

**FOR IMMEDIATE RELEASE**

August 18, 2024



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### **Boil Water Notice Rescinded**

Copperas Cove, Texas – Due to pressure loss from damage caused to a 16” main transmission line on August 16, 2024, the Texas Commission on Environmental Quality required our system, (City of Copperas Cove, PWS 0500001) to notify affected customers to boil their water prior to consumption until further notice. The damage to the City’s main water line was a direct result of Metronet boring through a line in the area of Shady Lane and Little Street. Metronet is not performing any work contracted by the City and is authorized by the State of Texas to conduct their work without a permit. **Appropriate lab results have been obtained and the Boil Water Notice has now been rescinded effective immediately.**

**The affected areas were as follows:**

- **All City of Copperas Cove Water Customers**

Residents should have boiled all water prior to consumption until water sampling results confirmed that no contamination occurred. Public notice is being issued through the City of Copperas Cove website [www.copperascovetx.gov](http://www.copperascovetx.gov), by news release, and social media now that the notice is officially lifted.

#### **TCEQ Required Notice:**

Due to conditions caused by water system repair, the Texas Commission on Environmental Quality (TCEQ) required the City of Copperas Cove, PWS 0500001, to notify all customers at the above listed properties to boil their water prior to consumption. Children, seniors, and persons with weakened immune systems are particularly vulnerable to harmful bacteria, and all affected customers should have followed these directions.

A Media Release/Public Notice was issued and local news agencies were notified.

The City of Copperas Cove public water system has taken the necessary corrective actions to restore the quality of the water distributed by this public water system used for drinking water or human consumption purposes and has provided TCEQ with laboratory test results that indicate that the water no longer requires boiling prior to consumption as of **August 18, 2024 at 315pm.**

Questions or concerns may be directed to Corey Chambers, Water Distribution Superintendent, at [cchambers@copperascovetx.gov](mailto:cchambers@copperascovetx.gov) or (254) 547-2416, or Public Works at (254) 547-0751. If a customer wishes to contact TCEQ, they may call (512) 239-4691.

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