: _____

Date Approved: _____

Approved By: _____