

**FOR IMMEDIATE RELEASE**

November 3, 2021



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City of Copperas Cove

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### **Utility Administration Customer Portal Transition**

Copperas Cove, Texas – City of Copperas Cove Utility Administration has announced an upcoming customer portal transition. The City’s payment web portal will be changing services providers in the very near future, which will require customers to register prior to using these online services. Additionally, existing customers setup on autopay will need to reestablish autopay once the new portal is established. We apologize in advance for this inconvenience and will provide more definitive information regarding the transition date once confirmed. Please refer to the attached notice, or the City’s Utility Administration webpage for more information at: [https://www.copperascovetx.gov/utility\\_administration/](https://www.copperascovetx.gov/utility_administration/).

Specific questions may be directed to Utility Administration at [utilities@copperascovetx.gov](mailto:utilities@copperascovetx.gov) or (254) 547-8718, or by visiting the office located at 305 S. Main Street, Copperas Cove.

(Notice Attached)

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