

FOR IMMEDIATE RELEASE

October 7, 2022



City of Copperas Cove

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Copperas Cove, Texas
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City of Copperas Cove Computer Systems Upgrade

Copperas Cove, Texas – Due to a pending computer systems upgrade, temporary changes have been made to operations in several departments between October 8th–17th. The temporary changes are as follows, and will be posted at the specific locations as well:

Animal Control

Regular business hours will continue. Will only be able to receive cash payments on October 13th–14th. (254) 547-5584

Municipal Court

Regular business hours will continue. No physical payments will be accepted in office on October 13th–14th; online payments will still be accepted, with the exception of payment plans or partial payments. (254) 547-5030

Police Department

Regular business hours will continue. The Records section will only be able to receive cash or check payments on October 13th–14th. (254) 547-8222

Solid Waste

Regular business hours will continue. The scale house will only be able to receive cash, check, or approved City charge account payments on October 13th–14th. (254) 547-4242

Utility Administration

As previously released on September 15th, office hours will be altered next week as follows:

Saturday, October 8th – Open 8am to 4pm

Sunday, October 9th – Open 8am to 4pm

Monday, October 10th – Closed in Observance of Columbus Day

Tuesday, October 11th – Open 8am to 4pm

Wednesday, October 12th – Open 8am to 4pm

Thursday, October 13th – Closed

Friday, October 14th – Closed

*Emergency connects or disconnects may be requested on October 13th and 14th by sending an email to utilities@copperascovetx.gov.

**An after-hours payment drop box is available on the front of the building for convenience.
(254) 547-8718

Specific questions or concerns about a department's operations should be directed to that department, or the following: Public Relations Director Kevin Keller at kkeller@copperascovetx.gov or (254) 547-4221 x6234, or Public Relations Specialist Roxanne Flores at rflores@copperascovetx.gov or (254) 547-4221 x6704.

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