

**FOR IMMEDIATE RELEASE**

October 2, 2023



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## **Temporary Phone Line Interruption**

COPPERAS COVE, TEXAS – On Wednesday, October 4, 2023, beginning at 9:00 A.M., the administrative phone lines at the Copperas Cove Police Department will be temporarily offline as we transition to a new and improved phone system. This transition will not impact the emergency 9-1-1 lines, which will remain fully operational and accessible at all times.

During this brief transition period, citizens can use the temporary non-emergency and administrative phone number: 254-542-8920. This number will be monitored by Police Department personnel to ensure that your non-emergency calls and administrative inquiries are addressed promptly.

We apologize for any inconvenience this may cause and appreciate your patience as we work to enhance our communication capabilities. Our team is committed to minimizing any disruption, and we anticipate having our phone lines back online by 11:00 A.M. on the same day.

