

City of Copperas Cove
2018 Core ACSI Scores
Scale 1 to 100

		Transportation Infrastructure	Road maintenance	Road signage	Traffic free of congestion	Public transportation options	Bicycle and foot traffic space
2011 Overall Satisfaction		44	49	63	33	38	25
2013 Overall Satisfaction		45	50	63	31	42	25
2015 Overall Satisfaction		52	49	67	58	47	29
2018 Overall Satisfaction		52	46	64	59	39	34
Residency	One year or less	62	60	71	70	35	33
	1-5 years	54	51	63	64	37	39
	6-10 years	47	39	63	60	33	29
	More than 10 years	51	45	64	57	41	34
Do you own or rent/lease your residence?	Own	51	46	64	58	38	34
	Rent/Lease	56	53	69	64	44	33
Currently work inside City?	Yes	46	39	63	58	34	30
	No, outside the city	54	51	64	62	35	35
	No, I am unemployed	54	46	66	51	63	36
	Retired	53	47	65	60	43	35
Age	18 to 24	-	-	-	-	-	-
	25 to 34	54	51	65	66	25	31
	35 to 44	52	44	64	62	40	36
	45 to 54	49	44	64	58	33	31
	55 to 64	50	47	63	56	40	31
	65 or over	52	46	65	60	42	35
Education	Some high school	-	-	-	-	-	-
	High school graduate	57	54	63	61	42	46
	Some college	49	42	62	56	40	33
	College graduate	53	50	66	61	39	32
	Graduate degree(s)	52	45	65	63	35	31
Income	\$25,000 or less	55	49	65	64	53	34
	\$25,001 - \$50,000	52	51	64	59	36	35
	\$50,001 - \$100,000	49	41	62	59	38	30
	Over \$100,000	54	48	68	60	39	35
Marital Status	Single	60	63	72	63	36	38
	Married/living with partner	53	46	66	61	41	36
	Widowed/separated/ divorced	47	42	57	53	34	29
Household Composition	Child(ren) age 12 or under	49	44	59	60	36	33
	Child(ren) over age 12	51	45	64	60	37	31
	Parent age 65 or older	49	46	68	53	39	26
	None of these	52	46	65	59	42	35
Gender	Male	54	49	67	59	41	36
	Female	50	43	63	60	39	30
Ethnicity	Asian	61	56	70	68	48	52
	White/Caucasian	50	44	63	58	38	34
	Black/African American	54	52	62	66	43	32
	Hispanic/Latino	60	57	69	63	37	38
	American Indian/Native	52	44	65	60	44	37
	Other	51	47	64	54	37	38
Which area of town do you reside in?	North (North of Ave. D)	50	45	62	61	36	32
	South (South of Hwy 190)	53	48	64	60	44	37
	Central (Everything in between)	53	49	69	60	41	33

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		Public Transportation (HOP)	Adequate number of routes	Reasonable fares	Adequate protection from weather	Personal safety while riding	Customer service by HOP staff
2011 Overall Satisfaction		-	-	-	-	-	-
2013 Overall Satisfaction		62	43	70	59	67	69
2015 Overall Satisfaction		62	48	68	55	70	69
2018 Overall Satisfaction		56	39	64	46	64	64
Residency	One year or less	64	37	67	67	78	72
	1-5 years	49	28	64	43	59	51
	6-10 years	55	37	66	34	69	70
	More than 10 years	56	41	64	46	63	66
Do you own or rent/lease your residence?	Own	55	41	63	44	62	63
	Rent/Lease	58	29	71	44	72	71
Currently work inside City?	Yes	61	31	74	46	76	79
	No, outside the city	52	40	61	39	63	58
	No, I am unemployed	54	47	69	44	44	63
Retired	Retired	56	42	61	49	63	63
	18 to 24	76	67	67	89	78	78
	25 to 34	56	37	80	36	69	60
Age	35 to 44	46	22	62	26	60	61
	45 to 54	58	40	67	46	72	66
	55 to 64	54	34	66	39	62	67
65 or over	65 or over	56	44	60	53	61	62
	Some high school	75	56	-	61	100	83
	High school graduate	53	37	63	46	62	56
Education	Some college	56	39	68	42	63	66
	College graduate	55	42	61	46	64	62
	Graduate degree(s)	59	34	68	47	72	76
Income	\$25,000 or less	66	50	72	61	68	79
	\$25,001 - \$50,000	52	30	66	42	64	60
	\$50,001 - \$100,000	57	41	64	43	67	69
	Over \$100,000	57	42	67	41	67	67
Marital Status	Single	66	41	73	57	79	80
	Married/living with partner	57	40	69	44	66	67
	Widowed/separated/ divorced	49	38	51	41	60	54
Household Composition	Child(ren) age 12 or under	50	31	66	37	62	57
	Child(ren) over age 12	51	37	61	40	59	60
	Parent age 65 or older	51	41	50	49	59	56
	None of these	59	44	68	48	67	69
Gender	Male	56	42	64	48	63	61
	Female	56	39	66	42	66	66
Ethnicity	Asian	62	56	53	59	71	70
	White/Caucasian	56	41	64	46	64	64
	Black/African American	59	42	70	46	71	66
	Hispanic/Latino	58	36	70	46	69	70
	American Indian/Native	56	48	67	42	64	59
	Other	64	43	89	54	71	61
Which area of town do you reside in?	North (North of Ave. D)	56	31	74	38	71	68
	South (South of Hwy 190)	58	48	60	51	63	70
	Central (Everything in between)	54	43	63	44	63	58

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		Fire and Emergency Medical Services	Adequate fire coverage	Fire prevention education	Quick response to fires	Quick response to emergencies
2011 Overall Satisfaction		79	77	71	83	84
2013 Overall Satisfaction		79	78	70	83	84
2015 Overall Satisfaction		80	79	71	84	86
2018 Overall Satisfaction		80	79	72	84	82
Residency	One year or less	79	74	-	76	77
	1-5 years	76	76	64	77	79
	6-10 years	77	80	70	81	80
	More than 10 years	80	80	72	85	82
Do you own or rent/lease your residence?	Own	79	79	71	84	81
	Rent/Lease	79	79	72	76	77
Currently work inside City?	Yes	78	78	70	84	80
	No, outside the city	76	77	70	81	77
	No, I am unemployed	74	68	68	74	77
	Retired	83	83	73	86	84
Age	18 to 24	-	-	-	-	-
	25 to 34	70	71	66	77	72
	35 to 44	79	81	72	80	81
	45 to 54	78	78	74	83	82
	55 to 64	75	74	65	78	78
	65 or over	84	84	75	89	86
Education	Some high school	-	-	-	-	-
	High school graduate	79	77	72	80	83
	Some college	79	79	72	83	79
	College graduate	79	79	69	83	80
	Graduate degree(s)	83	81	77	86	86
Income	\$25,000 or less	79	77	70	78	81
	\$25,001 - \$50,000	80	79	71	85	83
	\$50,001 - \$100,000	79	78	71	82	80
	Over \$100,000	80	82	72	85	82
Marital Status	Single	76	78	56	75	78
	Married/living with partner	80	80	73	84	82
	Widowed/separated/ divorced	82	80	76	87	84
Household Composition	Child(ren) age 12 or under	74	73	67	79	78
	Child(ren) over age 12	76	77	71	82	81
	Parent age 65 or older	76	77	69	84	88
	None of these	81	80	71	85	82
Gender	Male	81	81	69	84	83
	Female	80	77	74	84	81
Ethnicity	Asian	79	80	74	84	77
	White/Caucasian	80	80	72	85	82
	Black/African American	76	76	58	76	75
	Hispanic/Latino	75	73	64	76	71
	American Indian/Native	67	73	59	78	65
	Other	78	77	70	81	71
Which area of town do you reside in?	North (North of Ave. D)	77	77	71	83	81
	South (South of Hwy 190)	83	81	70	87	86
	Central (Everything in between)	81	82	75	83	79

City of Copperas Cove
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Scale 1 to 100

		Utility Services	Water quality	Adequate garbage collection	Brush/bulk disposal	Clean-up events	Billing and collecting	Recycling service
2011 Overall Satisfaction		68	64	68	72	-	-	-
2013 Overall Satisfaction		68	68	69	-	-	-	58
2015 Overall Satisfaction		73	70	76	-	-	-	67
2018 Overall Satisfaction		70	65	75	68	60	52	70
Residency	One year or less	66	60	69	63	76	56	72
	1-5 years	67	52	76	68	52	51	64
	6-10 years	67	59	70	68	63	43	65
	More than 10 years	71	68	76	68	60	53	71
Do you own or rent/lease your residence?	Own	70	65	75	67	60	51	70
	Rent/Lease	67	57	72	67	60	54	67
Currently work inside City?	Yes	66	61	74	62	58	38	66
	No, outside the city	65	60	71	62	54	43	63
	No, I am unemployed	65	58	66	66	51	50	67
	Retired	76	70	80	75	67	64	77
Age	18 to 24	-	-	-	-	50	70	-
	25 to 34	52	49	58	51	50	26	43
	35 to 44	64	54	73	65	52	40	64
	45 to 54	64	61	68	58	58	38	63
	55 to 64	69	61	75	67	54	50	71
	65 or over	78	74	82	76	68	67	78
Education	Some high school	-	-	-	-	72	61	-
	High school graduate	70	62	71	69	63	60	77
	Some college	68	62	73	66	59	52	67
	College graduate	71	65	76	69	59	47	70
	Graduate degree(s)	71	70	78	67	64	54	70
Income	\$25,000 or less	60	59	64	53	62	50	51
	\$25,001 - \$50,000	69	62	74	68	58	46	71
	\$50,001 - \$100,000	70	63	76	70	58	53	70
	Over \$100,000	71	73	76	63	63	49	72
Marital Status	Single	65	59	67	64	59	54	69
	Married/living with partner	71	66	77	69	61	53	70
	Widowed/separated/ divorced	67	63	71	64	57	48	68
Household Composition	Child(ren) age 12 or under	58	51	66	58	49	32	55
	Child(ren) over age 12	65	60	68	65	56	41	65
	Parent age 65 or older	65	60	68	64	53	59	67
	None of these	73	69	79	71	63	57	74
Gender	Male	74	70	78	72	61	59	74
	Female	67	60	73	65	60	49	67
Ethnicity	Asian	70	67	75	64	66	41	72
	White/Caucasian	70	65	75	68	60	50	70
	Black/African American	66	57	72	65	53	48	63
	Hispanic/Latino	68	62	74	65	64	43	68
	American Indian/Native	57	53	59	58	54	37	57
	Other	67	54	74	71	54	58	67
Which area of town do you reside in?	North (North of Ave. D)	66	58	73	66	49	43	66
	South (South of Hwy 190)	74	69	79	71	64	53	74
	Central (Everything in between)	72	70	76	68	67	60	72

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		Police Department	Community involvement and interaction	Enforcement activity	Safety education	Fast response	Property Taxes	Quality received for taxes
2011 Overall Satisfaction		73	74	70	68	76	47	47
2013 Overall Satisfaction		71	72	69	68	75	50	50
2015 Overall Satisfaction		78	79	77	74	81	52	52
2018 Overall Satisfaction		74	74	73	71	79	47	47
Residency	One year or less	70	64	70	56	80	54	54
	1-5 years	73	75	71	67	74	47	47
	6-10 years	74	74	73	70	76	42	42
	More than 10 years	74	74	74	71	79	47	47
Do you own or rent/lease your residence?	Own	73	73	71	70	77	45	45
	Rent/Lease	78	76	80	71	78	-	-
Currently work inside City?	Yes	74	73	71	67	79	38	38
	No, outside the city	66	66	67	61	70	37	37
	No, I am unemployed	81	77	75	75	86	54	54
	Retired	79	79	79	78	84	56	56
Age	18 to 24	-	-	-	-	-	-	-
	25 to 34	58	58	56	47	62	30	30
	35 to 44	71	69	71	66	75	30	30
	45 to 54	73	75	70	71	73	37	37
	55 to 64	69	69	66	62	75	41	41
	65 or over	82	80	84	81	88	58	58
Education	Some high school	-	-	-	-	-	-	-
	High school graduate	80	77	80	77	84	52	52
	Some college	73	74	71	69	76	49	49
	College graduate	72	72	70	68	76	44	44
	Graduate degree(s)	78	75	82	77	85	45	45
Income	\$25,000 or less	71	63	73	67	74	47	47
	\$25,001 - \$50,000	74	75	70	68	77	48	48
	\$50,001 - \$100,000	72	72	73	71	77	46	46
	Over \$100,000	75	76	75	69	82	44	44
Marital Status	Single	56	51	50	42	60	49	49
	Married/living with partner	76	76	76	72	80	47	47
	Widowed/separated/ divorced	76	73	75	74	82	47	47
Household Composition	Child(ren) age 12 or under	65	62	66	59	72	32	32
	Child(ren) over age 12	69	68	71	67	74	42	42
	Parent age 65 or older	72	72	72	65	77	50	50
	None of these	77	77	75	74	81	49	49
Gender	Male	76	75	76	73	81	51	51
	Female	72	72	70	69	77	42	42
Ethnicity	Asian	67	71	65	67	70	47	47
	White/Caucasian	75	75	73	72	79	47	47
	Black/African American	65	62	67	59	72	40	40
	Hispanic/Latino	73	74	70	64	72	49	49
	American Indian/Native	66	68	62	61	67	38	38
	Other	70	68	69	66	77	42	42
Which area of town do you reside in?	North (North of Ave. D)	74	75	73	72	81	45	45
	South (South of Hwy 190)	75	75	76	74	78	48	48
	Central (Everything in between)	74	72	71	65	78	49	49

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		Shopping Opportunities	Shopping for everyday items	Shopping for major items	Sufficient choices	Area restaurant choices
2011 Overall Satisfaction		54	66	43	50	-
2013 Overall Satisfaction		56	65	47	55	-
2015 Overall Satisfaction		59	66	45	55	-
2018 Overall Satisfaction		55	69	49	60	40
Residency	One year or less	65	77	63	68	52
	1-5 years	53	65	46	62	38
	6-10 years	49	65	43	50	38
	More than 10 years	54	70	49	59	39
Do you own or rent/lease your residence?	Own	52	68	46	57	38
	Rent/Lease	68	80	68	75	50
Currently work inside City?	Yes	50	66	46	56	33
	No, outside the city	49	65	45	52	35
	No, I am unemployed	61	72	53	64	52
	Retired	58	72	52	65	45
Age	18 to 24	-	-	-	-	-
	25 to 34	46	63	41	45	35
	35 to 44	55	68	52	62	39
	45 to 54	49	65	44	55	34
	55 to 64	49	64	43	53	36
	65 or over	59	75	54	66	44
Education	Some high school	-	-	-	-	-
	High school graduate	60	74	59	67	46
	Some college	52	67	46	56	37
	College graduate	52	66	47	56	37
	Graduate degree(s)	59	75	52	66	42
Income	\$25,000 or less	61	71	61	65	48
	\$25,001 - \$50,000	57	69	53	61	44
	\$50,001 - \$100,000	52	68	46	59	37
	Over \$100,000	51	69	44	55	34
Marital Status	Single	57	68	58	57	46
	Married/living with partner	53	69	48	59	38
	Widowed/separated/ divorced	56	69	50	61	45
Household Composition	Child(ren) age 12 or under	50	64	46	56	34
	Child(ren) over age 12	52	65	46	56	40
	Parent age 65 or older	56	67	53	63	46
	None of these	55	71	49	60	39
Gender	Male	57	71	51	62	43
	Female	51	68	47	57	35
Ethnicity	Asian	58	70	55	59	48
	White/Caucasian	54	69	48	59	40
	Black/African American	55	67	53	63	37
	Hispanic/Latino	52	66	51	58	34
	American Indian/Native	49	60	47	50	36
	Other	52	67	44	57	38
Which area of town do you reside in?	North (North of Ave. D)	51	66	45	57	36
	South (South of Hwy 190)	60	75	54	66	45
	Central (Everything in between)	52	66	47	55	40

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		Local Government	Having elected leaders who are trustworthy	Offering services that are well-managed	Effective communication	Wisely spent money	Encouraging citizen ideas and involvement	Maintaining a website that meets your needs
2011 Overall Satisfaction		50	55	53	49	42	44	-
2013 Overall Satisfaction		57	60	58	53	48	50	59
2015 Overall Satisfaction		59	63	59	56	49	52	63
2018 Overall Satisfaction		44	48	44	39	34	35	47
Residency	One year or less	53	46	51	44	40	29	70
	1-5 years	43	40	41	37	29	28	47
	6-10 years	40	45	42	37	29	28	44
	More than 10 years	44	50	45	40	34	37	47
Do you own or rent/lease your residence?	Own	42	46	44	38	33	34	45
	Rent/Lease	57	53	46	52	41	41	61
Currently work inside City?	Yes	38	43	40	34	28	29	41
	No, outside the city	38	40	36	34	29	28	44
	No, I am unemployed	39	36	43	34	25	30	31
	Retired	50	56	51	45	40	43	54
Age	18 to 24	-	-	-	-	-	-	-
	25 to 34	41	31	32	36	25	33	60
	35 to 44	35	35	39	32	18	22	40
	45 to 54	32	36	33	30	25	25	38
	55 to 64	40	44	41	34	31	33	40
	65 or over	52	59	54	49	43	45	56
Education	Some high school	-	-	-	-	-	-	-
	High school graduate	46	54	54	43	41	44	57
	Some college	44	47	44	39	35	34	46
	College graduate	41	45	42	38	28	34	44
	Graduate degree(s)	46	53	47	42	38	35	53
Income	\$25,000 or less	50	46	41	47	37	39	49
	\$25,001 - \$50,000	45	48	46	41	35	40	46
	\$50,001 - \$100,000	40	45	41	35	29	29	46
	Over \$100,000	43	51	45	40	37	36	49
Marital Status	Single	46	46	44	37	34	36	45
	Married/living with partner	44	48	44	39	34	36	49
	Widowed/separated/ divorced	42	50	44	41	31	30	41
Household Composition	Child(ren) age 12 or under	33	31	32	30	18	23	41
	Child(ren) over age 12	37	44	40	34	29	28	41
	Parent age 65 or older	50	58	53	49	40	48	49
	None of these	45	50	45	41	35	37	48
Gender	Male	46	49	47	42	36	38	50
	Female	41	46	41	38	30	32	42
Ethnicity	Asian	37	41	38	31	36	27	46
	White/Caucasian	43	48	44	38	33	35	47
	Black/African American	46	44	42	37	36	33	47
	Hispanic/Latino	36	36	40	40	24	31	40
	American Indian/Native	42	50	43	37	37	23	40
	Other	48	59	55	51	44	39	50
Which area of town do you reside in?	North (North of Ave. D)	40	45	42	37	31	35	43
	South (South of Hwy 190)	48	53	49	45	37	39	52
	Central (Everything in between)	44	47	42	38	34	33	50

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		Community Events	Quality sporting events	Variety of events	Fees to attend
2011 Overall Satisfaction		55	52	57	-
2013 Overall Satisfaction		55	53	55	-
2015 Overall Satisfaction		56	52	56	-
2018 Overall Satisfaction		45	44	45	43
Residency	One year or less	61	62	57	69
	1-5 years	49	45	50	52
	6-10 years	38	39	39	36
	More than 10 years	45	43	45	42
Do you own or rent/lease your residence?	Own	44	43	45	42
	Rent/Lease	50	49	48	50
Currently work inside City?	Yes	44	44	44	42
	No, outside the city	42	41	42	43
	No, I am unemployed	50	48	52	52
	Retired	48	45	48	44
Age	18 to 24	-	-	-	-
	25 to 34	49	46	49	50
	35 to 44	45	44	43	45
	45 to 54	38	39	38	37
	55 to 64	43	42	43	42
	65 or over	49	46	50	45
Education	Some high school	-	-	-	-
	High school graduate	53	50	52	54
	Some college	45	44	45	42
	College graduate	43	41	43	41
	Graduate degree(s)	49	47	47	48
Income	\$25,000 or less	50	50	53	43
	\$25,001 - \$50,000	43	41	43	39
	\$50,001 - \$100,000	42	41	43	41
	Over \$100,000	51	50	50	52
Marital Status	Single	48	48	48	40
	Married/living with partner	46	44	46	46
	Widowed/separated/ divorced	40	40	42	34
Household Composition	Child(ren) age 12 or under	41	41	40	41
	Child(ren) over age 12	44	46	44	42
	Parent age 65 or older	47	44	47	40
	None of these	45	43	45	43
Gender	Male	47	46	47	46
	Female	43	42	43	42
Ethnicity	Asian	52	52	52	54
	White/Caucasian	45	44	45	42
	Black/African American	39	38	39	37
	Hispanic/Latino	45	39	48	42
	American Indian/Native	45	42	44	48
	Other	53	53	53	62
Which area of town do you reside in?	North (North of Ave. D)	42	41	42	40
	South (South of Hwy 190)	46	44	47	44
	Central (Everything in between)	49	48	48	48

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		Economic Health	Living costs	Quality of jobs	Affordability of housing	Availability of jobs	Stability of property values	Strength of local economy
2011 Overall Satisfaction		51	61	40	60	35	52	51
2013 Overall Satisfaction		54	64	43	63	37	55	54
2015 Overall Satisfaction		58	67	44	65	41	60	57
2018 Overall Satisfaction		54	65	42	63	38	56	52
Residency	One year or less	61	68	47	67	44	60	63
	1-5 years	60	71	45	69	45	62	55
	6-10 years	48	58	37	60	34	51	46
	More than 10 years	54	65	41	62	37	55	51
Do you own or rent/lease your residence?	Own	53	64	41	62	38	55	50
	Rent/Lease	60	71	45	67	40	62	61
Currently work inside City?	Yes	50	66	36	61	37	52	47
	No, outside the city	50	62	36	61	33	52	46
	No, I am unemployed	53	60	44	56	46	50	54
	Retired	60	68	48	67	42	60	58
Age	18 to 24	-	-	-	-	-	-	-
	25 to 34	46	66	32	59	33	48	41
	35 to 44	52	66	39	62	37	49	49
	45 to 54	50	60	35	61	33	53	48
	55 to 64	50	61	36	57	36	53	46
	65 or over	60	69	50	67	43	60	59
Education	Some high school	-	-	-	-	-	-	-
	High school graduate	57	72	41	68	40	53	59
	Some college	53	64	42	60	38	54	49
	College graduate	54	64	40	64	38	56	51
	Graduate degree(s)	57	68	45	66	39	59	56
Income	\$25,000 or less	53	65	41	68	39	50	47
	\$25,001 - \$50,000	53	63	41	59	39	55	54
	\$50,001 - \$100,000	53	66	41	64	36	54	49
	Over \$100,000	57	68	40	67	39	61	55
Marital Status	Single	49	63	29	57	28	58	49
	Married/living with partner	55	66	42	64	39	55	52
	Widowed/separated/ divorced	54	63	42	61	37	56	53
Household Composition	Child(ren) age 12 or under	48	64	31	57	31	47	43
	Child(ren) over age 12	51	64	37	62	36	53	50
	Parent age 65 or older	60	71	51	67	45	63	58
	None of these	55	65	44	64	39	57	53
Gender	Male	57	68	42	67	41	59	54
	Female	52	62	41	59	36	52	50
Ethnicity	Asian	51	62	42	62	41	58	50
	White/Caucasian	54	64	40	63	37	56	52
	Black/African American	49	65	30	65	27	51	43
	Hispanic/Latino	56	67	43	63	42	53	57
	American Indian/Native	51	59	40	57	39	51	50
	Other	55	66	53	61	47	48	53
Which area of town do you reside in?	North (North of Ave. D)	53	64	39	63	39	56	51
	South (South of Hwy 190)	55	67	44	65	37	57	52
	Central (Everything in between)	56	67	43	63	40	55	54

City of Copperas Cove
2018 Core ACSI Scores
Scale 1 to 100

		Parks and Recreation	Parks/facilities meet your needs	Parks/facility maintenance	Value of recreational programs	Variety of programs	Hills of Cove Golf Course	Overall fee structure	Customer service	Overall playing conditions
2011 Overall Satisfaction		59	59	59	59	55	-	-	-	-
2013 Overall Satisfaction		56	56	55	56	52	-	-	-	-
2015 Overall Satisfaction		57	57	56	58	55	-	-	-	-
2018 Overall Satisfaction		52	51	52	53	50	63	58	68	62
Residency	One year or less	62	66	59	57	55	-	-	-	-
	1-5 years	56	52	62	60	51	53	59	50	51
	6-10 years	49	49	50	45	48	56	51	62	53
	More than 10 years	51	50	50	52	49	65	59	70	66
Do you own or rent/lease your residence?	Own	50	50	50	51	48	62	57	68	61
	Rent/Lease	63	60	66	60	56	57	56	56	59
Currently work inside City?	Yes	50	49	49	53	50	61	59	66	60
	No, outside the city	48	46	49	47	44	57	53	64	53
	No, I am unemployed	58	56	57	53	56	44	44	44	44
	Retired	55	55	57	56	53	68	61	72	70
Age	18 to 24	-	-	-	-	-	-	-	-	-
	25 to 34	53	56	53	50	44	63	56	67	67
	35 to 44	54	52	53	55	49	49	43	49	53
	45 to 54	47	45	47	46	44	61	54	69	60
	55 to 64	49	47	49	49	49	64	64	70	58
	65 or over	56	56	57	58	54	69	61	73	73
Education	Some high school	-	-	-	-	-	-	-	-	-
	High school graduate	57	55	57	60	59	67	67	-	-
	Some college	52	52	52	50	49	69	63	74	68
	College graduate	51	50	50	51	50	54	49	60	53
	Graduate degree(s)	54	53	54	58	49	64	59	68	66
Income	\$25,000 or less	59	58	59	56	57	59	63	56	59
	\$25,001 - \$50,000	54	56	55	53	50	66	67	61	70
	\$50,001 - \$100,000	49	48	51	50	46	63	56	68	64
	Over \$100,000	53	50	49	56	51	61	57	68	58
Marital Status	Single	55	56	54	51	52	62	63	67	56
	Married/living with partner	52	51	52	53	51	63	58	68	63
	Widowed/separated/ divorced	52	50	55	53	45	56	53	53	60
Household Composition	Child(ren) age 12 or under	48	48	48	49	45	46	37	49	53
	Child(ren) over age 12	50	49	50	51	48	66	60	73	64
	Parent age 65 or older	59	61	61	55	51	56			56
	None of these	52	51	52	53	51	62	59	66	62
Gender	Male	56	55	57	55	53	64	58	69	66
	Female	47	47	46	50	47	59	58	61	58
Ethnicity	Asian	70	69	74	72	70	83	78	94	78
	White/Caucasian	52	52	52	53	51	63	58	68	62
	Black/African American	46	41	51	47	34	49	48	44	56
	Hispanic/Latino	47	46	49	43	40	60	50	64	64
	American Indian/Native	45	43	43	51	49	53	50	53	56
	Other	56	57	62	61	52	49	48	48	52
Which area of town do you reside in?	North (North of Ave. D)	50	48	50	51	47	53	48	59	51
	South (South of Hwy 190)	52	52	52	52	50	63	58	66	64
	Central (Everything in between)	55	55	56	55	52	74	69	79	73

City of Copperas Cove
2018 Core ACSI Scores
Scale 1 to 100

		Library	Hours of operation	Adequacy of resources	Online virtual library support	Community Satisfaction	Overall satisfaction	Compared to expectations	Compared to ideal
2011 Overall Satisfaction		80	75	76	-	54	61	53	48
2013 Overall Satisfaction		68	66	70	68	56	62	54	50
2015 Overall Satisfaction		66	71	76	60	56	63	55	50
2018 Overall Satisfaction		72	71	74	59	50	55	48	45
Residency	One year or less	77	76	78	63	61	67	61	56
	1-5 years	65	65	66	59	49	56	46	45
	6-10 years	70	68	73	54	45	50	45	41
	More than 10 years	74	72	76	60	49	55	48	44
Do you own or rent/lease your residence?	Own	71	70	73	59	48	54	47	44
	Rent/Lease	74	71	79	63	54	61	52	50
Currently work inside City?	Yes	70	69	74	62	47	57	46	40
	No, outside the city	66	65	68	54	43	48	41	40
	No, I am unemployed	71	69	69	64	51	54	48	50
	Retired	78	77	81	61	54	60	54	50
Age	18 to 24	-	-	-	74	-	-	-	-
	25 to 34	64	60	68	56	40	48	34	35
	35 to 44	69	67	69	57	48	56	44	45
	45 to 54	65	66	66	59	43	50	40	39
	55 to 64	71	69	73	58	47	52	47	42
	65 or over	77	76	81	61	55	60	54	50
Education	Some high school	-	-	-	56	-	-	-	-
	High school graduate	80	80	81	58	56	61	54	50
	Some college	73	72	74	59	49	56	48	45
	College graduate	72	70	74	58	48	54	48	44
	Graduate degree(s)	67	65	71	64	49	54	47	44
Income	\$25,000 or less	78	75	83	61	53	57	51	50
	\$25,001 - \$50,000	71	71	72	58	50	57	48	45
	\$50,001 - \$100,000	73	72	75	57	48	53	47	43
	Over \$100,000	69	67	72	66	50	56	48	46
Marital Status	Single	74	71	75	54	50	55	50	45
	Married/living with partner	72	71	74	61	49	54	48	45
	Widowed/separated/ divorced	76	77	79	61	51	58	49	47
Household Composition	Child(ren) age 12 or under	62	61	65	56	41	44	41	39
	Child(ren) over age 12	66	67	64	57	46	51	43	43
	Parent age 65 or older	65	70	68	64	59	63	60	54
	None of these	75	74	78	60	50	56	49	45
Gender	Male	75	74	77	60	50	55	49	46
	Female	70	70	72	60	49	56	48	44
Ethnicity	Asian	69	70	68	67	53	59	52	47
	White/Caucasian	73	72	75	58	50	56	49	45
	Black/African American	66	64	68	67	49	53	44	47
	Hispanic/Latino	66	65	66	57	51	54	48	48
	American Indian/Native	68	67	69	59	46	49	44	46
	Other	78	77	77	74	48	51	49	44
Which area of town do you reside in?	North (North of Ave. D)	68	66	71	60	46	51	45	42
	South (South of Hwy 190)	79	79	80	64	53	60	51	49
	Central (Everything in between)	70	69	72	57	51	57	50	45

City of Copperas Cove
2018 Core ACSI Scores
Scale 1 to 100

		Community Image	Safe place to live	Enjoyable for children	Enjoyable for young adults	Enjoyable for seniors	Enjoyable for everyone else	Physically attractive/curb appeal	Great place for families	Great place for business	Growing responsibly	Safe place to bike and walk	Safe place to walk at night	Perfect community for me
2011 Overall Satisfaction		58	71	62	45	66	62	48	61	50	53	-	52	-
2013 Overall Satisfaction		57	71	61	50	64	61	48	62	52	56	46	43	56
2015 Overall Satisfaction		59	75	62	52	66	63	50	64	53	56	50	48	59
2018 Overall Satisfaction		55	73	57	48	63	46	40	62	51	50	50	46	59
Residency	One year or less	59	67	58	51	67	50	53	64	59	67	56	50	64
	1-5 years	55	71	56	53	70	42	40	61	53	51	52	44	57
	6-10 years	48	67	53	43	54	38	32	56	48	45	42	47	50
	More than 10 years	55	74	57	48	62	47	39	63	50	49	50	45	60
Do you own or rent/lease your residence?	Own	53	72	55	46	61	44	38	61	49	48	49	45	57
	Rent/Lease	60	73	59	53	69	50	49	67	62	62	56	52	64
Currently work inside City?	Yes	52	74	51	42	59	40	33	62	52	50	47	45	58
	No, outside the city	50	69	53	43	62	40	37	57	44	44	47	46	52
	No, I am unemployed	54	62	58	53	61	49	43	57	52	48	49	47	58
	Retired	59	75	63	54	64	51	44	66	55	54	54	46	64
Age	18 to 24	-	-	-	-	-	-	-	-	-	-	-	-	-
	25 to 34	44	62	38	34	56	31	29	53	39	44	43	38	47
	35 to 44	53	70	55	44	65	37	35	59	49	51	50	54	60
	45 to 54	48	68	51	41	57	36	31	58	48	42	42	43	52
	55 to 64	53	73	56	47	60	46	40	61	49	50	46	46	55
	65 or over	60	76	65	56	65	53	46	67	55	53	57	46	66
Education	Some high school	-	-	-	-	-	-	-	-	-	-	-	-	-
	High school graduate	60	71	58	56	68	52	51	64	60	57	65	54	61
	Some college	53	71	56	45	60	46	38	62	51	50	46	45	59
	College graduate	54	73	55	47	62	45	41	60	49	50	49	43	56
	Graduate degree(s)	55	76	61	51	66	42	37	65	50	47	52	46	61
Income	\$25,000 or less	57	66	57	54	59	47	44	65	60	57	50	50	63
	\$25,001 - \$50,000	53	70	54	46	59	46	41	59	48	51	51	47	56
	\$50,001 - \$100,000	52	71	55	46	61	43	37	61	49	48	44	41	56
	Over \$100,000	57	78	61	52	71	46	37	66	52	48	56	53	63
Marital Status	Single	54	69	48	42	53	47	45	60	49	56	48	50	56
	Married/living with partner	55	73	57	48	63	45	39	63	51	49	51	46	59
	Widowed/separated/ divorced	56	72	61	53	65	47	44	63	53	52	49	44	62
Household Composition	Child(ren) age 12 or under	49	69	50	40	62	37	33	57	45	45	47	50	50
	Child(ren) over age 12	54	72	55	46	61	44	40	61	51	51	53	51	57
	Parent age 65 or older	60	75	56	51	58	53	51	68	51	52	46	52	64
	None of these	55	73	59	50	63	46	40	63	52	49	50	43	60
Gender	Male	57	75	60	53	65	50	42	65	52	52	54	52	60
	Female	53	71	55	44	61	42	38	61	50	48	47	41	60
Ethnicity	Asian	54	71	61	49	67	42	41	61	45	51	52	54	58
	White/Caucasian	53	70	56	48	61	46	40	60	49	48	50	43	58
	Black/African American	58	74	63	54	69	43	38	68	56	58	46	52	66
	Hispanic/Latino	59	74	61	54	67	49	42	64	60	56	57	55	62
	American Indian/Native	51	61	50	50	57	47	38	59	55	50	47	43	47
	Other	56	76	58	54	69	44	31	64	57	57	52	42	57
Which area of town do you reside in?	North (North of Ave. D)	51	72	53	43	60	40	32	59	46	47	47	48	55
	South (South of Hwy 190)	59	73	61	55	67	52	46	66	57	54	55	48	62
	Central (Everything in between)	56	74	59	48	64	46	42	64	52	50	49	43	63

City of Copperas Cove
2018 Core ACSI Scores
Scale 1 to 100

		Recommend as place to live	Remain in community	Plan to volunteer	Encourage business start up	Support government admin
2011 Overall Satisfaction		62	66	47	49	53
2013 Overall Satisfaction		62	69	45	50	55
2015 Overall Satisfaction		64	72	49	51	56
2018 Overall Satisfaction		60	70	48	50	51
Residency	One year or less	70	60	45	58	46
	1-5 years	60	62	49	51	53
	6-10 years	57	61	49	45	44
	More than 10 years	60	74	48	50	52
Do you own or rent/lease your residence?	Own	59	70	48	49	50
	Rent/Lease	67	62	45	57	57
Currently work inside City?	Yes	61	72	58	54	49
	No, outside the city	54	61	42	43	43
	No, I am unemployed	57	70	55	39	53
	Retired	65	76	48	55	57
Age	18 to 24	-	-	-	-	-
	25 to 34	46	48	34	32	32
	35 to 44	62	66	58	53	45
	45 to 54	55	61	48	46	49
	55 to 64	57	70	46	48	47
	65 or over	66	79	48	55	57
Education	Some high school	-	-	-	-	-
	High school graduate	63	77	33	53	54
	Some college	59	69	43	49	48
	College graduate	60	70	48	48	52
	Graduate degree(s)	61	68	62	55	55
Income	\$25,000 or less	63	67	38	53	49
	\$25,001 - \$50,000	57	68	43	51	49
	\$50,001 - \$100,000	60	70	44	47	49
	Over \$100,000	63	72	64	56	54
Marital Status	Single	57	62	41	49	42
	Married/living with partner	60	71	50	51	52
	Widowed/separated/ divorced	62	70	40	50	50
Household Composition	Child(ren) age 12 or under	54	56	50	40	41
	Child(ren) over age 12	59	67	53	50	49
	Parent age 65 or older	67	75	52	66	56
	None of these	61	72	46	51	51
Gender	Male	62	72	45	52	51
	Female	59	69	52	49	51
Ethnicity	Asian	57	73	42	50	49
	White/Caucasian	59	69	47	50	50
	Black/African American	64	66	51	63	60
	Hispanic/Latino	62	70	56	47	49
	American Indian/Native	54	59	44	45	46
	Other	60	68	50	54	53
Which area of town do you reside in?	North (North of Ave. D)	57	67	48	49	46
	South (South of Hwy 190)	65	71	47	54	52
	Central (Everything in between)	60	74	50	48	55

**City of Copperas Cove
2018 Service Satisfaction Scores
Scale 1 to 10**

		Public Safety Services					City Service Hours/Response				
		Crime Control/Police Services	Firefighting/Rescue Services	Animal Control	Code Compliance	Municipal Court	Hours of Operation for City Parks and Recreation	Hours of Operation for City Hall	Hours of Operation for Animal Control	Hours of Operation for Utility Customer Service	Responsiveness of City Staff Regarding Utility Problems
2011 Overall Satisfaction		7.3	8.1	6.5	5.2	7.2	7.3	7.2	6.5	7.2	6.6
2013 Overall Satisfaction		7.3	8.1	6.8	5.3	7.2	7.2	7.3	6.7	7.4	7.0
2015 Overall Satisfaction		7.7	8.4	7.2	5.7	7.6	7.3	7.6	6.7	7.5	6.9
2018 Overall Satisfaction		7.8	8.4	7.4	5.6	7.6	7.8	7.5	7.4	6.2	5.1
Residency	One year or less	8.1	8.9	7.8	7.4	9.0	7.5	8.4	9.0	7.2	7.1
	1-5 years	7.8	8.1	7.7	6.2	6.9	7.6	7.2	8.1	5.4	4.5
	6-10 years	7.7	8.3	7.7	5.7	7.4	7.7	7.4	7.3	5.8	4.6
	More than 10 years	7.8	8.4	7.3	5.4	7.6	7.8	7.4	7.2	6.3	5.1
Do you own or rent/lease your residence?	Own	7.7	8.4	7.4	5.4	7.6	7.7	7.4	7.3	6.2	5.0
	Rent/Lease	8.0	8.4	8.0	6.8	7.4	8.0	7.7	7.8	5.9	5.0
Currently work inside City?	Yes	7.9	8.5	7.9	6.1	7.5	7.7	7.6	7.5	5.6	4.1
	No, outside the city	7.2	7.9	7.1	5.1	7.2	7.7	7.1	7.1	5.6	4.7
	No, I am unemployed	7.7	8.1	6.7	6.7	6.8	7.4	7.4	6.5	6.5	5.2
	Retired	8.1	8.6	7.5	5.6	7.9	7.9	7.7	7.6	7.0	5.8
Age	18 to 24	8.3	8.5	8.0	8.5	8.5	9.0	8.5	9.0	9.0	9.0
	25 to 34	6.7	7.3	7.2	5.5	6.3	7.6	7.2	7.5	4.6	3.5
	35 to 44	7.3	8.5	7.2	6.1	7.2	7.5	6.8	7.4	5.4	4.5
	45 to 54	7.5	8.3	7.5	5.3	7.1	7.7	7.2	7.0	4.9	3.6
	55 to 64	7.4	8.0	7.1	5.2	7.5	7.5	7.4	7.0	6.3	4.8
	65 or over	8.4	8.8	7.7	5.9	8.1	8.0	7.9	7.8	7.2	6.1
Education	Some high school	8.0	7.5	8.5	8.5	9.0	-	-	-	9.5	5.7
	High school graduate	7.9	8.6	7.8	6.0	7.4	7.8	7.8	7.6	7.3	5.9
	Some college	7.8	8.3	7.3	5.4	7.4	7.7	7.4	7.3	6.0	4.8
	College graduate	7.6	8.2	7.3	5.4	7.3	7.7	7.4	7.1	6.2	4.8
	Graduate degree(s)	8.1	8.6	7.8	6.2	8.2	7.8	7.7	8.0	6.0	5.5
Income	\$25,000 or less	6.9	8.4	6.8	6.1	7.5	8.0	7.8	8.2	6.5	5.7
	\$25,001 - \$50,000	7.7	8.4	7.4	5.6	7.2	7.6	7.4	7.2	5.9	4.9
	\$50,001 - \$100,000	7.7	8.2	7.4	5.3	7.3	7.7	7.3	7.4	6.1	5.1
	Over \$100,000	8.0	8.4	7.6	5.8	8.1	8.1	7.8	7.6	6.2	4.7
Marital Status	Single	6.5	7.3	7.0	5.2	6.1	7.7	6.0	6.7	5.8	5.3
	Married/living with partner	7.9	8.4	7.5	5.7	7.7	7.9	7.6	7.4	6.3	5.2
	Widowed/separated/ divorced	8.1	8.8	7.5	5.5	7.8	7.5	7.6	7.6	6.1	4.4
Household Composition	Child(ren) age 12 or under	7.2	7.9	7.1	5.8	6.9	7.3	7.2	7.2	4.7	3.8
	Child(ren) over age 12	7.6	8.2	7.7	5.9	7.1	7.7	7.2	7.2	5.7	4.6
	Parent age 65 or older	7.5	8.3	7.3	5.5	7.1	7.5	7.2	7.3	6.4	5.9
	None of these	7.9	8.5	7.4	5.5	7.8	7.9	7.5	7.4	6.6	5.2
Gender	Male	8.0	8.6	7.7	5.6	7.7	7.9	7.7	7.7	6.6	5.8
	Female	7.7	8.2	7.2	5.6	7.4	7.7	7.3	7.0	5.8	4.5
Ethnicity	Asian	7.2	8.1	7.5	6.2	6.7	8.8	7.2	7.9	5.5	4.9
	White/Caucasian	7.7	8.3	7.3	5.6	7.5	7.9	7.5	7.3	6.3	5.1
	Black/African American	7.7	8.1	7.1	5.7	7.6	7.1	6.3	7.0	5.2	4.5
	Hispanic/Latino	7.0	8.0	7.6	6.0	7.3	7.9	7.9	7.9	5.8	4.6
	American Indian/Native	6.9	7.5	6.2	4.8	5.9	7.3	6.4	6.8	5.1	4.1
	Other	7.9	8.1	7.3	4.4	7.2	8.0	7.4	8.0	5.6	4.7
Which area of town do you reside in?	North (North of Ave. D)	7.7	8.3	7.6	5.5	7.7	7.5	7.4	7.4	5.6	4.7
	South (South of Hwy 190)	7.9	8.6	7.6	6.1	7.6	8.1	7.5	7.4	6.4	5.2
	Central (Everything in between)	7.9	8.4	7.2	5.4	7.5	7.8	7.6	7.5	6.7	5.5

**City of Copperas Cove
2018 Service Satisfaction Scores
Scale 1 to 10**

		City Services						
		Household Recycling Service	Street Lighting	Library Services	New Business Development	Variety of City-Sponsored Activities for Youth	Hills of Cove Golf Course	Senior Center
2011 Overall Satisfaction		5.9	5.7	8.0	4.9	5.0	-	-
2013 Overall Satisfaction		5.8	6.1	7.5	5.8	4.9	-	-
2015 Overall Satisfaction		6.7	6.4	7.7	5.5	5.6	5.8	6.0
2018 Overall Satisfaction		7.2	6.0	7.8	5.4	5.1	5.8	5.9
Residency	One year or less	7.0	5.8	8.5	6.7	5.8	8.5	6.8
	1-5 years	6.5	6.0	7.5	5.3	5.3	4.9	4.3
	6-10 years	6.9	5.7	7.8	5.3	5.2	6.3	6.5
	More than 10 years	7.3	6.0	7.8	5.3	5.1	5.7	5.8
Do you own or rent/lease your residence?	Own	7.1	5.8	7.8	5.2	4.9	5.7	5.8
	Rent/Lease	7.0	6.4	7.9	6.1	6.2	5.8	6.5
Currently work inside City?	Yes	6.9	5.8	7.8	4.9	4.8	5.5	6.2
	No, outside the city	6.7	5.6	7.5	5.1	4.8	5.6	5.6
	No, I am unemployed	7.5	6.6	8.0	5.9	5.9	3.5	5.8
	Retired	7.6	6.3	8.0	5.8	5.6	6.2	5.9
Age	18 to 24	9.0	8.0	9.0	8.7	8.5	8.5	8.5
	25 to 34	4.7	5.2	7.1	5.2	4.4	3.0	3.2
	35 to 44	6.6	5.9	7.8	5.1	5.5	5.1	6.7
	45 to 54	6.7	5.2	7.5	4.9	4.3	5.6	5.9
	55 to 64	7.2	5.7	7.8	5.0	4.8	5.7	5.0
	65 or over	7.9	6.6	7.9	5.7	5.8	6.5	6.3
Education	Some high school	5.3	4.3	5.0	9.0	-	-	-
	High school graduate	8.0	6.8	8.6	6.7	6.0	8.0	5.9
	Some college	7.2	5.7	7.7	5.1	5.1	5.9	5.5
	College graduate	7.0	6.0	7.8	5.5	5.2	5.2	6.2
	Graduate degree(s)	7.2	6.1	7.7	5.1	4.7	6.4	5.5
Income	\$25,000 or less	5.8	5.7	8.3	6.6	6.7	6.7	7.8
	\$25,001 - \$50,000	7.0	5.8	7.4	5.8	4.9	5.5	5.4
	\$50,001 - \$100,000	7.2	5.8	7.7	5.2	5.1	5.6	5.5
	Over \$100,000	7.4	6.2	7.8	4.8	5.2	6.0	6.4
Marital Status	Single	6.5	5.9	7.7	5.7	4.6	4.1	4.2
	Married/living with partner	7.2	6.0	7.8	5.3	5.3	6.1	6.1
	Widowed/separated/ divorced	7.0	5.9	8.1	5.8	4.7	5.6	6.1
Household Composition	Child(ren) age 12 or under	6.0	5.4	7.3	5.0	4.7	4.5	5.7
	Child(ren) over age 12	7.0	5.5	7.4	5.6	5.3	5.8	6.4
	Parent age 65 or older	7.3	5.9	7.5	5.9	5.7	6.3	7.2
	None of these	7.5	6.2	7.9	5.3	5.1	6.1	5.6
Gender	Male	7.5	6.3	7.8	5.8	5.6	5.9	6.5
	Female	6.9	5.7	7.8	4.9	4.8	5.6	5.3
Ethnicity	Asian	7.4	5.8	7.8	5.3	5.8	5.3	6.0
	White/Caucasian	7.1	6.0	7.8	5.4	5.2	5.7	5.9
	Black/African American	6.4	4.9	7.2	5.2	4.6	4.6	5.6
	Hispanic/Latino	7.1	6.2	7.7	5.1	5.3	6.5	6.9
	American Indian/Native	5.6	4.9	7.1	5.0	4.1	4.9	4.5
	Other	6.5	5.3	8.0	5.5	4.9	5.2	2.5
Which area of town do you reside in?	North (North of Ave. D)	6.8	5.3	7.3	5.1	4.7	5.2	5.3
	South (South of Hwy 190)	7.5	6.5	8.4	5.5	5.8	6.9	6.4
	Central (Everything in between)	7.3	6.2	7.7	5.8	5.1	5.4	5.9

**City of Copperas Cove
2015 Funding Importance Scores
Scale 1 to 10**

		Public Safety Services					City Service Hours/Response				
		Crime Control/Police Services	Fire and Emergency Medical Services (Am	Animal Control	Code Compliance	Municipal Court	Hours of Operation for City Parks and Recreation	Hours of Operation for City Hall	Hours of Operation for Animal Control	Hours of Operation for Utility Customer Service	Responsiveness of City Staff Regarding Utility Problems
2011 Funding Importance		8.1	8.3	6.5	6.4	6.4	6.0	5.8	5.9	6.3	6.9
2013 Funding Importance		8.2	8.4	6.5	6.3	6.4	6.3	6.1	6.1	6.6	7.1
2015 Funding Importance		8.5	8.6	6.8	6.4	6.7	6.4	6.1	6.4	6.5	7.1
2018 Funding Importance		8.7	8.7	7.1	6.5	6.6	6.5	6.0	6.5	6.9	7.4
Residency	One year or less	9.1	9.1	7.4	7.3	7.1	6.8	6.5	6.8	7.2	7.4
	1-5 years	8.6	8.6	6.8	6.6	6.3	6.1	5.7	6.2	6.8	7.3
	6-10 years	8.6	8.4	6.6	6.1	6.4	6.4	6.0	6.2	7.3	8.0
	More than 10 years	8.6	8.8	7.1	6.4	6.6	6.5	6.0	6.6	6.9	7.4
Do you own or rent/lease your residence?	Own	8.7	8.8	7.0	6.4	6.5	6.4	6.0	6.5	7.0	7.5
	Rent/Lease	8.1	8.2	7.0	6.6	6.5	6.5	6.0	6.5	6.4	7.2
Currently work inside City?	Yes	8.8	8.8	7.0	6.2	6.4	6.1	5.7	6.3	6.5	7.5
	No, outside the city	8.3	8.3	6.7	5.9	6.2	6.1	5.6	6.3	7.2	7.6
	No, I am unemployed	8.4	8.4	6.8	6.3	6.7	5.3	5.1	5.6	5.8	6.4
	Retired	8.9	9.0	7.4	7.0	7.0	7.0	6.6	6.8	7.1	7.5
Age	18 to 24	9.0	9.3	8.3	7.7	7.7	6.7	8.0	8.0	8.3	9.0
	25 to 34	8.4	7.6	6.7	5.8	5.8	5.8	5.2	6.0	6.2	6.4
	35 to 44	8.5	8.7	6.4	5.8	5.8	6.6	5.7	6.2	6.7	7.4
	45 to 54	8.6	8.7	7.0	6.0	6.2	5.7	5.5	6.3	7.2	7.8
	55 to 64	8.5	8.6	7.0	6.4	6.6	6.5	5.9	6.6	6.8	7.4
65 or over	8.9	8.9	7.3	7.0	7.0	6.9	6.5	6.6	7.0	7.4	
Education	Some high school	5.0	6.0	4.5	4.7	5.5	4.3	4.0	4.8	4.8	5.8
	High school graduate	8.6	8.6	7.7	7.3	6.5	6.2	6.2	7.1	6.5	7.3
	Some college	8.4	8.7	7.0	6.3	6.5	6.3	5.9	6.2	7.0	7.4
	College graduate	8.8	8.7	7.0	6.4	6.8	6.4	6.0	6.3	6.6	7.2
	Graduate degree(s)	9.1	9.0	7.1	6.6	6.5	7.1	6.4	7.1	7.7	8.1
Income	\$25,000 or less	7.6	8.1	7.0	6.0	6.6	6.4	6.0	6.1	6.2	6.7
	\$25,001 - \$50,000	8.3	8.3	7.1	6.2	6.2	6.2	5.7	6.3	6.5	7.1
	\$50,001 - \$100,000	8.8	9.0	6.9	6.3	6.6	6.4	6.2	6.5	7.3	7.8
	Over \$100,000	8.9	8.7	7.2	6.6	6.3	6.5	5.5	6.7	6.9	7.4
Marital Status	Single	7.4	7.6	6.8	5.5	6.2	5.4	5.3	5.7	6.2	6.8
	Married/living with partner	8.7	8.8	7.1	6.5	6.6	6.5	6.1	6.7	7.0	7.5
	Widowed/separated/ divorced	8.9	9.0	7.3	6.7	6.7	6.6	5.8	6.3	7.0	7.5
Household Composition	Child(ren) age 12 or under	8.5	8.5	6.5	5.6	5.9	6.2	5.3	6.1	6.5	7.5
	Child(ren) over age 12	8.3	8.4	6.8	5.9	6.4	6.1	5.8	6.4	6.8	7.5
	Parent age 65 or older	8.7	8.9	7.3	7.0	6.7	7.1	6.9	7.1	7.4	7.9
	None of these	8.8	8.8	7.2	6.6	6.7	6.4	6.0	6.4	6.9	7.4
Gender	Male	8.6	8.7	7.0	6.5	6.8	6.6	6.2	6.6	7.1	7.5
	Female	8.9	8.8	7.1	6.5	6.4	6.3	5.8	6.3	6.8	7.4
Ethnicity	Asian	7.2	7.3	6.2	5.5	5.3	5.1	5.2	6.0	7.0	7.5
	White/Caucasian	8.6	8.7	7.0	6.3	6.4	6.4	5.9	6.4	6.9	7.3
	Black/African American	8.2	8.3	6.7	6.9	6.5	6.7	6.0	6.3	7.4	8.1
	Hispanic/Latino	8.7	8.7	6.5	6.2	6.6	6.6	6.4	6.4	7.4	7.8
	American Indian/Native	8.3	8.7	7.6	5.9	6.3	6.2	6.3	7.2	7.9	7.8
Other	8.8	9.0	6.8	6.3	6.6	7.1	6.6	7.0	7.7	7.9	
Which area of town do you reside in?	North (North of Ave. D)	8.7	8.8	7.0	6.3	6.5	6.2	5.7	6.4	7.0	7.7
	South (South of Hwy 190)	8.6	8.8	7.1	6.5	6.5	6.8	6.4	6.6	7.1	7.4
	Central (Everything in between)	8.6	8.6	7.0	6.4	6.7	6.4	6.0	6.5	6.8	7.3

**City of Copperas Cove
2015 Funding Importance Scores
Scale 1 to 10**

		City Services							
		Residential Recycling Service	Street Lighting	Library Services	New Business Development	City-Sponsored Activities for Youth	Hills of Cove Golf Course	Senior Center	Street Maintenance
2011 Funding Importance		6.3	7.0	6.4	6.9	6.9	-	-	-
2013 Funding Importance		6.6	7.2	6.4	7.0	7.0	-	-	-
2015 Funding Importance		6.7	7.5	6.6	7.0	7.3	4.6	6.9	-
2018 Funding Importance		7.1	7.4	6.6	7.1	7.2	4.2	6.8	8.0
Residency	One year or less	7.2	7.8	7.3	7.1	6.2	4.9	7.3	8.0
	1-5 years	7.2	7.1	6.5	7.3	6.7	4.1	6.4	7.6
	6-10 years	7.4	7.6	6.8	7.2	7.3	3.9	6.7	8.1
	More than 10 years	7.0	7.5	6.6	7.0	7.4	4.1	6.8	8.1
Do you own or rent/lease your residence?	Own	7.1	7.5	6.6	7.0	7.3	4.2	6.7	8.1
	Rent/Lease	6.8	6.9	6.7	7.3	6.6	4.1	7.1	7.7
Currently work inside City?	Yes	7.1	7.4	6.3	7.5	7.5	3.8	6.3	8.3
	No, outside the city	7.0	7.2	6.5	6.7	6.9	3.8	7.0	7.8
	No, I am unemployed	6.2	7.2	6.0	5.9	7.1	4.1	6.3	7.8
	Retired	7.2	7.6	6.9	7.2	7.2	4.6	7.0	8.0
Age	18 to 24	8.7	8.3	9.0	8.7	6.7	6.3	8.0	8.7
	25 to 34	6.7	6.7	7.0	6.7	6.7	2.9	6.8	7.0
	35 to 44	7.1	7.1	6.0	7.8	7.4	3.6	6.5	8.1
	45 to 54	7.3	7.8	6.3	6.6	7.1	3.9	6.7	8.1
	55 to 64	6.8	7.3	6.5	6.9	7.2	3.9	6.8	8.1
	65 or over	7.3	7.6	6.9	7.3	7.3	4.7	6.9	8.1
Education	Some high school	5.0	5.7	5.3	6.8	5.5	2.0	4.5	7.5
	High school graduate	6.6	7.0	6.8	7.0	6.5	4.8	7.5	7.6
	Some college	6.7	7.5	6.6	7.0	6.8	3.9	6.6	8.0
	College graduate	7.1	7.2	6.6	6.9	7.3	4.1	6.9	7.8
	Graduate degree(s)	7.9	7.9	6.7	7.5	7.9	4.6	7.0	8.6
Income	\$25,000 or less	6.6	6.4	6.5	7.2	6.8	5.7	7.2	7.0
	\$25,001 - \$50,000	6.6	7.4	6.8	6.9	7.0	3.9	6.7	7.8
	\$50,001 - \$100,000	7.0	7.5	6.4	7.0	7.2	4.1	6.9	8.3
	Over \$100,000	7.7	7.6	6.7	7.5	7.5	4.3	6.7	8.1
Marital Status	Single	6.2	6.7	6.4	6.5	6.5	4.1	6.3	7.4
	Married/living with partner	7.3	7.5	6.6	7.2	7.3	4.3	6.9	8.1
	Widowed/separated/ divorced	6.7	7.5	6.7	6.9	7.0	3.9	6.9	8.1
Household Composition	Child(ren) age 12 or under	7.0	6.9	6.3	6.9	7.5	3.3	6.6	7.6
	Child(ren) over age 12	7.1	7.5	6.1	6.7	7.3	3.7	6.8	8.0
	Parent age 65 or older	7.7	7.9	7.0	6.6	7.1	3.4	7.4	8.3
	None of these	7.0	7.4	6.7	7.2	7.1	4.5	6.7	8.1
Gender	Male	7.4	7.6	6.6	7.2	7.3	4.2	6.9	8.2
	Female	6.9	7.3	6.6	7.1	7.1	4.1	6.7	8.0
Ethnicity	Asian	5.8	6.7	5.5	6.4	5.9	4.1	4.9	7.7
	White/Caucasian	7.0	7.4	6.5	7.0	7.1	4.2	6.7	8.0
	Black/African American	7.1	7.8	7.1	8.1	7.8	4.4	7.6	8.3
	Hispanic/Latino	7.1	7.6	7.3	7.2	7.3	4.5	7.1	7.9
	American Indian/Native	5.8	7.2	6.4	6.1	6.3	4.9	7.8	7.7
	Other	7.1	7.7	7.4	7.5	7.8	4.1	7.4	8.1
Which area of town do you reside in?	North (North of Ave. D)	7.2	7.4	6.4	7.1	7.2	3.7	6.8	8.1
	South (South of Hwy 190)	7.3	7.5	7.0	7.2	7.4	4.6	7.0	7.9
	Central (Everything in between)	6.9	7.5	6.5	7.1	7.1	4.2	6.7	8.2

City of Copperas Cove 2018 Budgetary Actions		Crime Control/ Police Services			
		Eliminate This Service	Reduce Service Levels	Raise User Fees	Raise Taxes
2011 Percentage Specifying		1%	12%	55%	36%
2013 Percentage Specifying		0%	10%	48%	37%
2015 Percentage Specifying		1%	11%	45%	48%
2018 Percentage Specifying		2%	8%	47%	44%
Residency	One year or less	-	13%	46%	38%
	1-5 years	-	21%	36%	48%
	6-10 years	3%	8%	44%	44%
	More than 10 years	2%	6%	49%	45%
Do you own or rent/lease your residence?	Own	2%	7%	50%	42%
	Rent/Lease	2%	16%	32%	52%
Currently work inside City?	Yes	-	9%	53%	44%
	No, outside the city	2%	7%	45%	44%
	No, I am unemployed	-	7%	33%	67%
	Retired	2%	8%	46%	44%
Age	18 to 24	-	-	67%	33%
	25 to 34	5%	5%	45%	45%
	35 to 44	-	22%	32%	46%
	45 to 54	-	8%	42%	57%
	55 to 64	3%	3%	53%	42%
	65 or over	2%	8%	50%	40%
Education	Some high school	-	50%	50%	-
	High school graduate	8%	4%	56%	28%
	Some college	2%	10%	45%	45%
	College graduate	-	9%	43%	49%
	Graduate degree(s)	3%	4%	51%	44%
Income	\$25,000 or less	-	15%	40%	40%
	\$25,001 - \$50,000	3%	13%	41%	43%
	\$50,001 - \$100,000	1%	8%	51%	43%
	Over \$100,000	3%	2%	52%	53%
Marital Status	Single	4%	17%	33%	46%
	Married/living with partner	2%	7%	49%	42%
	Widowed/separated/ divorced	2%	8%	45%	50%
Household Composition	Child(ren) age 12 or under	2%	15%	45%	42%
	Child(ren) over age 12	1%	15%	41%	45%
	Parent age 65 or older	4%	9%	65%	26%
	None of these	2%	6%	48%	46%
Gender	Male	2%	10%	50%	41%
	Female	2%	5%	45%	50%
Ethnicity	Asian	6%	17%	44%	28%
	White/Caucasian	2%	8%	46%	46%
	Black/African American	6%	13%	42%	35%
	Hispanic/Latino	3%	21%	35%	50%
	American Indian/Native	-	11%	33%	50%
	Other	-	6%	67%	33%
Which area of town do you reside in?	North (North of Ave. D)	3%	7%	48%	47%
	South (South of Hwy 190)	1%	12%	42%	43%
	Central (Everything in between)	2%	6%	47%	44%

City of Copperas Cove 2018 Budgetary Actions

		Fire and Emergency Medical Services			
		Eliminate This Service	Reduce Service Levels	Raise User Fees	Raise Taxes
2011 Percentage Specifying		0%	10%	60%	32%
2013 Percentage Specifying		0%	9%	51%	35%
2015 Percentage Specifying		0%	7%	48%	48%
2018 Percentage Specifying		2%	6%	48%	42%
Residency	One year or less	-	4%	67%	33%
	1-5 years	-	14%	45%	45%
	6-10 years	3%	5%	44%	41%
	More than 10 years	2%	5%	47%	42%
Do you own or rent/lease your residence?	Own	2%	6%	50%	40%
	Rent/Lease	2%	11%	43%	50%
Currently work inside City?	Yes	-	9%	54%	43%
	No, outside the city	2%	6%	44%	41%
	No, I am unemployed	-	7%	27%	73%
	Retired	2%	4%	49%	40%
Age	18 to 24	-	-	67%	33%
	25 to 34	5%	5%	45%	45%
	35 to 44	-	11%	49%	43%
	45 to 54	-	6%	45%	49%
	55 to 64	3%	6%	49%	42%
	65 or over	2%	6%	49%	38%
Education	Some high school	-	50%	50%	-
	High school graduate	8%	4%	64%	20%
	Some college	2%	7%	48%	41%
	College graduate	-	7%	42%	48%
	Graduate degree(s)	3%	3%	51%	43%
Income	\$25,000 or less	-	15%	35%	45%
	\$25,001 - \$50,000	3%	7%	49%	40%
	\$50,001 - \$100,000	1%	6%	53%	40%
	Over \$100,000	3%	3%	47%	43%
Marital Status	Single	4%	13%	42%	38%
	Married/living with partner	2%	6%	49%	38%
	Widowed/separated/ divorced	2%	2%	47%	56%
Household Composition	Child(ren) age 12 or under	2%	9%	49%	44%
	Child(ren) over age 12	1%	9%	47%	42%
	Parent age 65 or older	4%	4%	57%	26%
	None of these	2%	6%	48%	43%
Gender	Male	2%	6%	52%	37%
	Female	2%	5%	47%	47%
Ethnicity	Asian	6%	11%	39%	33%
	White/Caucasian	2%	6%	48%	42%
	Black/African American	6%	6%	45%	35%
	Hispanic/Latino	3%	9%	41%	44%
	American Indian/Native	-	-	44%	44%
	Other	-	11%	44%	33%
Which area of town do you reside in?	North (North of Ave. D)	3%	6%	48%	43%
	South (South of Hwy 190)	1%	9%	45%	43%
	Central (Everything in between)	2%	4%	48%	40%

City of Copperas Cove 2018 Budgetary Actions

		Animal Control			
		Eliminate This Service	Reduce Service Levels	Raise User Fees	Raise Taxes
2011 Percentage Specifying		4%	37%	55%	7%
2013 Percentage Specifying		2%	34%	53%	7%
2015 Percentage Specifying		2%	27%	65%	9%
2018 Percentage Specifying		3%	23%	63%	9%
Residency	One year or less	4%	29%	63%	4%
	1-5 years	2%	24%	67%	7%
	6-10 years	3%	23%	62%	8%
	More than 10 years	3%	23%	63%	10%
Do you own or rent/lease your residence?	Own	2%	24%	63%	8%
	Rent/Lease	5%	25%	61%	11%
Currently work inside City?	Yes	-	24%	68%	9%
	No, outside the city	4%	25%	58%	9%
	No, I am unemployed	-	33%	67%	7%
	Retired	4%	21%	65%	9%
Age	18 to 24	-	33%	67%	-
	25 to 34	5%	30%	45%	10%
	35 to 44	-	27%	65%	8%
	45 to 54	2%	20%	66%	12%
	55 to 64	5%	25%	64%	7%
	65 or over	2%	23%	64%	8%
Education	Some high school	-	50%	50%	-
	High school graduate	12%	28%	52%	-
	Some college	4%	24%	63%	6%
	College graduate	1%	25%	63%	11%
	Graduate degree(s)	1%	16%	71%	11%
Income	\$25,000 or less	-	50%	30%	20%
	\$25,001 - \$50,000	3%	20%	66%	8%
	\$50,001 - \$100,000	3%	27%	65%	5%
	Over \$100,000	3%	17%	68%	15%
Marital Status	Single	4%	21%	63%	17%
	Married/living with partner	3%	23%	65%	8%
	Widowed/separated/ divorced	3%	20%	59%	13%
Household Composition	Child(ren) age 12 or under	2%	31%	64%	5%
	Child(ren) over age 12	3%	26%	58%	13%
	Parent age 65 or older	4%	22%	61%	9%
	None of these	3%	23%	65%	8%
Gender	Male	2%	26%	66%	5%
	Female	3%	18%	64%	11%
Ethnicity	Asian	11%	28%	56%	6%
	White/Caucasian	3%	24%	65%	7%
	Black/African American	10%	26%	48%	13%
	Hispanic/Latino	6%	24%	65%	3%
	American Indian/Native	11%	17%	56%	11%
	Other	6%	28%	61%	6%
Which area of town do you reside in?	North (North of Ave. D)	3%	24%	64%	8%
	South (South of Hwy 190)	3%	28%	61%	9%
	Central (Everything in between)	3%	16%	68%	9%

City of Copperas Cove 2018 Budgetary Actions

		Code Compliance			
		Eliminate This Service	Reduce Service Levels	Raise User Fees	Raise Taxes
2011 Percentage Specifying		8%	39%	42%	7%
2013 Percentage Specifying		8%	36%	45%	7%
2015 Percentage Specifying		10%	36%	48%	10%
2018 Percentage Specifying		8%	38%	47%	6%
Residency	One year or less	-	38%	50%	8%
	1-5 years	12%	40%	43%	5%
	6-10 years	15%	28%	51%	10%
	More than 10 years	7%	39%	47%	6%
Do you own or rent/lease your residence?	Own	7%	38%	48%	6%
	Rent/Lease	11%	36%	43%	9%
Currently work inside City?	Yes	4%	47%	46%	7%
	No, outside the city	9%	43%	40%	4%
	No, I am unemployed	13%	20%	67%	7%
	Retired	7%	33%	52%	7%
Age	18 to 24	-	33%	67%	-
	25 to 34	15%	50%	35%	5%
	35 to 44	14%	35%	43%	14%
	45 to 54	3%	43%	48%	2%
	55 to 64	7%	43%	44%	6%
	65 or over	9%	32%	51%	7%
Education	Some high school	-	50%	50%	-
	High school graduate	12%	40%	36%	-
	Some college	6%	42%	48%	6%
	College graduate	9%	35%	46%	9%
	Graduate degree(s)	7%	35%	53%	3%
Income	\$25,000 or less	15%	55%	30%	10%
	\$25,001 - \$50,000	11%	38%	45%	6%
	\$50,001 - \$100,000	5%	40%	50%	6%
	Over \$100,000	10%	30%	52%	5%
Marital Status	Single	13%	38%	38%	13%
	Married/living with partner	9%	36%	50%	5%
	Widowed/separated/ divorced	5%	45%	42%	8%
Household Composition	Child(ren) age 12 or under	11%	44%	44%	4%
	Child(ren) over age 12	10%	40%	42%	8%
	Parent age 65 or older	9%	30%	52%	4%
	None of these	8%	38%	48%	6%
Gender	Male	10%	39%	46%	5%
	Female	7%	33%	51%	6%
Ethnicity	Asian	11%	44%	44%	6%
	White/Caucasian	8%	37%	49%	5%
	Black/African American	10%	42%	35%	10%
	Hispanic/Latino	6%	32%	53%	3%
	American Indian/Native	11%	50%	39%	6%
	Other	11%	44%	39%	-
Which area of town do you reside in?	North (North of Ave. D)	8%	41%	45%	6%
	South (South of Hwy 190)	8%	38%	50%	5%
	Central (Everything in between)	9%	35%	46%	7%

City of Copperas Cove 2018 Budgetary Actions		Municipal Court			
		Eliminate This Service	Reduce Service Levels	Raise User Fees	Raise Taxes
2011 Percentage Specifying		3%	34%	53%	8%
2013 Percentage Specifying		2%	39%	44%	8%
2015 Percentage Specifying		2%	33%	59%	10%
2018 Percentage Specifying		3%	32%	55%	6%
Residency	One year or less	4%	33%	46%	13%
	1-5 years	-	45%	50%	5%
	6-10 years	3%	21%	62%	8%
	More than 10 years	4%	31%	55%	6%
Do you own or rent/lease your residence?	Own	3%	32%	55%	6%
	Rent/Lease	2%	36%	50%	11%
Currently work inside City?	Yes	3%	38%	51%	7%
	No, outside the city	4%	38%	46%	5%
	No, I am unemployed	-	20%	60%	27%
	Retired	3%	27%	61%	6%
Age	18 to 24	-	33%	67%	-
	25 to 34	5%	40%	55%	5%
	35 to 44	8%	38%	41%	11%
	45 to 54	3%	31%	51%	8%
	55 to 64	5%	38%	48%	8%
	65 or over	1%	26%	64%	3%
Education	Some high school	-	50%	50%	-
	High school graduate	8%	44%	40%	-
	Some college	4%	32%	53%	6%
	College graduate	2%	31%	54%	10%
	Graduate degree(s)	4%	31%	61%	3%
Income	\$25,000 or less	-	50%	35%	10%
	\$25,001 - \$50,000	5%	32%	51%	7%
	\$50,001 - \$100,000	2%	33%	56%	8%
	Over \$100,000	5%	28%	58%	2%
Marital Status	Single	8%	33%	42%	8%
	Married/living with partner	3%	31%	56%	6%
	Widowed/separated/ divorced	3%	34%	55%	6%
Household Composition	Child(ren) age 12 or under	5%	42%	49%	4%
	Child(ren) over age 12	5%	35%	47%	6%
	Parent age 65 or older	4%	43%	48%	-
	None of these	2%	31%	57%	7%
Gender	Male	4%	31%	54%	7%
	Female	3%	32%	57%	5%
Ethnicity	Asian	17%	39%	50%	-
	White/Caucasian	3%	32%	54%	6%
	Black/African American	6%	32%	48%	10%
	Hispanic/Latino	3%	41%	47%	3%
	American Indian/Native	6%	39%	56%	6%
	Other	-	56%	44%	-
Which area of town do you reside in?	North (North of Ave. D)	6%	27%	56%	7%
	South (South of Hwy 190)	1%	42%	49%	5%
	Central (Everything in between)	3%	27%	60%	7%

City of Copperas Cove 2018 Budgetary Actions

		Hours of Operation for City Parks & Recreation			
		Eliminate This Service	Reduce Service Levels	Raise User Fees	Raise Taxes
2011 Percentage Specifying		2%	46%	45%	10%
2013 Percentage Specifying		2%	39%	41%	11%
2015 Percentage Specifying		1%	39%	53%	12%
2018 Percentage Specifying		3%	38%	46%	10%
Residency	One year or less	-	38%	46%	8%
	1-5 years	2%	45%	31%	19%
	6-10 years	5%	38%	38%	8%
	More than 10 years	2%	36%	50%	9%
Do you own or rent/lease your residence?	Own	2%	38%	46%	9%
	Rent/Lease	2%	48%	36%	16%
Currently work inside City?	Yes	3%	44%	44%	12%
	No, outside the city	3%	32%	44%	12%
	No, I am unemployed	-	47%	47%	-
	Retired	2%	38%	48%	9%
Age	18 to 24	-	33%	100%	-
	25 to 34	15%	30%	15%	30%
	35 to 44	3%	38%	35%	14%
	45 to 54	2%	46%	40%	11%
	55 to 64	1%	41%	49%	8%
	65 or over	2%	32%	55%	7%
Education	Some high school	-	100%	-	-
	High school graduate	4%	44%	40%	4%
	Some college	4%	41%	42%	10%
	College graduate	1%	40%	43%	12%
	Graduate degree(s)	3%	27%	59%	8%
Income	\$25,000 or less	-	65%	25%	10%
	\$25,001 - \$50,000	4%	40%	43%	9%
	\$50,001 - \$100,000	2%	36%	50%	9%
	Over \$100,000	2%	28%	53%	13%
Marital Status	Single	4%	38%	42%	4%
	Married/living with partner	2%	38%	46%	10%
	Widowed/separated/ divorced	3%	38%	47%	11%
Household Composition	Child(ren) age 12 or under	4%	45%	33%	15%
	Child(ren) over age 12	4%	42%	38%	10%
	Parent age 65 or older	9%	30%	52%	4%
	None of these	1%	38%	50%	8%
Gender	Male	2%	36%	51%	10%
	Female	3%	36%	45%	9%
Ethnicity	Asian	-	39%	50%	11%
	White/Caucasian	3%	37%	48%	8%
	Black/African American	6%	35%	35%	19%
	Hispanic/Latino	6%	59%	26%	6%
	American Indian/Native	-	44%	44%	6%
	Other	-	44%	44%	6%
Which area of town do you reside in?	North (North of Ave. D)	4%	39%	41%	10%
	South (South of Hwy 190)	1%	38%	50%	10%
	Central (Everything in between)	3%	33%	52%	7%

City of Copperas Cove 2018 Budgetary Actions		Hours of Operation for City Hall			
		Eliminate This Service	Reduce Service Levels	Raise User Fees	Raise Taxes
2011 Percentage Specifying		4%	53%	35%	7%
2013 Percentage Specifying		2%	57%	28%	6%
2015 Percentage Specifying		2%	53%	38%	9%
2018 Percentage Specifying		4%	48%	34%	8%
Residency	One year or less	4%	46%	33%	4%
	1-5 years	2%	52%	38%	5%
	6-10 years	10%	36%	38%	8%
	More than 10 years	4%	49%	32%	8%
Do you own or rent/lease your residence?	Own	3%	50%	33%	7%
	Rent/Lease	9%	39%	41%	5%
Currently work inside City?	Yes	4%	56%	37%	1%
	No, outside the city	6%	50%	24%	7%
	No, I am unemployed	7%	33%	47%	13%
	Retired	3%	44%	38%	10%
Age	18 to 24	-	33%	67%	-
	25 to 34	15%	45%	30%	5%
	35 to 44	8%	46%	35%	3%
	45 to 54	5%	54%	29%	9%
	55 to 64	2%	51%	33%	5%
	65 or over	3%	42%	38%	10%
Education	Some high school	-	50%	-	-
	High school graduate	8%	44%	36%	-
	Some college	4%	53%	32%	10%
	College graduate	5%	40%	40%	4%
	Graduate degree(s)	3%	53%	25%	12%
Income	\$25,000 or less	5%	45%	20%	10%
	\$25,001 - \$50,000	5%	44%	33%	9%
	\$50,001 - \$100,000	6%	43%	42%	6%
	Over \$100,000	-	65%	25%	7%
Marital Status	Single	13%	29%	33%	4%
	Married/living with partner	4%	50%	32%	8%
	Widowed/separated/ divorced	5%	45%	38%	8%
Household Composition	Child(ren) age 12 or under	4%	58%	31%	2%
	Child(ren) over age 12	8%	47%	29%	12%
	Parent age 65 or older	13%	43%	35%	-
	None of these	3%	49%	35%	7%
Gender	Male	2%	47%	37%	8%
	Female	7%	45%	34%	7%
Ethnicity	Asian	-	50%	28%	17%
	White/Caucasian	5%	46%	34%	8%
	Black/African American	6%	45%	35%	6%
	Hispanic/Latino	6%	59%	18%	9%
	American Indian/Native	6%	50%	33%	6%
	Other	6%	56%	22%	6%
Which area of town do you reside in?	North (North of Ave. D)	3%	47%	34%	6%
	South (South of Hwy 190)	3%	48%	34%	9%
	Central (Everything in between)	7%	47%	34%	6%

City of Copperas Cove 2018 Budgetary Actions

		Hours of Operation for Animal Control			
		Eliminate This Service	Reduce Service Levels	Raise User Fees	Raise Taxes
2011 Percentage Specifying		3%	45%	47%	7%
2013 Percentage Specifying		2%	43%	44%	5%
2015 Percentage Specifying		3%	39%	55%	8%
2018 Percentage Specifying		3%	34%	53%	8%
Residency	One year or less	-	42%	50%	4%
	1-5 years	-	43%	52%	5%
	6-10 years	5%	33%	54%	3%
	More than 10 years	3%	31%	54%	10%
Do you own or rent/lease your residence?	Own	2%	34%	53%	7%
	Rent/Lease	5%	41%	52%	7%
Currently work inside City?	Yes	1%	38%	59%	7%
	No, outside the city	5%	31%	53%	7%
	No, I am unemployed	-	40%	53%	7%
	Retired	2%	33%	52%	9%
Age	18 to 24	-	67%	67%	-
	25 to 34	10%	35%	40%	10%
	35 to 44	3%	43%	51%	3%
	45 to 54	2%	35%	51%	12%
	55 to 64	2%	32%	55%	7%
	65 or over	1%	31%	56%	7%
Education	Some high school	-	50%	50%	-
	High school graduate	4%	36%	52%	-
	Some college	3%	33%	52%	9%
	College graduate	2%	37%	50%	8%
	Graduate degree(s)	1%	25%	63%	8%
Income	\$25,000 or less	-	55%	40%	10%
	\$25,001 - \$50,000	3%	31%	52%	8%
	\$50,001 - \$100,000	4%	35%	57%	3%
	Over \$100,000	-	28%	57%	17%
Marital Status	Single	4%	29%	50%	8%
	Married/living with partner	2%	35%	51%	8%
	Widowed/separated/ divorced	3%	25%	64%	8%
Household Composition	Child(ren) age 12 or under	4%	42%	49%	5%
	Child(ren) over age 12	5%	36%	51%	6%
	Parent age 65 or older	4%	35%	48%	9%
	None of these	1%	33%	55%	9%
Gender	Male	2%	36%	55%	5%
	Female	3%	31%	51%	11%
Ethnicity	Asian	6%	28%	56%	6%
	White/Caucasian	3%	33%	54%	6%
	Black/African American	10%	32%	45%	10%
	Hispanic/Latino	6%	47%	47%	3%
	American Indian/Native	11%	22%	61%	-
	Other	6%	44%	44%	6%
Which area of town do you reside in?	North (North of Ave. D)	3%	29%	55%	6%
	South (South of Hwy 190)	1%	36%	53%	10%
	Central (Everything in between)	4%	32%	56%	7%

City of Copperas Cove 2018 Budgetary Actions		Hours of Operation for Utility Customer Service			
		Eliminate This Service	Reduce Service Levels	Raise User Fees	Raise Taxes
2011 Percentage Specifying		2%	45%	41%	10%
2013 Percentage Specifying		0%	44%	37%	10%
2015 Percentage Specifying		2%	42%	47%	12%
2018 Percentage Specifying		4%	36%	43%	11%
Residency	One year or less	4%	54%	29%	4%
	1-5 years	2%	38%	43%	17%
	6-10 years	10%	28%	41%	10%
	More than 10 years	4%	35%	44%	12%
Do you own or rent/lease your residence?	Own	4%	37%	43%	10%
	Rent/Lease	9%	39%	34%	16%
Currently work inside City?	Yes	4%	41%	43%	10%
	No, outside the city	7%	39%	29%	13%
	No, I am unemployed	-	40%	47%	13%
	Retired	2%	32%	51%	11%
Age	18 to 24	-	67%	33%	-
	25 to 34	15%	25%	35%	15%
	35 to 44	3%	46%	38%	11%
	45 to 54	3%	43%	37%	14%
	55 to 64	3%	41%	38%	10%
	65 or over	4%	27%	52%	11%
Education	Some high school	-	50%	-	-
	High school graduate	4%	48%	36%	4%
	Some college	3%	36%	43%	13%
	College graduate	4%	39%	41%	10%
	Graduate degree(s)	8%	27%	47%	13%
Income	\$25,000 or less	-	45%	25%	20%
	\$25,001 - \$50,000	4%	35%	42%	13%
	\$50,001 - \$100,000	5%	33%	50%	13%
	Over \$100,000	7%	37%	42%	8%
Marital Status	Single	4%	33%	33%	8%
	Married/living with partner	5%	35%	44%	10%
	Widowed/separated/ divorced	3%	38%	41%	19%
Household Composition	Child(ren) age 12 or under	9%	36%	44%	9%
	Child(ren) over age 12	8%	35%	40%	14%
	Parent age 65 or older	4%	35%	52%	-
	None of these	3%	39%	42%	11%
Gender	Male	4%	31%	51%	12%
	Female	5%	38%	39%	11%
Ethnicity	Asian	6%	28%	50%	11%
	White/Caucasian	4%	36%	44%	11%
	Black/African American	16%	19%	42%	19%
	Hispanic/Latino	9%	50%	18%	15%
	American Indian/Native	6%	44%	39%	6%
	Other	11%	39%	33%	6%
Which area of town do you reside in?	North (North of Ave. D)	6%	34%	40%	12%
	South (South of Hwy 190)	2%	40%	43%	14%
	Central (Everything in between)	7%	31%	47%	8%

City of Copperas Cove 2018 Budgetary Actions

		Responsiveness of Staff for Utility Problems			
		Eliminate This Service	Reduce Service Levels	Raise User Fees	Raise Taxes
2011 Percentage Specifying		3%	34%	50%	12%
2013 Percentage Specifying		1%	35%	42%	14%
2015 Percentage Specifying		3%	35%	51%	15%
2018 Percentage Specifying		5%	28%	46%	14%
Residency	One year or less	8%	33%	38%	8%
	1-5 years	2%	36%	45%	17%
	6-10 years	13%	26%	41%	10%
	More than 10 years	4%	27%	47%	15%
Do you own or rent/lease your residence?	Own	4%	29%	48%	12%
	Rent/Lease	11%	34%	32%	20%
Currently work inside City?	Yes	4%	31%	49%	13%
	No, outside the city	8%	27%	34%	15%
	No, I am unemployed	-	33%	53%	13%
	Retired	2%	28%	51%	14%
Age	18 to 24	-	33%	67%	-
	25 to 34	10%	35%	35%	15%
	35 to 44	8%	32%	41%	11%
	45 to 54	5%	29%	40%	17%
	55 to 64	5%	28%	43%	14%
	65 or over	3%	26%	53%	14%
Education	Some high school	-	50%	50%	-
	High school graduate	4%	32%	52%	4%
	Some college	3%	34%	40%	17%
	College graduate	7%	28%	42%	15%
	Graduate degree(s)	5%	20%	57%	12%
Income	\$25,000 or less	5%	45%	25%	20%
	\$25,001 - \$50,000	5%	29%	39%	19%
	\$50,001 - \$100,000	4%	25%	53%	14%
	Over \$100,000	7%	27%	53%	10%
Marital Status	Single	8%	25%	38%	13%
	Married/living with partner	4%	29%	49%	11%
	Widowed/separated/ divorced	6%	27%	39%	23%
Household Composition	Child(ren) age 12 or under	9%	35%	45%	9%
	Child(ren) over age 12	9%	26%	41%	18%
	Parent age 65 or older	4%	30%	57%	4%
	None of these	3%	29%	47%	14%
Gender	Male	4%	26%	52%	14%
	Female	5%	26%	45%	14%
Ethnicity	Asian	6%	28%	44%	22%
	White/Caucasian	4%	29%	46%	14%
	Black/African American	19%	13%	45%	16%
	Hispanic/Latino	15%	44%	21%	15%
	American Indian/Native	11%	28%	44%	11%
	Other	11%	33%	50%	6%
Which area of town do you reside in?	North (North of Ave. D)	8%	27%	48%	13%
	South (South of Hwy 190)	2%	30%	45%	19%
	Central (Everything in between)	5%	27%	47%	10%

City of Copperas Cove 2018 Budgetary Actions		Household Recycling Service			
		Eliminate This Service	Reduce Service Levels	Raise User Fees	Raise Taxes
2011 Percentage Specifying		12%	43%	33%	10%
2013 Percentage Specifying		9%	35%	38%	10%
2015 Percentage Specifying		12%	38%	39%	16%
2018 Percentage Specifying		9%	30%	43%	15%
Residency	One year or less	8%	25%	50%	13%
	1-5 years	12%	31%	36%	21%
	6-10 years	5%	31%	51%	8%
	More than 10 years	9%	31%	43%	15%
Do you own or rent/lease your residence?	Own	8%	32%	43%	14%
	Rent/Lease	18%	23%	48%	14%
Currently work inside City?	Yes	9%	32%	46%	10%
	No, outside the city	8%	31%	37%	19%
	No, I am unemployed	20%	7%	60%	20%
	Retired	8%	30%	46%	14%
Age	18 to 24	-	67%	33%	-
	25 to 34	15%	25%	35%	35%
	35 to 44	11%	24%	43%	11%
	45 to 54	8%	34%	37%	22%
	55 to 64	9%	32%	42%	11%
	65 or over	8%	30%	49%	12%
Education	Some high school	50%	50%	50%	-
	High school graduate	12%	32%	44%	-
	Some college	12%	30%	39%	13%
	College graduate	6%	34%	44%	17%
	Graduate degree(s)	8%	25%	48%	17%
Income	\$25,000 or less	20%	35%	35%	25%
	\$25,001 - \$50,000	11%	26%	44%	15%
	\$50,001 - \$100,000	9%	35%	42%	9%
	Over \$100,000	5%	27%	48%	23%
Marital Status	Single	13%	33%	38%	8%
	Married/living with partner	8%	30%	42%	16%
	Widowed/separated/ divorced	13%	25%	55%	11%
Household Composition	Child(ren) age 12 or under	13%	38%	33%	13%
	Child(ren) over age 12	10%	29%	41%	15%
	Parent age 65 or older	9%	39%	43%	4%
	None of these	8%	32%	44%	13%
Gender	Male	9%	33%	44%	14%
	Female	8%	29%	43%	16%
Ethnicity	Asian	11%	28%	44%	11%
	White/Caucasian	10%	31%	42%	13%
	Black/African American	16%	29%	39%	23%
	Hispanic/Latino	15%	44%	24%	18%
	American Indian/Native	28%	11%	33%	28%
	Other	17%	28%	50%	11%
Which area of town do you reside in?	North (North of Ave. D)	11%	27%	45%	18%
	South (South of Hwy 190)	8%	31%	46%	14%
	Central (Everything in between)	9%	32%	40%	11%

City of Copperas Cove 2018 Budgetary Actions		Street Lighting			
		Eliminate This Service	Reduce Service Levels	Raise User Fees	Raise Taxes
2011 Percentage Specifying		2%	32%	37%	24%
2013 Percentage Specifying		2%	29%	34%	28%
2015 Percentage Specifying		2%	25%	34%	40%
2018 Percentage Specifying		3%	23%	36%	32%
Residency	One year or less	-	25%	33%	38%
	1-5 years	5%	33%	24%	36%
	6-10 years	3%	31%	38%	21%
	More than 10 years	3%	20%	37%	33%
Do you own or rent/lease your residence?	Own	3%	22%	37%	32%
	Rent/Lease	5%	32%	25%	34%
Currently work inside City?	Yes	-	24%	41%	31%
	No, outside the city	4%	25%	32%	32%
	No, I am unemployed	7%	7%	47%	27%
	Retired	3%	24%	36%	33%
Age	18 to 24	-	67%	33%	-
	25 to 34	5%	25%	15%	45%
	35 to 44	3%	38%	19%	27%
	45 to 54	-	18%	46%	32%
	55 to 64	5%	24%	36%	33%
	65 or over	4%	20%	39%	33%
Education	Some high school	-	-	-	50%
	High school graduate	4%	28%	36%	16%
	Some college	3%	25%	33%	33%
	College graduate	2%	23%	39%	31%
	Graduate degree(s)	3%	21%	35%	39%
Income	\$25,000 or less	-	35%	20%	35%
	\$25,001 - \$50,000	3%	27%	30%	32%
	\$50,001 - \$100,000	4%	22%	42%	31%
	Over \$100,000	3%	18%	35%	40%
Marital Status	Single	4%	38%	21%	29%
	Married/living with partner	4%	21%	35%	32%
	Widowed/separated/ divorced	2%	22%	42%	39%
Household Composition	Child(ren) age 12 or under	4%	36%	20%	33%
	Child(ren) over age 12	4%	24%	40%	28%
	Parent age 65 or older	4%	26%	43%	22%
	None of these	3%	22%	38%	34%
Gender	Male	4%	26%	35%	33%
	Female	3%	20%	36%	35%
Ethnicity	Asian	-	28%	6%	50%
	White/Caucasian	4%	24%	36%	32%
	Black/African American	6%	10%	32%	39%
	Hispanic/Latino	6%	32%	32%	24%
	American Indian/Native	6%	11%	44%	28%
	Other	-	22%	56%	22%
Which area of town do you reside in?	North (North of Ave. D)	5%	22%	40%	30%
	South (South of Hwy 190)	2%	23%	33%	39%
	Central (Everything in between)	3%	25%	33%	29%

City of Copperas Cove 2018 Budgetary Actions

		Library Services			
		Eliminate This Service	Reduce Service Levels	Raise User Fees	Raise Taxes
2011 Percentage Specifying		4%	35%	51%	9%
2013 Percentage Specifying		5%	39%	39%	11%
2015 Percentage Specifying		4%	33%	52%	15%
2018 Percentage Specifying		8%	32%	42%	15%
Residency	One year or less	-	25%	46%	25%
	1-5 years	14%	33%	31%	21%
	6-10 years	10%	33%	38%	13%
	More than 10 years	7%	33%	43%	14%
Do you own or rent/lease your residence?	Own	8%	31%	43%	14%
	Rent/Lease	7%	43%	32%	23%
Currently work inside City?	Yes	7%	40%	40%	10%
	No, outside the city	9%	35%	36%	17%
	No, I am unemployed	13%	7%	73%	20%
	Retired	7%	28%	44%	17%
Age	18 to 24	-	33%	33%	33%
	25 to 34	15%	10%	40%	25%
	35 to 44	14%	35%	32%	16%
	45 to 54	12%	38%	38%	12%
	55 to 64	6%	33%	47%	14%
	65 or over	5%	31%	44%	16%
Education	Some high school	-	100%	-	-
	High school graduate	4%	36%	48%	4%
	Some college	10%	32%	39%	14%
	College graduate	7%	32%	45%	16%
	Graduate degree(s)	8%	31%	40%	21%
Income	\$25,000 or less	5%	50%	25%	20%
	\$25,001 - \$50,000	5%	31%	44%	18%
	\$50,001 - \$100,000	9%	32%	43%	12%
	Over \$100,000	13%	30%	40%	18%
Marital Status	Single	8%	33%	33%	17%
	Married/living with partner	8%	30%	42%	16%
	Widowed/separated/ divorced	5%	34%	47%	17%
Household Composition	Child(ren) age 12 or under	13%	35%	35%	15%
	Child(ren) over age 12	15%	35%	41%	12%
	Parent age 65 or older	4%	35%	39%	9%
	None of these	6%	34%	42%	16%
Gender	Male	10%	34%	40%	17%
	Female	5%	30%	45%	14%
Ethnicity	Asian	6%	33%	39%	11%
	White/Caucasian	8%	31%	42%	15%
	Black/African American	6%	32%	45%	13%
	Hispanic/Latino	12%	44%	29%	12%
	American Indian/Native	17%	28%	50%	6%
	Other	11%	33%	39%	6%
Which area of town do you reside in?	North (North of Ave. D)	10%	31%	42%	16%
	South (South of Hwy 190)	4%	31%	48%	16%
	Central (Everything in between)	11%	32%	34%	16%

City of Copperas Cove 2018 Budgetary Actions		New Business Development			
		Eliminate This Service	Reduce Service Levels	Raise User Fees	Raise Taxes
2011 Percentage Specifying		8%	33%	46%	9%
2013 Percentage Specifying		7%	30%	42%	12%
2015 Percentage Specifying		9%	27%	53%	14%
2018 Percentage Specifying		10%	30%	42%	12%
Residency	One year or less	4%	21%	50%	17%
	1-5 years	5%	36%	43%	17%
	6-10 years	10%	33%	36%	15%
	More than 10 years	11%	29%	41%	10%
Do you own or rent/lease your residence?	Own	10%	30%	43%	10%
	Rent/Lease	7%	30%	41%	23%
Currently work inside City?	Yes	7%	25%	49%	15%
	No, outside the city	10%	33%	39%	9%
	No, I am unemployed	20%	27%	53%	7%
	Retired	9%	30%	41%	13%
Age	18 to 24	-	33%	67%	-
	25 to 34	5%	30%	40%	25%
	35 to 44	14%	27%	38%	16%
	45 to 54	9%	32%	43%	9%
	55 to 64	9%	30%	49%	8%
	65 or over	10%	29%	38%	13%
Education	Some high school	-	-	50%	-
	High school graduate	12%	32%	40%	-
	Some college	10%	31%	39%	14%
	College graduate	8%	30%	42%	12%
	Graduate degree(s)	13%	29%	45%	11%
Income	\$25,000 or less	5%	20%	50%	15%
	\$25,001 - \$50,000	7%	34%	40%	14%
	\$50,001 - \$100,000	12%	27%	45%	11%
	Over \$100,000	13%	33%	37%	12%
Marital Status	Single	8%	17%	46%	21%
	Married/living with partner	10%	30%	42%	12%
	Widowed/separated/ divorced	9%	31%	41%	11%
Household Composition	Child(ren) age 12 or under	11%	35%	36%	13%
	Child(ren) over age 12	12%	32%	38%	14%
	Parent age 65 or older	13%	22%	48%	9%
	None of these	9%	29%	43%	11%
Gender	Male	11%	32%	39%	12%
	Female	9%	24%	49%	11%
Ethnicity	Asian	6%	33%	44%	17%
	White/Caucasian	11%	30%	40%	12%
	Black/African American	10%	16%	58%	13%
	Hispanic/Latino	18%	44%	21%	15%
	American Indian/Native	22%	28%	44%	6%
	Other	17%	28%	50%	6%
Which area of town do you reside in?	North (North of Ave. D)	11%	26%	46%	11%
	South (South of Hwy 190)	8%	32%	41%	11%
	Central (Everything in between)	12%	31%	38%	12%

City of Copperas Cove 2018 Budgetary Actions		City-Sponsored Activities for Youth			
		Eliminate This Service	Reduce Service Levels	Raise User Fees	Raise Taxes
2011 Percentage Specifying		6%	25%	55%	15%
2013 Percentage Specifying		6%	24%	47%	16%
2015 Percentage Specifying		4%	17%	62%	20%
2018 Percentage Specifying		4%	24%	54%	16%
Residency	One year or less	8%	21%	38%	33%
	1-5 years	10%	26%	40%	26%
	6-10 years	3%	23%	49%	23%
	More than 10 years	4%	24%	59%	11%
Do you own or rent/lease your residence?	Own	4%	25%	56%	13%
	Rent/Lease	9%	20%	41%	34%
Currently work inside City?	Yes	4%	22%	62%	16%
	No, outside the city	6%	25%	52%	15%
	No, I am unemployed	7%	13%	67%	20%
	Retired	3%	24%	52%	16%
Age	18 to 24	33%	33%	33%	-
	25 to 34	10%	5%	50%	35%
	35 to 44	5%	30%	41%	27%
	45 to 54	3%	28%	57%	12%
	55 to 64	6%	25%	58%	10%
	65 or over	2%	22%	56%	16%
Education	Some high school	-	100%	-	-
	High school graduate	4%	32%	52%	4%
	Some college	6%	29%	48%	15%
	College graduate	2%	18%	58%	17%
	Graduate degree(s)	7%	21%	59%	17%
Income	\$25,000 or less	10%	20%	45%	25%
	\$25,001 - \$50,000	4%	25%	50%	17%
	\$50,001 - \$100,000	4%	26%	59%	12%
	Over \$100,000	7%	20%	60%	17%
Marital Status	Single	8%	17%	42%	21%
	Married/living with partner	5%	24%	54%	16%
	Widowed/separated/ divorced	3%	23%	56%	14%
Household Composition	Child(ren) age 12 or under	4%	24%	40%	29%
	Child(ren) over age 12	3%	22%	59%	15%
	Parent age 65 or older	9%	39%	43%	9%
	None of these	5%	23%	56%	13%
Gender	Male	5%	27%	55%	15%
	Female	3%	20%	53%	16%
Ethnicity	Asian	11%	28%	50%	17%
	White/Caucasian	4%	24%	55%	14%
	Black/African American	13%	13%	52%	26%
	Hispanic/Latino	12%	38%	32%	15%
	American Indian/Native	11%	22%	56%	6%
	Other	6%	11%	72%	11%
Which area of town do you reside in?	North (North of Ave. D)	6%	19%	52%	21%
	South (South of Hwy 190)	3%	28%	59%	11%
	Central (Everything in between)	6%	22%	53%	15%

City of Copperas Cove 2018 Budgetary Actions

Hills of Cove Golf Course

		Eliminate This Service	Reduce Service Levels	Raise User Fees	Raise Taxes
2011 Percentage Specifying		-	-	-	-
2013 Percentage Specifying		-	-	-	-
2015 Percentage Specifying		31%	24%	45%	5%
2018 Percentage Specifying		38%	25%	39%	3%
Residency	One year or less	38%	21%	38%	8%
	1-5 years	40%	29%	36%	2%
	6-10 years	49%	23%	41%	-
	More than 10 years	36%	25%	39%	3%
Do you own or rent/lease your residence?	Own	36%	25%	40%	3%
	Rent/Lease	52%	27%	34%	2%
Currently work inside City?	Yes	41%	24%	46%	1%
	No, outside the city	44%	26%	36%	1%
	No, I am unemployed	27%	27%	60%	-
	Retired	34%	24%	37%	6%
Age	18 to 24	33%	33%	33%	-
	25 to 34	70%	30%	30%	5%
	35 to 44	57%	22%	24%	3%
	45 to 54	42%	20%	43%	-
	55 to 64	38%	32%	36%	-
	65 or over	28%	24%	44%	6%
Education	Some high school	-	50%	50%	-
	High school graduate	24%	28%	48%	-
	Some college	45%	24%	33%	4%
	College graduate	37%	30%	39%	2%
	Graduate degree(s)	33%	21%	45%	4%
Income	\$25,000 or less	40%	35%	35%	10%
	\$25,001 - \$50,000	41%	25%	39%	2%
	\$50,001 - \$100,000	40%	24%	39%	3%
	Over \$100,000	35%	20%	52%	2%
Marital Status	Single	42%	25%	25%	13%
	Married/living with partner	36%	24%	40%	3%
	Widowed/separated/ divorced	42%	23%	42%	2%
Household Composition	Child(ren) age 12 or under	49%	27%	27%	2%
	Child(ren) over age 12	42%	17%	47%	3%
	Parent age 65 or older	35%	30%	35%	-
	None of these	35%	27%	39%	4%
Gender	Male	39%	30%	38%	3%
	Female	39%	18%	41%	3%
Ethnicity	Asian	33%	22%	44%	-
	White/Caucasian	36%	25%	40%	3%
	Black/African American	35%	19%	45%	6%
	Hispanic/Latino	50%	41%	12%	-
	American Indian/Native	50%	11%	44%	-
	Other	56%	22%	22%	-
Which area of town do you reside in?	North (North of Ave. D)	40%	23%	36%	5%
	South (South of Hwy 190)	35%	25%	42%	3%
	Central (Everything in between)	39%	26%	41%	1%

City of Copperas Cove 2018 Budgetary Actions		Senior Center			
		Eliminate This Service	Reduce Service Levels	Raise User Fees	Raise Taxes
2011 Percentage Specifying		-	-	-	-
2013 Percentage Specifying		-	-	-	-
2015 Percentage Specifying		4%	24%	52%	23%
2018 Percentage Specifying		6%	27%	45%	18%
Residency	One year or less	-	21%	50%	17%
	1-5 years	12%	38%	36%	14%
	6-10 years	5%	23%	46%	15%
	More than 10 years	5%	26%	46%	19%
Do you own or rent/lease your residence?	Own	5%	27%	47%	16%
	Rent/Lease	5%	32%	36%	25%
Currently work inside City?	Yes	6%	28%	54%	13%
	No, outside the city	6%	22%	39%	22%
	No, I am unemployed	7%	13%	60%	13%
	Retired	4%	30%	45%	17%
Age	18 to 24	-	33%	67%	-
	25 to 34	15%	15%	25%	35%
	35 to 44	11%	32%	35%	19%
	45 to 54	3%	26%	48%	20%
	55 to 64	5%	26%	48%	18%
	65 or over	5%	27%	50%	13%
Education	Some high school	-	100%	-	-
	High school graduate	4%	32%	48%	4%
	Some college	9%	23%	47%	17%
	College graduate	2%	29%	42%	22%
	Graduate degree(s)	7%	27%	49%	15%
Income	\$25,000 or less	5%	25%	25%	35%
	\$25,001 - \$50,000	5%	30%	41%	20%
	\$50,001 - \$100,000	6%	27%	50%	16%
	Over \$100,000	7%	22%	48%	15%
Marital Status	Single	4%	25%	33%	25%
	Married/living with partner	6%	26%	43%	18%
	Widowed/separated/ divorced	5%	23%	53%	19%
Household Composition	Child(ren) age 12 or under	9%	29%	31%	24%
	Child(ren) over age 12	6%	27%	45%	19%
	Parent age 65 or older	9%	26%	48%	9%
	None of these	4%	28%	47%	16%
Gender	Male	8%	27%	45%	18%
	Female	3%	24%	47%	17%
Ethnicity	Asian	-	39%	39%	22%
	White/Caucasian	6%	25%	45%	19%
	Black/African American	6%	29%	35%	23%
	Hispanic/Latino	6%	35%	38%	15%
	American Indian/Native	-	22%	39%	28%
	Other	11%	28%	44%	11%
Which area of town do you reside in?	North (North of Ave. D)	7%	24%	45%	20%
	South (South of Hwy 190)	4%	26%	43%	22%
	Central (Everything in between)	6%	29%	47%	11%

City of Copperas Cove 2018 Budgetary Actions		Street Maintenance			
		Eliminate This Service	Reduce Service Levels	Raise User Fees	Raise Taxes
2011 Percentage Specifying		-	-	-	-
2013 Percentage Specifying		-	-	-	-
2015 Percentage Specifying		-	-	-	-
2018 Percentage Specifying		2%	16%	33%	46%
Residency	One year or less	-	13%	29%	50%
	1-5 years	2%	29%	21%	45%
	6-10 years	5%	23%	38%	31%
	More than 10 years	2%	14%	35%	49%
Do you own or rent/lease your residence?	Own	2%	17%	35%	44%
	Rent/Lease	2%	18%	25%	52%
Currently work inside City?	Yes	1%	15%	35%	50%
	No, outside the city	2%	16%	38%	41%
	No, I am unemployed	-	13%	40%	40%
	Retired	2%	18%	29%	50%
Age	18 to 24	-	33%	33%	33%
	25 to 34	15%	10%	30%	45%
	35 to 44	-	24%	32%	41%
	45 to 54	-	15%	34%	51%
	55 to 64	1%	17%	40%	42%
	65 or over	2%	15%	29%	50%
Education	Some high school	-	-	-	50%
	High school graduate	4%	20%	44%	20%
	Some college	2%	17%	33%	48%
	College graduate	1%	16%	33%	47%
	Graduate degree(s)	3%	15%	29%	53%
Income	\$25,000 or less	-	25%	25%	45%
	\$25,001 - \$50,000	4%	22%	31%	41%
	\$50,001 - \$100,000	1%	15%	40%	47%
	Over \$100,000	2%	10%	30%	58%
Marital Status	Single	4%	17%	33%	50%
	Married/living with partner	2%	16%	33%	46%
	Widowed/separated/ divorced	2%	13%	36%	50%
Household Composition	Child(ren) age 12 or under	4%	24%	35%	38%
	Child(ren) over age 12	3%	15%	35%	45%
	Parent age 65 or older	9%	17%	35%	30%
	None of these	1%	15%	33%	50%
Gender	Male	2%	17%	36%	47%
	Female	3%	12%	33%	47%
Ethnicity	Asian	-	22%	39%	56%
	White/Caucasian	2%	17%	30%	50%
	Black/African American	6%	-	45%	45%
	Hispanic/Latino	6%	29%	35%	26%
	American Indian/Native	-	17%	33%	44%
	Other	-	17%	72%	17%
Which area of town do you reside in?	North (North of Ave. D)	2%	12%	37%	48%
	South (South of Hwy 190)	1%	19%	26%	53%
	Central (Everything in between)	3%	16%	34%	42%

City of Copperas Cove 2015 Future Projects

Which projects would you like to see implemented?

		Construct a new animal shelter facility	Support Business Highway 190 Master Plan	Support upgrades to all City parks (walking trail, athletic fields, soccer complexes, pools, parking lots)	Support construction of a new sports venue	Support upgrades to the Civic Center (building appearance, additional rental space)	Support construction of a new Civic Center facility on the east end of the City
2011 Percentage Specifying		-	-	67%	-	-	-
2013 Percentage Specifying		-	-	58%	-	18%	-
2015 Percentage Specifying		-	59%	76%	-	20%	18%
2018 Percentage Specifying		59%	33%	87%	25%	41%	25%
Residency	One year or less	71%	50%	88%	25%	25%	13%
	1-5 years	52%	46%	89%	33%	37%	20%
	6-10 years	64%	44%	89%	19%	33%	25%
	More than 10 years	59%	28%	87%	25%	44%	26%
	Do you own or rent/lease your residence?	Own	59%	33%	87%	25%	40%
	Rent/Lease	57%	39%	91%	27%	39%	20%
Currently work inside City?	Yes	53%	31%	90%	36%	46%	24%
	No, outside the city	66%	38%	89%	26%	32%	21%
	No, I am unemployed	60%	33%	93%	13%	67%	20%
	Retired	59%	31%	84%	22%	40%	27%
Age	18 to 24	100%	33%	67%	-	-	33%
	25 to 34	71%	38%	95%	52%	29%	14%
	35 to 44	46%	40%	97%	29%	37%	23%
	45 to 54	65%	37%	90%	28%	34%	25%
	55 to 64	57%	35%	88%	21%	49%	22%
	65 or over	57%	28%	82%	21%	42%	29%
Education	Some high school	-	25%	100%	25%	75%	25%
	High school graduate	69%	31%	69%	14%	38%	21%
	Some college	62%	30%	89%	23%	41%	29%
	College graduate	60%	35%	89%	24%	41%	25%
	Graduate degree(s)	56%	39%	87%	33%	40%	17%
Income	\$25,000 or less	48%	38%	81%	14%	48%	24%
	\$25,001 - \$50,000	67%	27%	85%	27%	43%	22%
	\$50,001 - \$100,000	53%	34%	91%	23%	37%	29%
	Over \$100,000	63%	37%	86%	26%	44%	25%
Marital Status	Single	64%	28%	84%	36%	36%	24%
	Married/living with partner	60%	34%	87%	27%	37%	25%
	Widowed/separated/ divorced	58%	28%	90%	16%	52%	26%
Household Composition	Child(ren) age 12 or under	57%	33%	96%	35%	39%	24%
	Child(ren) over age 12	53%	37%	90%	30%	42%	24%
	Parent age 65 or older	60%	32%	76%	16%	36%	28%
	None of these	62%	31%	87%	22%	40%	26%
Gender	Male	58%	34%	85%	22%	43%	31%
	Female	59%	31%	93%	31%	43%	21%
Ethnicity	Asian	78%	50%	72%	11%	50%	6%
	White/Caucasian	62%	30%	88%	24%	43%	26%
	Black/African American	39%	45%	90%	42%	32%	32%
	Hispanic/Latino	55%	36%	88%	33%	30%	24%
	American Indian/Native	41%	29%	88%	41%	29%	41%
	Other	44%	33%	89%	44%	39%	11%
Which area of town do you reside in?	North (North of Ave. D)	54%	24%	89%	31%	42%	25%
	South (South of Hwy 190)	60%	32%	84%	21%	38%	30%
	Central (Everything in between)	62%	41%	89%	25%	44%	21%

City of Copperas Cove 2015 Future Projects		Pay for w/ fees & taxes	
		Yes	No
2011 Percentage Specifying		46%	55%
2013 Percentage Specifying		47%	49%
2015 Percentage Specifying		45%	55%
2018 Percentage Specifying		39%	61%
Residency	One year or less	38%	63%
	1-5 years	38%	62%
	6-10 years	42%	58%
	More than 10 years	39%	61%
Do you own or rent/lease your residence?	Own	36%	64%
	Rent/Lease	49%	51%
Currently work inside City?	Yes	49%	51%
	No, outside the city	35%	65%
	No, I am unemployed	38%	63%
	Retired	38%	62%
Age	18 to 24	33%	67%
	25 to 34	55%	45%
	35 to 44	42%	58%
	45 to 54	38%	62%
	55 to 64	35%	65%
	65 or over	37%	63%
Education	Some high school	-	100%
	High school graduate	17%	83%
	Some college	38%	62%
	College graduate	44%	56%
	Graduate degree(s)	41%	59%
Income	\$25,000 or less	35%	65%
	\$25,001 - \$50,000	37%	63%
	\$50,001 - \$100,000	38%	62%
	Over \$100,000	45%	55%
Marital Status	Single	42%	58%
	Married/living with partner	41%	59%
	Widowed/separated/ divorced	37%	63%
Household Composition	Child(ren) age 12 or under	36%	64%
	Child(ren) over age 12	39%	61%
	Parent age 65 or older	33%	67%
	None of these	40%	60%
Gender	Male	39%	61%
	Female	38%	62%
Ethnicity	Asian	25%	75%
	White/Caucasian	38%	62%
	Black/African American	38%	63%
	Hispanic/Latino	42%	58%
	American Indian/Native	28%	72%
	Other	37%	63%
Which area of town do you reside in?	North (North of Ave. D)	37%	63%
	South (South of Hwy 190)	40%	60%
	Central (Everything in between)	43%	57%

City of Copperas Cove 2015 Future Projects		Support development and infrastructure		
		Yes	No	Need more information
2011 Percentage Specifying		-	-	-
2013 Percentage Specifying		-	-	-
2015 Percentage Specifying		46%	6%	48%
2018 Percentage Specifying		32%	8%	60%
Residency	One year or less	21%	21%	58%
	1-5 years	43%	9%	48%
	6-10 years	26%	5%	69%
	More than 10 years	32%	7%	61%
	Do you own or rent/lease your residence?	Own	33%	6%
	Rent/Lease	24%	22%	54%
Currently work inside City?	Yes	44%	8%	48%
	No, outside the city	22%	9%	69%
	No, I am unemployed	13%	13%	75%
	Retired	34%	7%	60%
Age	18 to 24	33%	33%	33%
	25 to 34	41%	18%	41%
	35 to 44	26%	13%	61%
	45 to 54	26%	6%	68%
	55 to 64	32%	7%	62%
	65 or over	32%	6%	62%
Education	Some high school	25%	-	75%
	High school graduate	14%	21%	66%
	Some college	29%	11%	60%
	College graduate	35%	3%	61%
	Graduate degree(s)	36%	5%	59%
Income	\$25,000 or less	30%	17%	52%
	\$25,001 - \$50,000	25%	12%	63%
	\$50,001 - \$100,000	34%	6%	60%
	Over \$100,000	38%	3%	58%
Marital Status	Single	31%	27%	42%
	Married/living with partner	34%	7%	60%
	Widowed/separated/ divorced	23%	7%	70%
Household Composition	Child(ren) age 12 or under	21%	16%	63%
	Child(ren) over age 12	28%	6%	66%
	Parent age 65 or older	29%	4%	67%
	None of these	33%	7%	59%
Gender	Male	35%	9%	56%
	Female	29%	6%	64%
Ethnicity	Asian	40%	15%	45%
	White/Caucasian	31%	9%	60%
	Black/African American	42%	6%	52%
	Hispanic/Latino	29%	9%	63%
	American Indian/Native	35%	18%	47%
	Other	47%	5%	47%
Which area of town do you reside in?	North (North of Ave. D)	28%	7%	65%
	South (South of Hwy 190)	33%	10%	56%
	Central (Everything in between)	33%	7%	61%

City of Copperas Cove 2018 Communication Preference

		How do you prefer to receive information from the City?					Where do you go most often for local news?					
		Mail	Email	City Website	Phone	Newsletter	Social media	TV stations	Radio stations	Newspapers	Social media	Word of mouth
2011 Percentage Specifying		62%	38%	30%	5%	32%	5%	75%	17%	54%		
2013 Percentage Specifying		55%	44%	37%	5%	35%	14%	74%	14%	49%		
2015 Percentage Specifying		60%	44%	37%	6%	31%	19%	73%	15%	52%		
2018 Percentage Specifying		48%	46%	39%	4%	27%	28%	69%	11%	47%	43%	26%
Residency	One year or less	52%	48%	32%	4%	24%	16%	68%	12%	28%	40%	40%
	1-5 years	44%	56%	35%	-	25%	27%	58%	13%	25%	56%	27%
	6-10 years	41%	49%	46%	7%	39%	29%	46%	5%	49%	63%	20%
	More than 10 years	50%	44%	39%	4%	25%	30%	74%	12%	53%	39%	25%
Do you own or rent/lease your residence?	Own	48%	47%	41%	4%	27%	27%	70%	10%	48%	43%	26%
	Rent/Lease	53%	40%	26%	-	26%	36%	55%	19%	34%	55%	26%
Currently work inside City?	Yes	51%	55%	49%	8%	25%	39%	58%	7%	54%	56%	31%
	No, outside the city	46%	42%	38%	1%	26%	32%	58%	15%	33%	57%	24%
	No, I am unemployed	63%	25%	31%	-	38%	25%	81%	19%	56%	31%	44%
	Retired	49%	48%	36%	4%	26%	22%	79%	9%	54%	31%	23%
Age	18 to 24	100%	33%	-	-	-	-	67%	-	33%	-	33%
	25 to 34	55%	32%	32%	-	27%	27%	36%	14%	32%	77%	32%
	35 to 44	63%	55%	32%	3%	24%	45%	68%	16%	29%	68%	42%
	45 to 54	46%	52%	45%	1%	28%	45%	52%	9%	35%	68%	25%
	55 to 64	46%	44%	44%	5%	29%	25%	75%	11%	48%	38%	23%
	65 or over	44%	45%	37%	4%	27%	20%	79%	11%	60%	26%	24%
Education	Some high school	67%	-	33%	-	-	-	100%	33%	33%	-	33%
	High school graduate	50%	27%	33%	7%	27%	20%	80%	7%	27%	33%	27%
	Some college	48%	43%	48%	2%	28%	30%	65%	14%	47%	45%	29%
	College graduate	47%	50%	34%	4%	27%	34%	68%	9%	45%	50%	25%
	Graduate degree(s)	47%	57%	36%	5%	25%	22%	70%	12%	62%	39%	25%
Income	\$25,000 or less	59%	32%	36%	5%	27%	27%	77%	14%	45%	32%	32%
	\$25,001 - \$50,000	54%	43%	28%	3%	26%	24%	66%	12%	44%	43%	29%
	\$50,001 - \$100,000	44%	49%	44%	4%	31%	27%	69%	10%	45%	44%	23%
	Over \$100,000	35%	53%	47%	7%	15%	40%	65%	13%	55%	47%	23%
Marital Status	Single	69%	31%	27%	-	27%	12%	54%	8%	46%	35%	38%
	Married/living with partner	46%	47%	38%	4%	29%	28%	68%	12%	49%	44%	25%
	Widowed/separated/ divorced	45%	49%	45%	4%	22%	33%	75%	13%	48%	43%	28%
Household Composition	Child(ren) age 12 or under	51%	54%	40%	4%	25%	40%	54%	12%	37%	70%	37%
	Child(ren) over age 12	48%	50%	41%	5%	27%	39%	66%	12%	45%	65%	27%
	Parent age 65 or older	71%	33%	38%	-	33%	13%	88%	17%	54%	29%	42%
	None of these	45%	46%	38%	4%	27%	25%	72%	9%	50%	35%	24%
Gender	Male	41%	49%	39%	3%	29%	25%	67%	15%	47%	39%	24%
	Female	56%	45%	38%	4%	28%	34%	72%	8%	46%	49%	31%
Ethnicity	Asian	53%	37%	37%	5%	26%	26%	63%	21%	42%	42%	21%
	White/Caucasian	45%	48%	39%	4%	27%	27%	70%	10%	49%	42%	27%
	Black/African American	45%	48%	52%	-	19%	35%	71%	16%	16%	61%	23%
	Hispanic/Latino	66%	43%	31%	6%	23%	34%	54%	3%	37%	66%	26%
	American Indian/Native	41%	24%	41%	-	29%	6%	76%	6%	35%	29%	12%
	Other	44%	50%	44%	6%	33%	6%	72%	6%	44%	28%	11%
Which area of town do you reside in?	North (North of Ave. D)	52%	48%	44%	5%	33%	33%	65%	10%	46%	55%	27%
	South (South of Hwy 190)	45%	50%	38%	2%	23%	23%	72%	13%	47%	33%	23%
	Central (Everything in between)	45%	38%	35%	5%	25%	30%	69%	13%	50%	40%	28%

City of Copperas Cove 2018 City Services Usage How often do you use ...		Parks and Recreation facilities and programs				Attended a Parks and Recreation Town Hall Meeting		Hills of Cove golf course			
		Never	Less than 6 times a year	6-12 times a year	More than 12 times a year	Yes	No	Never	Less than 6 times a year	6-12 times a year	More than 12 times a year
2011 Percentage Specifying		20%	45%	18%	17%	-	-	-	-	-	-
2013 Percentage Specifying		20%	51%	12%	17%	-	-	-	-	-	-
2015 Percentage Specifying		23%	49%	11%	17%	-	-	84%	9%	2%	5%
2018 Percentage Specifying		21%	47%	16%	15%	12%	83%	85%	7%	3%	3%
Residency	One year or less	20%	44%	16%	20%	-	100%	100%	-	-	-
	1-5 years	21%	35%	19%	25%	8%	90%	85%	10%	2%	2%
	6-10 years	10%	41%	22%	24%	17%	66%	68%	15%	5%	2%
	More than 10 years	23%	51%	15%	10%	13%	82%	86%	5%	3%	3%
Do you own or rent/lease your residence?	Own	21%	49%	14%	14%	12%	83%	84%	7%	4%	3%
	Rent/Lease	19%	36%	28%	17%	9%	83%	91%	6%	-	-
Currently work inside City?	Yes	11%	45%	21%	23%	18%	78%	78%	10%	8%	1%
	No, outside the city	26%	43%	17%	14%	10%	83%	87%	7%	2%	1%
	No, I am unemployed	25%	50%	6%	19%	6%	81%	100%	-	-	-
	Retired	21%	51%	15%	11%	11%	85%	86%	6%	2%	5%
Age	18 to 24	-	67%	33%	-	-	100%	100%	-	-	-
	25 to 34	5%	27%	23%	45%	14%	82%	95%	-	5%	-
	35 to 44	11%	39%	18%	32%	8%	82%	84%	8%	5%	-
	45 to 54	23%	45%	16%	16%	14%	77%	84%	9%	3%	1%
	55 to 64	23%	40%	23%	12%	10%	85%	85%	6%	3%	3%
Education	65 or over	23%	57%	10%	8%	14%	84%	85%	7%	2%	5%
	Some high school	25%	75%	-	-	-	100%	100%	-	-	-
	High school graduate	33%	53%	10%	3%	-	97%	93%	7%	-	-
	Some college	26%	39%	22%	13%	14%	79%	85%	6%	3%	4%
	College graduate	17%	50%	15%	17%	13%	83%	87%	6%	4%	2%
Income	Graduate degree(s)	13%	54%	9%	20%	12%	83%	80%	9%	4%	5%
	\$25,000 or less	17%	58%	13%	13%	8%	83%	88%	8%	4%	-
	\$25,001 - \$50,000	21%	48%	16%	14%	11%	83%	92%	4%	1%	2%
	\$50,001 - \$100,000	24%	42%	17%	14%	12%	84%	86%	7%	3%	3%
Marital Status	Over \$100,000	10%	47%	17%	25%	17%	73%	68%	13%	8%	5%
	Single	8%	62%	19%	12%	4%	88%	88%	4%	-	8%
	Married/living with partner	20%	46%	16%	16%	15%	80%	83%	8%	3%	3%
Household Composition	Widowed/separated/ divorced	27%	49%	13%	10%	7%	92%	94%	3%	3%	-
	Child(ren) age 12 or under	5%	35%	21%	39%	12%	79%	88%	9%	2%	-
	Child(ren) over age 12	17%	45%	13%	23%	9%	82%	87%	7%	5%	1%
	Parent age 65 or older	12%	60%	16%	8%	-	88%	100%	-	-	-
Gender	None of these	25%	49%	15%	10%	14%	82%	83%	6%	3%	4%
	Male	19%	49%	19%	12%	12%	84%	84%	9%	4%	3%
Ethnicity	Female	22%	46%	14%	17%	11%	83%	88%	4%	2%	3%
	Asian	40%	30%	15%	15%	5%	85%	85%	-	-	10%
	White/Caucasian	21%	48%	15%	15%	13%	83%	86%	6%	4%	3%
	Black/African American	19%	53%	16%	9%	-	91%	88%	6%	-	3%
	Hispanic/Latino	22%	47%	8%	22%	17%	75%	78%	6%	6%	-
	American Indian/Native	28%	33%	28%	11%	6%	78%	78%	11%	6%	-
Which area of town do you reside in?	Other	32%	37%	21%	5%	5%	84%	79%	16%	-	-
	North (North of Ave. D)	17%	54%	13%	14%	10%	84%	84%	9%	2%	3%
	South (South of Hwy 190)	22%	39%	21%	16%	16%	79%	85%	7%	4%	2%
	Central (Everything in between)	21%	52%	12%	14%	10%	85%	86%	5%	4%	3%

City of Copperas Cove 2018 City Services Usage How often do you use ...		Local library				Know your assigned patrol sector officer			
		Never	Less than 6 times a year	6-12 times a year	More than 12 times a year	Yes, I have met	Yes, but have not met	No, I would like to meet	No, do not care to meet
2011 Percentage Specifying		31%	40%	13%	16%	-	-	-	-
2013 Percentage Specifying		36%	40%	12%	12%	-	-	-	-
2015 Percentage Specifying		31%	42%	14%	14%	-	-	-	-
2018 Percentage Specifying		30%	43%	13%	9%	9%	8%	56%	27%
Residency	One year or less	52%	20%	16%	12%	4%	-	52%	43%
	1-5 years	23%	50%	13%	8%	14%	2%	58%	26%
	6-10 years	24%	39%	17%	10%	6%	14%	53%	28%
	More than 10 years	31%	44%	13%	9%	10%	8%	57%	25%
Do you own or rent/lease your residence?	Own	31%	43%	12%	9%	8%	9%	58%	25%
	Rent/Lease	28%	43%	17%	11%	19%	2%	44%	35%
Currently work inside City?	Yes	29%	40%	16%	11%	17%	9%	49%	25%
	No, outside the city	34%	40%	10%	10%	5%	7%	56%	33%
	No, I am unemployed	13%	56%	31%	-	20%	-	53%	27%
	Retired	30%	44%	12%	8%	8%	9%	60%	22%
Age	18 to 24	33%	33%	33%	-	-	-	67%	33%
	25 to 34	23%	41%	18%	18%	-	11%	50%	39%
	35 to 44	26%	45%	16%	5%	18%	3%	42%	36%
	45 to 54	32%	43%	17%	4%	14%	8%	55%	23%
	55 to 64	30%	42%	12%	13%	9%	12%	54%	25%
65 or over	33%	43%	10%	9%	6%	6%	63%	25%	
Education	Some high school	75%	25%	-	-	25%	-	25%	50%
	High school graduate	37%	47%	10%	-	8%	4%	52%	36%
	Some college	32%	42%	12%	8%	11%	8%	51%	31%
	College graduate	23%	44%	19%	9%	8%	8%	59%	24%
	Graduate degree(s)	37%	39%	8%	14%	9%	8%	64%	19%
Income	\$25,000 or less	21%	46%	21%	8%	18%	-	50%	32%
	\$25,001 - \$50,000	29%	40%	15%	12%	10%	9%	48%	33%
	\$50,001 - \$100,000	32%	45%	12%	5%	7%	7%	60%	25%
	Over \$100,000	37%	27%	17%	17%	12%	9%	58%	21%
Marital Status	Single	27%	38%	12%	19%	4%	4%	50%	42%
	Married/living with partner	30%	42%	14%	8%	10%	7%	57%	26%
	Widowed/separated/ divorced	34%	39%	14%	10%	8%	11%	57%	25%
Household Composition	Child(ren) age 12 or under	25%	40%	14%	14%	10%	13%	48%	29%
	Child(ren) over age 12	29%	41%	17%	6%	12%	7%	48%	33%
	Parent age 65 or older	28%	40%	24%	8%	6%	12%	53%	29%
	None of these	32%	44%	11%	8%	7%	7%	61%	25%
Gender	Male	35%	39%	13%	8%	9%	7%	61%	23%
	Female	24%	46%	15%	12%	9%	8%	54%	29%
Ethnicity	Asian	45%	35%	10%	-	6%	12%	35%	47%
	White/Caucasian	29%	44%	13%	9%	8%	8%	54%	30%
	Black/African American	28%	41%	13%	13%	13%	3%	68%	16%
	Hispanic/Latino	22%	36%	22%	11%	6%	9%	65%	21%
	American Indian/Native	22%	50%	6%	11%	7%	13%	47%	33%
	Other	37%	37%	16%	5%	11%	-	61%	28%
Which area of town do you reside in?	North (North of Ave. D)	36%	38%	12%	9%	10%	15%	52%	23%
	South (South of Hwy 190)	26%	46%	12%	11%	8%	2%	58%	32%
	Central (Everything in between)	29%	42%	15%	8%	11%	3%	59%	26%

City of Copperas Cove 2018 Citizen Engagement		Update City Logo?			Update City Motto?		
		Yes	No	Don't know	Yes	No	Don't know
2013 Percentage Specifying		19%	66%	12%	36%	52%	10%
2015 Percentage Specifying		16%	73%	11%	36%	55%	9%
2018 Percentage Specifying		18%	72%	10%	34%	52%	9%
Residency	One year or less	16%	48%	36%	24%	52%	24%
	1-5 years	19%	77%	4%	23%	67%	4%
	6-10 years	20%	68%	12%	37%	41%	17%
	More than 10 years	19%	73%	8%	36%	51%	7%
Do you own or rent/lease your residence?	Own	18%	72%	10%	33%	53%	9%
	Rent/Lease	26%	63%	11%	37%	41%	11%
Currently work inside City?	Yes	30%	66%	3%	34%	55%	4%
	No, outside the city	16%	74%	10%	39%	48%	10%
	No, I am unemployed	19%	69%	13%	25%	50%	25%
	Retired	14%	73%	12%	30%	54%	9%
Age	18 to 24	33%	33%	33%	33%	33%	33%
	25 to 34	18%	68%	14%	45%	50%	5%
	35 to 44	29%	68%	3%	34%	61%	3%
	45 to 54	25%	71%	4%	42%	48%	9%
	55 to 64	16%	76%	6%	29%	52%	9%
	65 or over	14%	72%	14%	30%	55%	9%
Education	Some high school	33%	33%	33%	33%	33%	33%
	High school graduate	7%	64%	29%	25%	54%	21%
	Some college	20%	73%	8%	38%	50%	8%
	College graduate	23%	66%	10%	35%	51%	9%
	Graduate degree(s)	12%	84%	4%	29%	59%	3%
Income	\$25,000 or less	24%	57%	19%	33%	43%	19%
	\$25,001 - \$50,000	22%	71%	7%	36%	51%	6%
	\$50,001 - \$100,000	19%	69%	11%	35%	52%	10%
	Over \$100,000	12%	86%	2%	36%	56%	3%
Marital Status	Single	27%	65%	8%	38%	54%	-
	Married/living with partner	17%	73%	10%	32%	54%	9%
	Widowed/separated/ divorced	16%	74%	10%	38%	46%	12%
Household Composition	Child(ren) age 12 or under	25%	63%	11%	33%	51%	11%
	Child(ren) over age 12	24%	71%	5%	32%	54%	5%
	Parent age 65 or older	22%	57%	22%	35%	43%	17%
	None of these	15%	75%	10%	32%	55%	10%
Gender	Male	19%	71%	10%	35%	50%	10%
	Female	17%	74%	9%	32%	55%	6%
Ethnicity	Asian	30%	65%	5%	45%	45%	10%
	White/Caucasian	17%	73%	10%	34%	52%	10%
	Black/African American	44%	50%	6%	34%	53%	6%
	Hispanic/Latino	25%	61%	14%	39%	39%	17%
	American Indian/Native	18%	65%	18%	35%	47%	12%
	Other	26%	53%	21%	37%	47%	11%
Which area of town do you reside in?	North (North of Ave. D)	22%	70%	9%	29%	55%	9%
	South (South of Hwy 190)	13%	76%	10%	34%	54%	12%
	Central (Everything in between)	23%	65%	12%	41%	45%	6%

City of Copperas Cove 2018 Citizen Engagement

		# of Council Meetings you've attended				# of Council Meetings you've watched on TV/Internet			
		None	Less than 6 meetings	6 - 12 meetings	More than 12 meetings	None	Less than 6 meetings	6 - 12 meetings	More than 12 meetings
2013 Percentage Specifying		74%	20%	3%	1%	60%	27%	8%	2%
2015 Percentage Specifying		81%	17%	3%	0%	67%	28%	4%	1%
2018 Percentage Specifying		66%	27%	6%	1%	61%	25%	10%	2%
Residency	One year or less	92%	8%	-	-	80%	20%	-	-
	1-5 years	81%	15%	4%	-	75%	21%	2%	-
	6-10 years	55%	28%	13%	5%	65%	18%	10%	8%
	More than 10 years	62%	31%	5%	1%	57%	28%	12%	2%
Do you own or rent/lease your residence?	Own	64%	28%	6%	1%	60%	26%	11%	2%
	Rent/Lease	78%	11%	7%	2%	72%	17%	4%	4%
Currently work inside City?	Yes	55%	27%	14%	4%	58%	21%	14%	3%
	No, outside the city	74%	20%	5%	-	63%	28%	7%	1%
	No, I am unemployed	81%	19%	-	-	69%	25%	6%	-
	Retired	64%	32%	3%	1%	60%	26%	10%	2%
Age	18 to 24	100%	-	-	-	67%	33%	-	-
	25 to 34	77%	23%	-	-	73%	14%	14%	-
	35 to 44	68%	29%	3%	-	66%	29%	5%	-
	45 to 54	59%	26%	9%	6%	65%	20%	7%	6%
	55 to 64	65%	26%	9%	-	48%	34%	12%	2%
65 or over	67%	28%	4%	-	64%	23%	11%	-	
Education	Some high school	67%	-	-	-	67%	-	33%	-
	High school graduate	90%	10%	-	-	73%	13%	13%	-
	Some college	62%	29%	7%	2%	57%	28%	11%	2%
	College graduate	61%	30%	6%	2%	59%	31%	6%	2%
	Graduate degree(s)	68%	26%	5%	-	68%	18%	12%	1%
Income	\$25,000 or less	77%	18%	-	-	64%	18%	14%	5%
	\$25,001 - \$50,000	67%	27%	4%	1%	66%	19%	11%	2%
	\$50,001 - \$100,000	66%	25%	7%	1%	59%	29%	8%	2%
	Over \$100,000	58%	30%	10%	2%	55%	30%	15%	-
Marital Status	Single	77%	15%	4%	-	77%	15%	-	8%
	Married/living with partner	66%	26%	6%	2%	59%	27%	10%	2%
	Widowed/separated/ divorced	67%	29%	3%	-	68%	22%	10%	-
Household Composition	Child(ren) age 12 or under	63%	30%	7%	-	63%	19%	14%	2%
	Child(ren) over age 12	62%	29%	6%	2%	55%	24%	16%	2%
	Parent age 65 or older	46%	50%	-	-	58%	25%	13%	-
	None of these	68%	24%	6%	1%	63%	26%	7%	2%
Gender	Male	63%	27%	7%	1%	59%	26%	10%	2%
	Female	71%	24%	4%	-	63%	26%	10%	1%
Ethnicity	Asian	75%	20%	-	5%	60%	25%	15%	-
	White/Caucasian	64%	28%	6%	1%	62%	26%	9%	2%
	Black/African American	81%	3%	9%	-	63%	22%	13%	-
	Hispanic/Latino	64%	31%	6%	-	53%	33%	8%	-
	American Indian/Native	72%	28%	-	-	67%	22%	11%	-
Other	74%	26%	-	-	68%	21%	5%	5%	
Which area of town do you reside in?	North (North of Ave. D)	66%	31%	2%	1%	60%	26%	9%	2%
	South (South of Hwy 190)	64%	25%	10%	-	66%	23%	9%	2%
	Central (Everything in between)	65%	25%	5%	3%	58%	30%	10%	3%

City of Copperas Cove Demographic Comparison

		2011	2013	2015	2018
Residency	One year or less	5%	5%	6%	7%
	1-5 years	18%	14%	15%	13%
	6-10 years	11%	12%	8%	11%
	More than 10 years	66%	68%	71%	69%
Home	Own	82%	78%	88%	83%
	Rent/Lease	12%	13%	12%	12%
Employ.	Yes	16%	20%	18%	19%
	No, outside the city	44%	36%	31%	30%
	No, I am unemployed	11%	8%	7%	4%
	Retired	27%	33%	44%	45%
Age	18 to 24	2%	2%	1%	1%
	25 to 34	12%	9%	8%	6%
	35 to 44	14%	11%	11%	10%
	45 to 54	23%	22%	16%	18%
	55 to 64	26%	26%	24%	25%
	65 or over	22%	29%	40%	38%
Ed.	Some high school	0%	1%	1%	1%
	High school graduate	10%	10%	8%	8%
	Some college	40%	40%	38%	35%
	College graduate	31%	30%	31%	34%
	Graduate degree(s)	18%	17%	22%	20%
Income	\$25,000 or less	9%	10%	8%	6%
	\$25,001 - \$50,000	29%	28%	34%	26%
	\$50,001 - \$100,000	44%	37%	44%	39%
	Over \$100,000	10%	16%	14%	16%
M.S.	Single	6%	7%	8%	7%
	Married/living with partner	78%	75%	73%	69%
	Widowed/separated/ divorced	13%	17%	19%	19%
H.C.	Child(ren) age 12 or under	22%	17%	15%	15%
	Child(ren) over age 12	23%	23%	19%	22%
	Parent age 65 or older	5%	3%	5%	7%
	None of these	56%	60%	61%	62%
Gender	Male	52%	53%	57%	46%
	Female	42%	42%	43%	41%
Ethnicity	Asian	4%	4%	3%	5%
	White/Caucasian	76%	76%	75%	79%
	Black/African American	8%	9%	6%	8%
	Hispanic/Latino	9%	9%	9%	10%
	American Indian/Native	3%	3%	3%	5%
	Other	6%	5%	4%	5%
Area	North (North of Ave. D)	28%	34%	33%	34%
	South (South of Hwy 190)	39%	32%	39%	32%
	Central (Everything in between)	29%	30%	29%	28%

City of Copperas Cove Demographic Comparison

		2011	2013	2015	2018
Residency	One year or less	28	29	25	25
	1-5 years	109	75	64	48
	6-10 years	66	66	34	41
	More than 10 years	397	373	299	262
Do you own or rent/lease your residence?	Own	492	431	332	315
	Rent/Lease	71	72	44	47
Currently work inside City?	Yes	97	108	75	73
	No, outside the city	264	199	131	115
	No, I am unemployed	65	46	28	16
	Retired	165	184	186	169
Age	18 to 24	12	12	5	3
	25 to 34	70	49	33	22
	35 to 44	84	60	46	38
	45 to 54	141	120	68	69
	55 to 64	154	145	99	93
	65 or over	130	157	167	143
Education	Some high school	1	7	4	4
	High school graduate	61	55	33	30
	Some college	243	222	161	132
	College graduate	188	165	130	127
	Graduate degree(s)	107	94	91	76
Income	\$25,000 or less	55	55	31	24
	\$25,001 - \$50,000	174	156	131	100
	\$50,001 - \$100,000	266	203	173	146
	Over \$100,000	61	88	56	60
Marital Status	Single	34	36	33	26
	Married/living with partner	470	411	302	260
	Widowed/separated/ divorced	79	92	79	71
Household Composition	Child(ren) age 12 or under	134	96	66	57
	Child(ren) over age 12	138	125	85	82
	Parent age 65 or older	31	18	22	25
	None of these	339	328	272	234
Gender	Male	312	292	221	175
	Female	251	232	165	156
Ethnicity	Asian	26	20	15	20
	White/Caucasian	455	416	335	298
	Black/African American	51	52	26	32
	Hispanic/Latino	56	47	41	36
	American Indian/Native	18	15	12	18
	Other	34	29	18	19
Which area of town do you reside in?	North (North of Ave. D)	169	188	134	129
	South (South of Hwy 190)	235	175	160	121
	Central (Everything in between)	177	167	118	106